



KANYISO MADLEBE

INFORMATION TECHNOLOGY

CONTACT

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in kanyiso-madlebe

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EDUCATION

2020 - 2022

WALTER SISULU UNIVERSITY

- Diploma in ICT in Business Analysis
- GPA: 2.0- C

2019

KHANYISA HIGH SCHOOL

- Matric- Grade 12
- Math and Sciences Stream

SKILLS

- Figma
- Excel
- Teamwork
- Time Management
- Leadership
- Office 365
- Critical Thinking

LANGUAGES

- English (Fluent)
- IsiXhosa (Fluent)
- SeSotho (Basics)
- IsiZulu (Intermediate)

PROFILE

A versatile and tech-savvy professional, I bring a unique blend of experience across software development (Capaciti), business analysis (Gijima- NQF 6), data and AI (Netcampus), and customer service through my roles as a Client Liaison Officer and Cash Consultant at Standard Bank. My leadership foundation was built during my time at Walter Sisulu University, where I honed both strategic thinking and people management skills. I thrive in dynamic environments, easily adapting to new challenges and continuously expanding my capabilities. Passionate about lifelong learning, I am driven by the pursuit of impactful, technology-driven solutions and look forward to contributing meaningfully within forward-thinking, innovative teams.

WORK EXPERIENCE

Standard Bank

Client Liaison Officer & Cash Consultant

- Delivered exceptional customer service by resolving client queries, processing transactions and promoting relevant banking products, ensuring a seamless customer experience.
- Built and maintained strong client relationships through professional service delivery and continuous engagement.

Gijima

Business Analyst Intern (NQF Level 6)

- Collaborated with cross-functional teams to gather, document and analyze business requirements for technology-driven solutions.
- Conducted stakeholder interviews and workshops to map out business processes and identify opportunities for process improvement.
- Delivered clear and concise requirement documentation, supporting successful solution development and implementation.

Capaciti Tech Accelerator

Software Developer Trainee

- Participated in agile development cycles, contributing to the design, development, and testing of web-based applications.
- Applied knowledge of HTML, JavaScript, Python, and SQL to build functional and user-friendly software solutions.
- Worked collaboratively in project teams, enhancing both technical proficiency and communication skills.

Netcampus

Data & AI Trainee

- I completed intensive training in foundational technologies and cloud platforms, including Introduction to SQL, Python, Microsoft Azure AI Fundamentals and Azure Data Fundamentals.
- I also sharpened my professional readiness through interview sessions.

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INFORMATION TECHNOLOGY

CERTIFICATES

- + Big Data Foundation
 - + Data Science Foundation
 - + JavaScript
 - + Python
 - + HTML
 - + SQL and Database Foundation
 - + SQL
 - + MS Power BI Data Analytics
 - + Istio and IBM CKS
 - + Design a Modern Data Warehouse
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REFERENCE

Candidate Manager

Gijima

Kerry Scheepers
kerry.scheepers@gijima.com

Candidate Manager

Capaciti

Thandi-Sher Ndaba
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Technical Assistant

Nexio
Mzimasi Mbongwe
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Line Manager

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