

KARABO MALOKA

JUNIOR SOFTWARE DEVELOPER | UX DESIGNER

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PROFILE SUMMARY

Junior Software Developer (UX Design & Front-End Development) with a business and information systems foundation. Blend human-centred design, front-end fundamentals, and product thinking to ship usable, accessible web experiences. Comfortable moving from discovery and wireframing to developer handoff, Jira stories, and release notes. Former marketing coordinator with a strong stakeholder engagement, content sense, and event execution. Currently pursuing a BCom Honours in Information Systems with a major in Project Research, Project Management and Predictive Analysis.

PROFESSIONAL SKILLS

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|--------------------------------------|-----------|----------------------|-----------|
| Communication | ● ● ● ● ● | Business Acumen | ● ● ● ● ● |
| Marketing & Coordination | ● ● ● ● ● | UX Design & Research | ● ● ● ● ● |
| Networking and Relationship building | ● ● ● ● ● | Collaboration | ● ● ● ● ● |

TECHNICAL SKILLS

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|---|-----------|---|-----------|
| App & Web Development: HTML, CSS, React Native & Javascript | ● ● ● ● ● | UX & Product Design: User research, user flows, wireframing, prototyping (Figma), interaction design and usability testing | ● ● ● ● ● |
| Documentation: UX Writing | ● ● ● ● ● | Front-End & Tools: Trello, Jira, Confluence, Git (basics), Miro/FigJam, Canva and Adobe Creative Cloud | ● ● ● ● ● |
| Communication & Collaboration: Strong relationship-building skills and effective stakeholder engagement. | ● ● ● ● ● | | |

LANGUAGES

| | | | |
|-----------|-----------|----------|-----------|
| English | ● ● ● ● ● | Sesotho | ● ● ● ● ● |
| Afrikaans | ● ● ● ● ● | SeTswana | ● ● ● ● ● |

EDUCATION

| | |
|---|---------|
| BCom Honours in Information Systems | Present |
| University of Johannesburg | |
| Relevant coursework: Research, Data Analytics, Cybersecurity, Predictive Analysis and Project Management | |
| Advanced Diploma in Business Information Technology | 2024 |
| University of Johannesburg | |
| Relevant coursework: Software Requirements & Testing, Database Management, Human Computer Interface & Business Analytics | |

WORK EXPERIENCE

Junior Software Developer

Present

Paycorp, Sandton

- Produce lo-fi/hi-fi wireframes and interactive prototypes in Figma; document user journeys and edge cases for developer handoff.
- Contribute UX and front-end input on the myATM Merchant Portal, partnering with engineering, CRM and product to refine high-impact workflows
- Write clear Jira user stories and acceptance criteria; support sprint planning, demos, and UAT sign-offs.

Marketing Coordinator/ Project Coordinator

March 2024 – July 2025

UJ School of Consumer Intelligence and Information Systems (SCiIS), Johannesburg

- Managed the school's marketing and administrative efforts.
- Developed digital content strategies that enhanced engagement across multiple platforms.
- Acted as the primary liaison between the Director and internal/external stakeholders.
- Integrated UX principles to improve digital marketing content and web interfaces for SCiIS.

Coordinator & UX Design Lead

Feb 2023 – Mar 2024

UJ Technopreneurship Centre, Johannesburg

- Led UX design efforts for multiple digital platforms to improve user engagement and functionality.
- Facilitated workshops to boost innovation and entrepreneurial thinking among students.
- Contributed to the development of digital platforms like the UJ Incident Reporting Platform.

HONOURS & AWARDS

- Social Media Team Leader – TedXUniversity of Johannesburg (2024)
- MC & Facilitator – Creatives Meets Techies, AIMashup Hackathon, UJ Women in ICT Webinar
- Artificial Intelligence in 4IR Certificate – University of Johannesburg
- UJenius Club Member – 2022
- EPF Heritage Hackathon Winner – 2022

VOLUNTEER

- Mobile App Development Expert – BRICS Skills Challenge
- Ambassador – UJ Technopreneurship Centre
- Career Influencer – PsyCaD (Volunteering)

PROJECTS

myATM Merchant Portal **Paycorp, 2025**

Current

- Refined deposit and settlements flows and drafted UX copy
- Documented edge cases and error states
- Collaborated on React component usage and UI consistency

UJ Incident Reporting Platform **University of Johannesburg, 2023**

Aug 2023 – current

- Led UX design efforts for a platform that empowers UJ students to report incidents of bullying, harassment, and violence anonymously.
- Conducted user research and testing to ensure platform usability and effectiveness.

MASS (Master Assessment Scheduling System) **University of Johannesburg, 2023**

Year long project

- Developed a web-based platform to simplify the scheduling of student module assessments.
- Ensured UX principles were implemented to create a user-friendly experience.

Website Development Project **Johannesburg, 2023**

Present

- Designed a personal portfolio website showcasing web development skills using React + Vite, Scss and web design principles.

REFERENCES

Prof Josef Langerman

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