


# DHANANJAY KUMAR

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 RAJ EMPIRE, Raj Nagar  
Extension (Ghaziabad)  
Pin-201017

## SKILLS

Data / Product Analysis

Tableau Desktop 2022.4

Advance Excel

MS-Access

Microsoft SQL Server

Microsoft Power BI

Power-Query

Power-Pivot

DAX Functions

Data Analysis using Python

## EDUCATION

### DEGREE NAME / MAJOR

MCA from reputed Univ.

### DEGREE NAME / MAJOR

B.SC from reputed Univ.

### DEGREE NAME / MAJOR

HDSE from Aptech

## CERTIFICATION

Tableau Desktop from Intellipat

PowerBI Desktop from Intellipat

Python from Intellipat

## Language

English

Hindi

## OBJECTIVE

Data analyst with strong expertise in Power BI, SQL, and data visualization tools. As a data Analyst with a decade of 12 years of IT experience, including 4 years as a specialized data analyst in Microsoft Power BI. My objective is to support data-driven decision-making and strategic planning within the organization by ensuring data integrity & providing clear, actionable insights.

## SYNOPSIS

- **Data Modeling:** Design and create data models, including defining relationships, hierarchies, & calculated columns/measures using DAX.
- **User Support:** Provide support and training to end-users on how to use and interact with Power BI reports and dashboards.
- **Data Refresh Management:** Schedule and manage data refreshes ensure reports are up-to-date.
- **Access Control:** Manage user permissions and access to reports and dashboards.
- **Deployment:** Publish and share reports and dashboards across the organization.
- **Stakeholder Collaboration:** Work closely with business stakeholders gather requirements & ensure the final product meets business needs.

## SKILLED FAMILIARITY

### As a Team Lead

Access Health Care, Noida / July 2021 - **Present**

- Preparing informatic dashboard for WFM process.
- Handling international client and maintaining dashboard as per business or client requirements.
- Developed & design high performance dashboard using Power BI Tableau & some meaningful chart/graphs.
- Team handling experience to manage the internal reports, attendance correction & manage their rights on server.

### Associate Data Analyst

Hero Moto Corp Ltd, Gurugram / August 2016 – July 2021

- Making BRD for customer segment related to business.
- Handling PAN India MIS.
- Making dashboard for social media complaint like CMD/EMT/NCH.
- Making dashboard for marketing dept in power bi related to customer service. Product analysis report as per vehicle model.
- Area office preformation report / CPTV calculation report.

### Executive Data Analyst-RVP

GoJavas (Quickdel Logistics) / February 2015 – August 2016

- Making reverse pick-up MIS for all e-commerce client like Paytm/Jabog/Snapdeal/Jivame.
- Making pendency report for pan India client to reduction.
- Making performance report on daily basis.

## Projects -1

### Sr. Reporting Executive

Reasercho Book Center / January 2012 – January 2015

- Working with WHO project like Ethiopia and Tanzania.
- Update records of foreign publisher in database.
- Responsible for taking backup of database weekly/monthly.
- Analyzing sales report as per WHO tender.

### Associate Executive

ResearchCo Reprint / March 2008 – December 2011

- Managing online account of Ingram & NR book syndicate.
- Preparing order summary report and pendency report .
- Making sales performance report as per salesman.
- Making dead and pending report summary.

### Customer Care Executive (AIRTEL-Web Process)

Galaxy India pvt Ltd / February 2007 – February 2008

- Replying on email of customer for billing / address verification.
- Making email received or pending report week wise/monthly.
- Quality controlling on customer data like audio, text.

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**Project Name :** Covid-19 Mortality rates

**Domain :** Healthcare

**Technology used :** Power BI

**Problem statement:**

Based on the csv. files for global mortality rates, we have analyzed and developed a dashboard to understand the covid-19 global cases. Using filters, parameters and actions wherever possible to make the dashboard interactive. Comparing the global confirmed vs. death cases in a world map using pie charts. Creating a parameter for percentile comparison between countries based on confirmed or death cases. Comparing the country wise cases using logarithmic axes. Dashboard should display both log axis chart and a default axis chart in an alternate interactive way. Dashboard should have a drop-down menu to view the WHO region wise data using a bar chart, line chart or a map as per user's requirement.

## Projects -2

**Project Name :** Analyzing hospital performance

**Domain :** Healthcare

**Technology used :** Tableau

**Problem statement:**

Based on the complex data identifying hospital performance for different department key points based on data:

- Service performance for patients
- Department wise growth
- Top Doctors / Services / Availability of beds
- Which insurance company is best service provider.
- Insurance amount vs claim amount
- Direct vs indirect patients

## Projects-3

**Project Name :** Bronx Revenue Analysis

**Domain :** Healthcare

**Technology used :** Tableau

**Problem Statement:**

As per hospital complex data identifying hospital performance for different key points

Treatment costs or costs by payor or types of stays

Patient wait time

Year to year/Monthly trends of patients

Outpatient vs Inpatient trends

Overall patient satisfaction score

## Projects-4

**Project Name :** Customer Analysis Dashboard

**Domain :** Automotive industry

**Technology used :** Power BI

**Problem Statement:**

The head of Sales for a retail products company, is responsible for increasing business from the company's customers. He wants to build a dashboard that will present some statistics about the customers, a ranking of the customers by Profit Ratio, & a breakdown of each customer's sales and profit performance. This information will be broken down by region so he can analyze the differences in customers across the company's geography. He also wants to be able to break down the information by Segment, by Category, and by Year or Order Date.

Date :

Place :

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(DHANANJAY KUMAR)