KARABO RAMATHESELE

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SKILLS AND CERTIFICATIONS

- **Cloud computing**: AWS Certified Cloud Practitioner
- **Project Management**: Google Certified | Customer Success
- Cisco **Cybersecurity** Fundamentals | Leadership | Public Speaking | Outstanding organizational, multitasking and problem solving abilities.

EXPERIENCE

WhizTutors — Online Tutor

SEPTEMBER 2020 - Ongoing

- Taught Mathematics and Physical Science.
- Managed and maintained customer relationships as trusted advisor on best learning approach.
- Report bi-weekly on customer interactions, customer satisfaction and processed complaints after each class.

Residence Mentorship Council Chairperson — *Head Mentor*

MARCH 2020 - DECEMBER 2020

- Effectively led a team of 25 residence mentors, to successfully foster relationships with incoming 1st years in the programme.
- Collaborated with external teams to drive awareness and retain mentees during the pandemic.

EDUCATION

CodeSpace Academy — *Software Development Programme*

2022

- Full Stack Development Programme.
- HTML, CSS, JavaScript, AWS, Vue.js, PHP

University of Cape Town — *BSc Construction Studies*

2019 - INCOMPLETE

- Scheduled workflow for daily tasks, supervised by lead project manager while volunteering for building social government housing.

John Orr Technical High School — *National Senior Certificate*

2017

References : Available at Request.