

Mowna G M

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PROFESSIONAL SUMMARY

Achievement-driven professional, targeting senior level assignments with an organization of high repute. Skilled with 3.8 years' experience of Power BI & Microsoft Fabric administration, development of Power BI reports, dashboards, DAX & Gateway. Adept at collaborating in agile environments to deliver high-quality output.

SKILLS

- **Tools :** Power BI desktop, Power BI service, Power BI Gateway, SSMS, SharePoint, Azure active directory.
- **Languages :** DAX, SQL, Power Query.
- **Databases:** MS SQL Server.
- **Productivity tools :**MS Office suite
- Datamodelling and DataWarehousing.

EDUCATION

Bachelor of Engineering (Computer Science)

Bapuji Institute of Science and Technology

August 2015 - June 2019

Class 12th

A STJ PU College, Davanagere, Karnataka, India.

June 2014 – June 2015

Class 10th

STJ Residential School, Davanagere, Karnataka, India.

May 2012 – May 2013

EXPERIENCE

Technical advisor, LTIMindtree

September 2020 - Present

- Customer Partner Experience was a Project which was developed in Power BI to analyse the customer support tickets receiving and the experience of customers with support engineers, which were handled by different Teams of Microsoft applications and tools like Power BI, SQL Server, Azure active directory (AAD), Power platform etc.
- Led a team of 7 to conduct the analysis and deliver the project requirements before the deadlines.
- Conducting Regular triages and issuing reviews of Critical Power BI cases like refresh failure, report optimization and issues with Office 365 portals.
- Working with product team closely on Power BI related issues.
- Delivered effective Technical Presentation to both internal and external audiences.
- Developed and maintained internal KPI Reports.

Data Engineer

- Developed 30+ KPI reports using Power BI desktop on performance. Created Workspace Apps, groups & Configuring gateways. Implementing Row level security (RLS) with Power BI and integration with power bi service portal.

- Generated Key Performance Indicator reporting to drive better performance. Demonstrated proficiency in Microsoft Power BI Applications such as Power BI Desktop, Power BI Service, Gateway creation and management.
- Provided solutions and implemented efficient ways to improve the performance and optimization of the reports using built-in features like Performance Analyser as well as external tools like DAX studio.
- Improved data-driven decision-making by designing and implementing BI solutions for various business units.
- Enhanced data quality and reliability through the development of ETL processes and data validation procedures.
- Mentored junior BI engineers in best practices, tool usage, and efficient problem-solving techniques to foster a culture of continuous learning and improvement.

PROJECTS

Microsoft Power BI

Role : Technical advisor

August 2022 – Till date

- Customer Partner Experience was a Project which was developed in Power BI to analyse the customer support tickets receiving and the experience of customers with support engineers, which were handled by different Teams of Microsoft applications and tools like Power BI, SQL Server, Azure active directory (AAD), Power platform etc.
- Client : Microsoft.

Role : Data Engineer

September 2020 - July 2022

- Involved discussion with business users and providing technical guidance for Power BI Desktop and Power BI Service.
- Worked on performance tuning of different dashboards and reports, as well as worked on break and fix issues of Gateway and refreshes. Share Dashboards through Power BI service with clients/End Users.
- Client : Microsoft

ACHIEVEMENTS

Rewarded multiple times with “**Spot-On**” awards by manager as well as by Project Manager for consistently achieving the targets and helping the Team.

CERTIFICATIONS

- Have done certification courses in **Power BI Base Premium Specialist (Cloud Academy), Power BI base Specialist (Cloud Academy), PL-100, PL-200.**
- Have Completed Certification on Power BI-Business Intelligence for Beginner's to Advance.