



CORPORATE
PORTFOLIO



800HME (463)



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MESSAGE FROM THE CEO

HIGITECH is the product of 28 years of hardships, passion and teamwork which took our company to new destinations. After establishing ourselves in Europe and Americas, we have decided to start our company in the GCC beginning with the UAE. Our head office in Citadel Tower represents our keenness to build our company here in the Middle East. We have the best resources available for our clients, I am confident that we will achieve great success and market share within no time. To our clients, delivering quality service is critically important to us and we assure you that if you choose us you wouldn't be disappointed.



SENIOR EXECUTIVE DIRECTOR

HIGITECH is like a family for all of us and we treat our family members with utmost respect, dignity and moral values. The evidence of our strength is the fact that we have 50%+ for more than 10 years. In the Middle East, there is a clear gap between quality service and human resource development, our aim is to fill that gap and achieve success.

HIGITECH aims to address all home service and facilities management requirements and build relationships with clients, vendors and competitors alike. We think in a marketplace like the Middle East, harmony is a key factor between departments and industry. With integrations of soft services and hard services, HIGITECH has achieved what most of the industry leaders fail to achieve, integrated facilities solutions.



MESSAGE FROM THE GM

Established in 1995, HIGITECH has been a synonym with service quality, professionalism, character and synergy. After expanding operations all over Europe, we were entrusted to carry forward the legacy in the Middle East in 2020.

Since inception, our aim has been to empower our resources as from experience we feel that this is the way to achieve great success for the whole company. With clients like Nestle, Unilever and Mars in Europe we have extensive experience of serving all Facilities. Our goal is to provide unified and integrated Facilities management solutions that benefits the client.

Our environment friendly approach and professional attitude has already turned a lot of heads in the FM industry. HIGITECH has always adopted new technology from the get go. Our custom designed software integrates seamlessly with modern smart systems.

Lastly, since our parent company has laid such astounding grounds for us, HIGITECH is fully equipped to take on all possible challenges that are thrown at us.

Thank You!

MUHAMMAD SHAHZAD
General Manager



"HIGITECH empowers resources to achieve great success for themselves and the company. Together we grow stronger by the day."





Our VISION & MISSION

COMMITMENT TO QUALITY OF SERVICE

We, at HIGITECH, aspire to be the leading company in Total Facilities Management by delivering outstanding services, continuous innovation and an exceptional customer experience through consistently meeting our customers' commitments, exceeding expectations, achieve sustainable growth and create long-term value for our stakeholders



Our VALUES



EXCELLENCE



CUSTOMER FOCUS



INTEGRITY



INNOVATION



TEAM WORK



LEARNING



The Green Transition

Higitech's success is based on innovation and a positive attitude. Our commitment to serve customers in the best possible way is reflected in our business practices. We pledge to go "Green" with our facility management services. Higitech creates healthy and clean surroundings through its services. The entire range of property service from cleaning, landscaping, property maintenance, painting & contract work is carried out professionally by our expert staff. We believe that businesses need to grow responsibly and take care of the environment as well.

Why Choose Us?

An innovative company that has integrity, innovation, respect, responsibility, quality, excellence and proximity are the watchwords of our company.

Reliability

We believe that any business conduct can be ethical only when it is based on the fundamental values of reliability.

Innovation

We develop and apply the latest technology. We always seek and attack complacency.

Trust

We are honest with our customers. We selectively look for clients with the same values, on whom we can trust.

High Standards

We are committed to providing a premium-quality and solution-oriented services.

Customer Care

Our customers are treated with respect and courtesy. We help, assist, support, and advise them throughout the process.

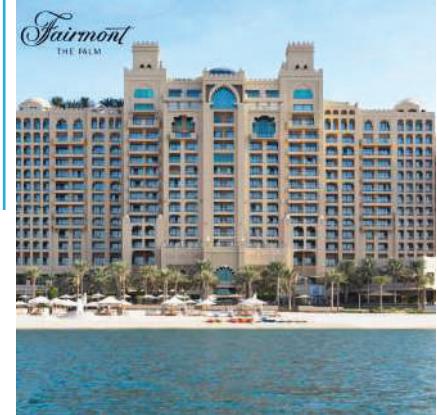
Commitment

We're committed to putting ethics at the forefront of everything we do.

