

University Admission End-to-End Process

1. Account Access & Verification

- **New User:**
 - Registration/Login screen → Enter personal details → Validate → Profile created → Verification email sent.
- **Returning but Logged-Out User:**
 - Prompt login → Credentials checked with stored records.
- **Logged-In User:**
 - Active session → Taken directly to admission interface.
- **Additional Features:**
 - Multi-Factor Authentication (MFA) via OTP (SMS/Email).
 - Password recovery/reset option.

2. Browsing & Application Actions

- **Search & Browse:** Navigate programs and categories → Use filters (fees, eligibility, location, duration) → Search for desired course.
- **Program Page:** Open detail page → View specifications, eligibility, reviews, images, fee structure, career scope.
- **Application Addition:** Add chosen program to “Application Cart.”
- **Next Step:** Continue exploring courses, save to Wishlist, or proceed to application checkout.

- **Smart Feature:** Eligibility check before allowing program application.

3. Checkout & Payment Flow

- **Applicant & Academic Info:**
 - Enter personal and academic details → Validate for accuracy.
- **Application Summary:**
 - Review tuition, fees, and additional charges → Confirm application.
- **Payment Handling:**
 - On Success: Payment accepted → Unique Application ID generated.
 - On Failure: Error message shown → Retry or choose another payment method.
- **Additional Features:**
 - Support for scholarships/fee waivers.
 - Installment/loan options for tuition.
 - Secure payment confirmation with transaction ID.

4. Fulfillment & Admission Processing

- **Seat Availability Update:** Seat count adjusted after application confirmation.
- **Confirmation Notice:** Detailed email sent with Application ID and payment receipt.
- **Processing Queue:** Application enters the admission pipeline.
- **Document Verification & Evaluation:** Uploaded documents verified → Applicant notified if resubmission is required.

- **Admission Stages:**
 1. Application status set to “Submitted.”
 2. Application forwarded to respective department.
 3. System updates status → “Under Review.”
 4. Decision released by university (Admitted/Rejected).
- **Real-Time Tracking:** Applicants can monitor progress (“Submitted → Under Review → Department Review → Decision Pending → Final Decision”).
- **Communication Channel:** Applicants can contact the admission office via chat/email.

5. Process Completion

- **Admission Decision:** Final status updated as “Admitted” or “Rejected.”
- **Next Steps for Admitted Students:**
 - Hostel and transport application.
 - Orientation and induction schedule.
 - Course/subject registration.
- **End of Cycle:** Admission process concludes with enrollment confirmation.