# KARAN SHAH

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## Skills

Front-End (HTML, CSS, JS)

Back-End (PHP, Python)

Software (C, C++, Java)

Databases (SQL)

Architecture (OS, Assembly)

Security (Encryption)

Networks

### Coursework

- Database Concepts
- Computer Architecture
- Computer Science I
- C Language
- Object Oriented Programming
- Security in Computing
- Encryption
- Operating Systems Concepts

#### Extracurricular

## **UCF Cyber Defense Club**

(2016 - Present)

 Attend meetings to stay abreast of relevant cyber-security issues.
 I participate in discussions and listen to experienced industry professionals

#### Clarita's House Outreach

(2017 – Present)

 Volunteer with the Clarita's house organization during Holidays and assist with supplies, organizing, cleaning, and other tasks

## Education

## University of Central Florida, Orlando, FL

08/2015 - 05/2019

Bachelor of Science in Information Technology

## Experience

## **Promo Only Inc –** System Administrator Externship 05/2018 – 05/2018

 Participated in a University sponsored Externship with Promo Only Inc. as a shadow for an experienced System Administrator

## **Superion** – Technical Support Specialist

07/2017 - 08/2017

- Developed strong customer software support skills by resolving CRM tickets regarding software issues from company clients by documenting issues and researching solutions using database archives.
- Worked with a database team to resolve more complex database or software related issues; used SQL to navigate tables, make queries, and organize data in the financial system's backend databases

#### Chevron - Cashier

01/2016 - 06/2016

 Engaged with customers, performed transactions, kept my station and the business clean, and assisted with the weekly billing.

## Mad Otter Games – Freelance Web Design

03/2015 - 05/2015

- Identified an outdated user guide and volunteered to create an updated version using HTML and CSS on the developers' WordPress platform
- Updated outdated information, added images, and followed a cycle of development, verification and adjustments with the developers

#### **Projects**

## Portfolio – Web Developer

01/2018 - 05/2018

 Designed and developed a portfolio website using Brackets with HTML5, CSS3 and JavaScript. This website is constantly undergoing improvements, including responsive design, JS & jQuery animations and user interface adjustments.

#### **Scrabble** – Software Developer

03/2018 - 04/2018

 Cooperated with a team of four (Project manager, QA tester, Researcher, Graphic Artist) as a software developer to program a Scrabble board game using Java Swing GUI on NetBeans.

## Database Design – Architect, SQL Specialist

08/2017 - 12/2017

 Collaborated with team of five to use SQL to develop a complete Access database using sample data from a mock business. The process involved entity relationship diagrams, importing tables from Excel, creating tables, forms, navigation menus and queries