Our Clients



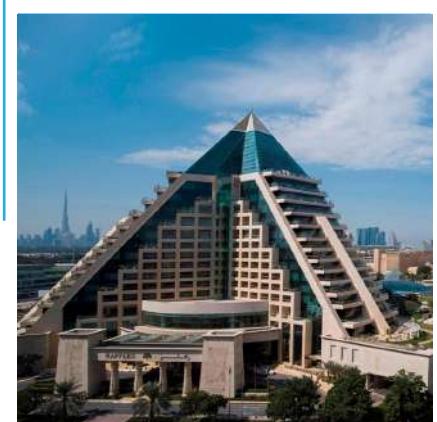
Nikki Beach Resort & SPA, Jumeirah
Housekeeping,
Stewarding



Fairmont The Palm
Housekeeping



Sofitel Dubai The Obelisk, Wafi
Pool Attendant



Raffles WAFI
Pool Attendant



Grand Millennium
Housekeeping,
F&B Stewards



DoubleTree by Hilton, JBR
Housekeeping



Holiday Inn, Al Barsha
AC Duct Cleaning
Engineering



Avani Hotel
Housekeeping,
Marble Polishing

Our Clients



ME Dubai
Housekeeping



Occidental Hotel
Housekeeping



Roda Amwaj Suites
Housekeeping



Nuran Marina
Housekeeping



25 Hours Hotel
Stewarding



Adani Group
Housekeeping



Millennium Place
Engineering

First Motors
Housekeeping,
Maintenance

FIRST MOTORS

HOUSEKEEPING SERVICES



Higitech is a team of hoteliers determined to provide enhanced services to the hospitality industry. We know how difficult it is to manage a team of housekeeping staff both on the management level and financial levels. To address the challenges, Higitech provides quality housekeeping services to hotels, resorts and adventure destinations.

To ensure quality, we have thorough screening policies and a comprehensive training and certification program. Higitech's professional housekeepers are experienced in the field of cleaning and customer service. We offer customized housekeeping packages that you can choose from according to your requirements.

**“HOSPITALITY TRAINED
HOUSEKEEPING
STAFF”**





Higitech has managed to establish itself as the leading F&B staffing company in Dubai. We also offer colleagues for catering services, food and beverage management services and many more.

Our professional team of bartenders, waiters, and others provide the best services for a memorable experience of the clients. Not just that, at Higitech each team member goes through rigorous trainings to ensure service quality.



Higitech trains high-quality stewards that are equipped with the skills to handle any situation that may arise during service. We have made our training programs relevant to the hospitality industry, so you don't need to change your current practices while hiring Higitech stewards.

F&B Stewards are responsible for managing all aspects of food and beverage service including, staff training, inventory control, and cross departmental coordination.

- • Trained Staff
- • Reduces cost and expenses
- • Accountability & Reporting
- • One vendor for all services





Shine On by Higitech is specially designed for the self-cleaning of all types of crystals and vitreous materials.

Solar radiation (UVA light) activates TiO₂ (titanium dioxide) and due to the effect of oxidation it breaks up and / or destroys the particles, organic matter and dirt that have settled on the treated surface. This disintegration makes it easier to detach.

Its hydrophilic capacity - the ability of molecules to interact with water - and atmospheric pressure cause the water falling on the surface to create a curtain of water that carries dust and particles from the surface.

