### **TENANT MANAGEMENT SYSTEM**

### **KEY FEATURES**

- 1. Rent management
- 2. Accounts/profile different buildings
- 3. Adding and editing new houses
- 4. Automatically generated invoices sent to tenants via whatsapp
- 5. Automatically generated receipts sent to tenants via whatsapp
- 6. Statements automatically generated and sent to tenants
- 7. Property management can check payment history or each house and download it
- 8. Admin panel to check payment hence disable or enable accounts
- 9. Account settings
- 10. Main page for users to check statistics of the property.

#### 1. Accounts / Profile

Property managers can only be signed in through the admin panel They then login in to the systems using their phone number and password Registration has:

- I. Name of the Property
- II. Email
- III. Phone No.- will be used to send invoices, receipt and statements on whatsapp
- IV. ID No.
- V. No. of houses in the property
- VI. Payment details- account No. Phone details

Once logged in the property manager/landlord can do the following:

# 1. Account settings

Can edit their profile, add important contacts of workers eg. electrician, guards etc,

## 2. Home Page

- Statistics of the property
- No. of properties
- Occupation rate
- Number of tenants paid
- Number of tenants unpaid
- Total amount of cash collected that month
- Total amount of cash not collected yet

# 3. Adding house

- House No.
- Amount of rent for that house

# 4. Adding Tenant

- Name
- Phone Number
- Email
- Date of registration

## 5. Tenants

A list of houses with tenant information and arrears to be paid The landlord can click on the specific house to get a history of payment with an option to download the payment history or send it directly to the tenant

## 6. **Arrears**

The landlord has a list of houses with arrears and a button to send a reminder/ invoice

## 7. Payment

The landlord can add payment for the tenants
Information Needed: Amount, mode of payment
A receipt is generated automatically and sent to the tenant.

### NOTES

- → The system should be set that after the beginning of a new month the system refreshes and adds the stated rent to the balance
- → The system should be a PWA to add an icon to the homepage of the phone for easy access