**Process:** Research and Development **Recurrence**: As Needed **Process Cycle Time:** Depending on the scope of the project

Start/ end Steps Decision Flow

**Define User Requirements**

**Planning and research**

**Present feasibility, timeline and requirement**

**Accepted?**

**Review requirements**

**No** **Yes**

**Development**

**Completed?**

**No**

**Yes**

**Testing+ Review +Presentations**

**Completed?**

**No**

**Yes**

**Bugs fixing**

**Bugs fixed?**

**Yes**

**No**

**Yes**

**Deployment**

**Upgrades required?**

**No**

**Documentation, Maintenance and Support**