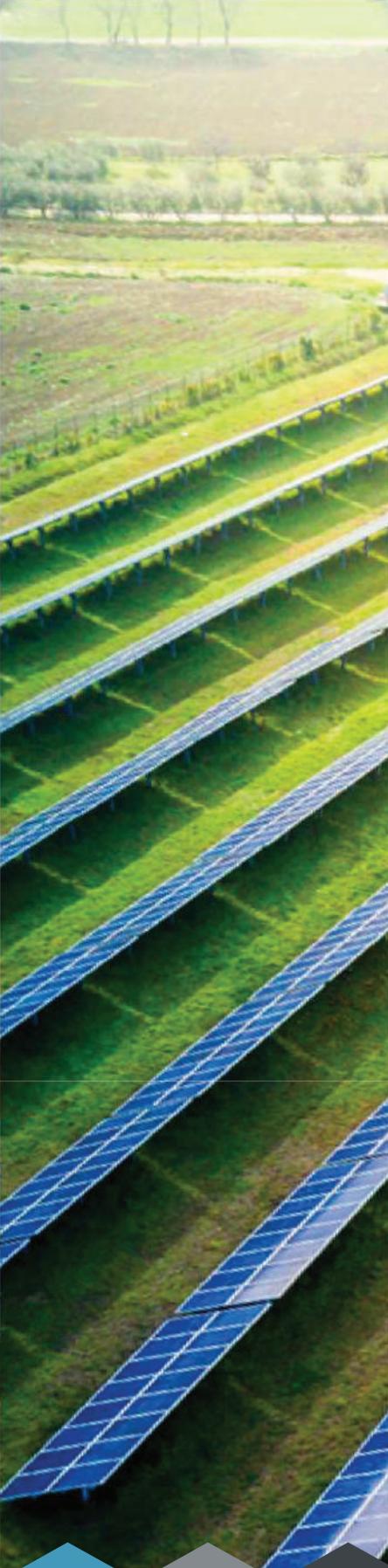
Advantage

- Shine On has a 1-year warranty.
- It uses eco-sustainable energy, sun and rain, which represents an environmental and economic saving.
- It represents an environmental saving, since cleaning chemicals are no longer used and water consumption is reduced.
- We recover up to 13% the performance of solar panels.

*Terms & conditions applied

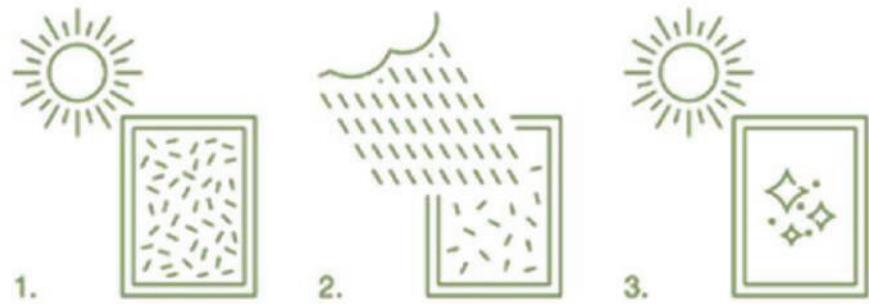


It uses eco-sustainable energy, sun and rain, which represents an environmental and economic saving.



How it works?

- When Shine On is applied, daylight activates the photocatalysis process that breaks up dirt particles.
- The raindrops turn into a thin film of water over the entire surface of the window.
- And when the water runs off, the dirt particles are removed.





SHINEON by HIGITECH is certified as self-cleaning by the Danish Institute of Technology. It is the first self-cleaning product for glass, it can be applied on any type of glass or vitreous material.

Its hydrophilic capacity (the ability of molecules to interact with water) and atmospheric pressure cause the water falling on the surface to create a curtain of water that carries dust and dirt particles from the surface.

FACADE CLEANING



We are HIGITECH, a company that specializes in facade cleaning services in dubai. We have successfully cleaned a wide range of properties based in Dubai. Our team consists of experienced professionals who are committed to delivering excellent results for our customers.

We promise high quality work and we take pride in our work which has never disappointed any customer till date. We guarantee that we will clean your building and make it look as fresh as new!

GUEST LAUNDRY



Higitech operates as a partner of the hotel and restaurant industry to fulfill all guest laundry requirements. Higitech provides premium guest laundry services for hotels, restaurants and commercial entities at reasonable rates.

Our laundry service is eco-friendly and reduces the amount of chemicals, water and energy used in the process. This is financially liable for both the hotel (corporate company) and Higitech.

Our powerful equipment and thorough process will streamline your laundry and keep your guest happy and satisfied. Our clientele includes five star hotels, multinational restaurants and corporate offices.

