

KARAN SHAH

Contact Details

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Skills

- **Languages:** HTML5, CSS3, JS, C, Python, C++, Java, SQL
- **Libraries & Frameworks:** jQuery, .NET, JSON
- **Tools:** Eclipse, Git, Brackets, Oracle VM, Visual Studio, WordPress, Access, MySQL

Coursework

- Database Concepts
- Computer Architecture
- Computer Science I
- C Language
- Object Oriented Programming
- Security in Computing
- Encryption
- Operating Systems Concepts

Extracurricular

UCF Cyber Defense Club

(2016 – Present)

- Attended meetings to stay abreast of relevant cyber-security issues; participate in discussions and listen to experienced industry professionals

Clarita's House Outreach

(2017 – Present)

- Volunteered with the Clarita's house organization during holidays and assist with supplies, organizing, cleaning, and other tasks

Education

University of Central Florida, Orlando, FL

Bachelor of Science in Information Technology

08/2015 – 05/2019

Experience

Promo Only Inc – System Administrator Externship

05/2018 – 05/2018

- Participated in a University sponsored Externship with Promo Only Inc. as a shadow for an experienced System Administrator

Superion – Technical Support Specialist

07/2017 – 08/2017

- Developed strong customer software support skills by resolving CRM tickets regarding software issues from company clients by documenting issues and researching solutions using database archives
- Worked with a database team to resolve more complex database or software related issues; used SQL to navigate tables, make queries, and organize data in the financial system's backend databases

Mad Otter Games – Freelance Web Design

03/2015 – 05/2015

- Identified an outdated user guide and volunteered to create an updated version using HTML and CSS on the developers' WordPress platform
- Updated outdated information, added images, and followed a cycle of development, verification and adjustments with the developers

Projects

Portfolio – Web Developer

01/2018 – 05/2018

- Designed and developed a portfolio website using Brackets with HTML5, CSS3 and JavaScript. This website is constantly undergoing improvements, including responsive design, JS & jQuery animations and user interface adjustments

Scrabble – Software Developer

03/2018 – 04/2018

- Cooperated with a team of four (Project manager, QA tester, Researcher, Graphic Artist) as a software developer to program a Scrabble board game using Java Swing GUI on NetBeans

Database Design – Architect

08/2017 – 12/2017

- Collaborated with team of five to use SQL to develop a complete Access database using sample data from a mock business. The process involved entity relationship diagrams, importing tables from Excel, creating tables, forms, navigation menus and queries