Karan Rao

Ruislip, HA4 0AT, UK | www.linkedin.com/in/karan-rao-51106632b | 07436679543 | karankumarrao11@gmail.com

PROFILE

I am computer science student at Richmond University, London, with a strong foundation in petroleum engineering from PDEU University in India. Over the years, I have developed a diverse range of technical skills, including expertise in HTML, CSS, Java, Python, SQL, and web development, while also cultivating a passion for UX/UI design—enabling me to create intuitive, user-focused interfaces. My experience working as a Shift Manager at McDonald's enhanced my management and leadership abilities, allowing me to thrive in team-oriented environments. Beyond my professional pursuits, I remain dedicated to community service through my volunteer work at The Trussell Trust, where I support people facing hunger and poverty.

EDUCATION

Richmond The American University in London, *B.A. (Hons) in Computer Sciences* | Chiswick, UK   Sept 2022 - Present
- **GPA**: 3.39 (current)
- **Relevant Coursework**: Digital Marketing and social media, Marketing Planning and Strategy, Consumer Behavior, Research Method and Data Analysis, Developing and Managing Sales.

WORK EXPERIENCE

Shift Runner – **McDonald's**, South Ruislip, UK   Nov 2022 - Present
- Led effective duty shifts as a Shift Runner, managing a team of 50 plus staff members, ensuring high-quality service and customer satisfaction.
- Handle cash transactions, inventory control, and daily reports.
- Train new employees and provide them with feedback and coach them & Implement health and safety standards and procedures.
- Resolve customer complaints and issues in a professional and timely manner.

LEADERSHIP EXPERIENCE

Vice-President of Bharat Club - Richmond University, London   Sept 2023 - Present
- Successfully organized and executed cultural events, fostering unity, and celebrating diversity within the university community.

VOLUNTEER EXPERIENCE

The Trussell Trust   Oct 2023 – Nov 2023
- Assist in sorting, packing, and distributing food parcels to people in need.
- Help with fundraising events and campaigns.
- Raise awareness and advocate for the cause of hunger and poverty ending
- Develop communication, teamwork and organizational skills.

SKILLS

Social Media Platforms, Ads and Analytics (Facebook, Snapchat, etc.), Canva, Web Design & Development, Data Analysis, Design Thinking, Problem-Solver, Programming Language (HTML, CSS, Java, Python and SQL), UX/UI Designs (FIGMA), Computer Literacy, Management & Leadership.