PEST CONTROL



As a Dubai Municipality approved pest control service provider, Higitech, specializes in hotel sterilization, pest removal, equipment sanitization and inspections. Higitech's pest control process is careful and meticulous because of years of experience of our team.

Higitech's mission is to provide high-quality pest control services at competitive prices, we invest in the latest equipment, technology and approved chemicals to get best results.

We specialize in removal of

- Insects & Bugs
- Rodents
- Roaches
- Snakes

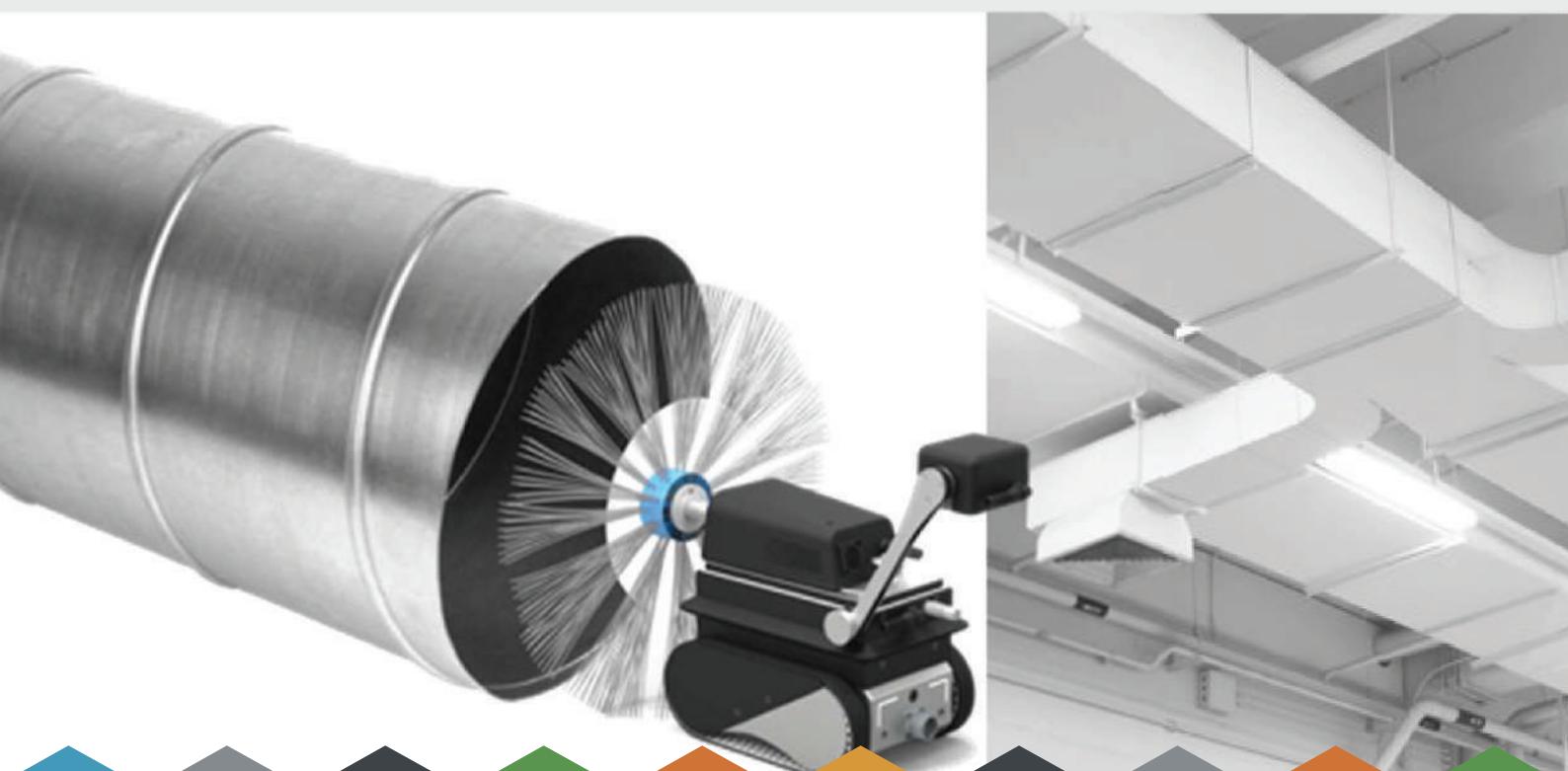


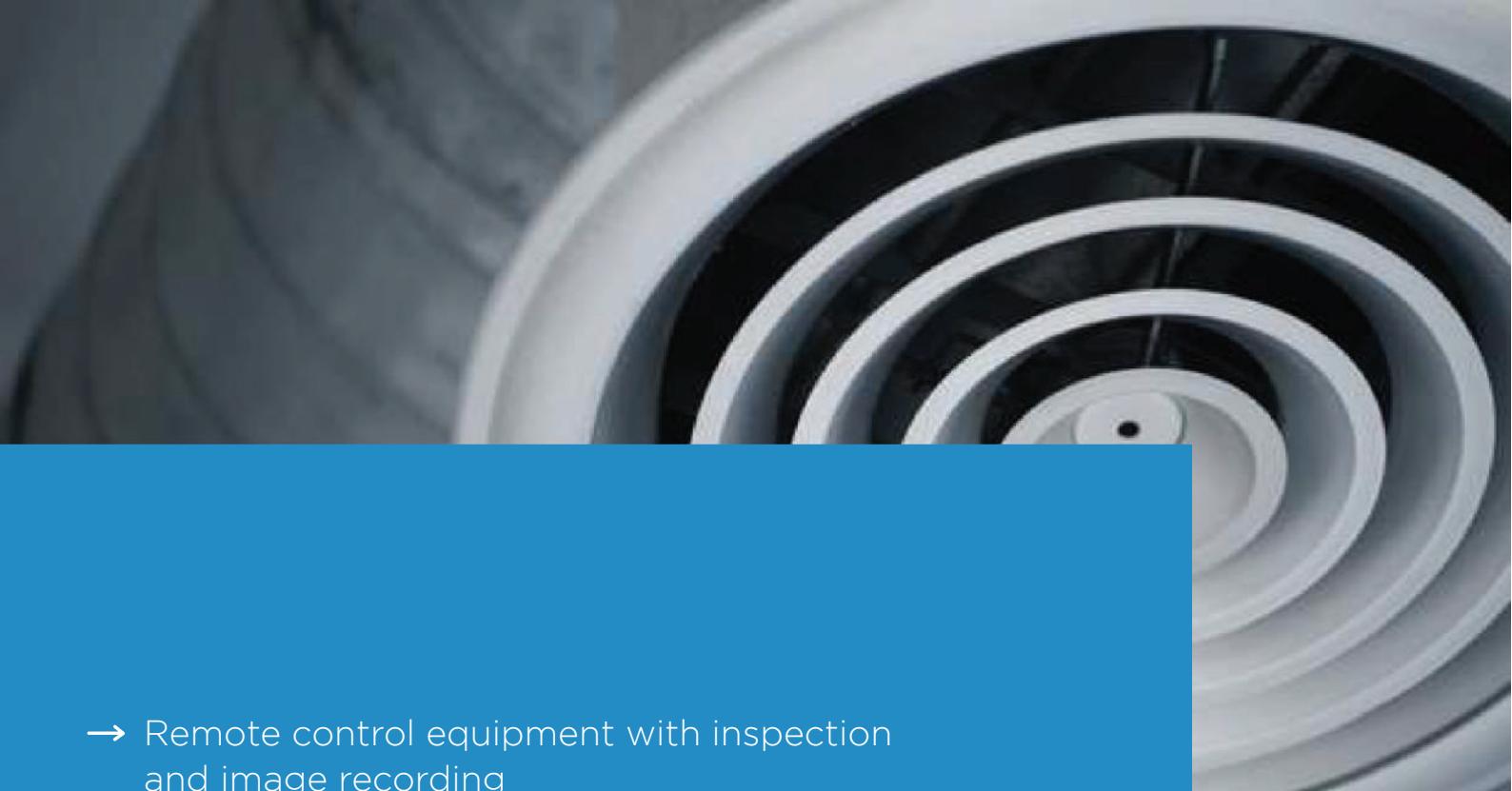


The quality of the indoor environment began to be considered a problem at the end of the 1960s. Currently, in industrialized countries, city dwellers spend between 60-80% of their time in closed spaces, so a Poor indoor air quality can seriously affect people.

The cleaning, disinfection and deodorization process of the air conditioning systems, as well as the smoke extraction systems, aims to eliminate the pollutants from the system.

Contaminants and dirt deposits that are present, visibly or not, in the system are removed. It consists of carrying out a cleaning process and may, only in prescribed cases, be accompanied by a disinfection process.



- 
- Remote control equipment with inspection and image recording
 - Comprehensive cleaning of the entire facility
 - No use of chemicals
 - Avoid bad smells and fire risks among other benefits

Advantage



Contaminants
and dirt deposits
are removed !!!





There are many advantages with our equipment. Its capacity to wrap and adhere to surfaces in general, increasing its action spectrum, makes it unique in the market at the level of eliminating microorganisms and contaminations.

This system has become an essential equipment that allows, not only the elimination of microorganisms up to 99.99%, but also the safeguarding of surfaces at the level of contamination, whether they are clinics, hospitals, food and even transport of people, animals or others. Its wide range of applications even allows for its use in school environments, whether in kitchens, classrooms, common areas, gyms, and retirement homes, etc.

The ability to cover surfaces of different sizes in a short time makes it unique in the market, obtaining zero contamination, and a very short safety time. The covering capacity due to the electromagnetic load applied to the product in the process of spraying it, increases the adherence and, therefore, its ability to act on the surface.

**Bacteria are invisible
our results...
AWESOME!!!**





HIGISTATIC

NEBULIZACION

PULVERIZACION

- No chemical wasted, maximum performance
- Savings in time, costs and chemical product
- No need to rinse and easy to clean. Odorless and also eliminates odors
- Reliable charging nozzles. Application are contact with the surface
- Safety margin of only two hours
- Eliminates up to 99.99% of bacteria, viruses and fungi
- Environmentally friendly

Advantage

The statistics are alarming

Every year, there are an estimated 500,000 nosocomial infections in a country like Germany. With HIGISTATIC we achieve elimination percentages of up to:

- | | |
|-------------------------|----------------------|
| → Campylobacter ≥ 99,90 | → Listeria ≥ 99,89 |
| → E coli ≥ 99,96 | → Salmonella ≥ 99,91 |
| → Staph aureus ≥ 99,96 | |



Other Services



HIGI Cleaning

- Deep Cleaning for Residential
- Deep Cleaning for Commercial
- Deep Cleaning for Common Areas
- Deep Cleaning for Hotels & Resorts
- Home Cleaning Services



HIGI Hospitality

- Housekeeping
- Resort & Hotel Cleaning
- Commercial Kitchen Cleaning
- Restroom Cleaning & Sanitation
- Spa Cleaning & Sanitation
- Restaurant Cleaning



HIGI Security

- Access control maintenance & repairs
- Intercom maintenance and repairs
- Third party installed systems



HIGI Engineering

- Annual maintenance contract
- Painting & Refurbishment
- AC Repair & Service
- Plumbing & Electrical
- Handyman Services
- Water Tank Cleaning
- Facade Cleaning

SPECIALIZED APPLICATIONS



HIGI Disinfection

- Disinfection
- Sanitization



HIGI Ducts

- AC Duct Cleaning
- AC Duct Repairs
- AC Duct Maintenance



HIGI Marble

- Marble Crystallization
- Polishing

Home Services

Home Cleaning



Deep Cleaning



Disinfection & Sanitization



Sofa Cleaning



Carpet Cleaning



Pest Control



MEP

AC Repair & Maintenance



Pool Cleaning & Maintenance



Marble Polishing



MOVING & PACKING SERVICES

Local Relocation



Packing



Storage



Moving Supplies



Office Relocation



LAUNDRY SERVICES

Dry Cleaning



Laundry



Pressing





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