

# Kareem Natour

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☎ (703)-870-5177

📍 Sterling, VA

## CAREER OBJECTIVE

Aspiring Software Engineer with a solid foundation in problem-solving, team collaboration, and a proven ability to adapt to new challenges, as demonstrated throughout my career. . Passionate about technology and coding, I am seeking to leverage my background and continuous learning mindset to contribute to innovative software solutions. Eager to join a forward-thinking team where I can apply my technical skills and grow as a developer, ultimately driving positive change through technology.

## WORK EXPERIENCE

### Configuration Center Intern

#### ePlus Technology

📅 May 2024 - August 2024

📍 Sterling, VA

- Configured and assembled server racks to meet specific client requirements, ensuring optimal hardware integration and functionality.
- Imaged and deployed 400+ laptops and desktops for corporate clients, streamlining the setup process and minimizing deployment time.
- Utilized Ubuntu for performance testing of servers, identifying and troubleshooting hardware and software issues to ensure reliable operations and meet deadlines.
- Executed firmware updates and hardware diagnostics on various IT equipment, ensuring all systems were up-to-date and operating at peak efficiency.
- Collaborated with senior engineers to manage and maintain a high volume of IT assets, contributing to the overall efficiency of the configuration center.
- Assisted in the quality assurance testing of newly configured systems, verifying that all equipment met ePlus Technology's high standards before deployment.

### Team Member

#### Lifetime Fitness

📅 April 2022 - Present

📍 Ashburn, VA

- Provided high-quality customer service in a fast-paced health-focused environment, consistently receiving positive feedback from customers for prompt and friendly service.
- Collaborated with team members to ensure efficient operations.
- Trained new staff on standards for customer service, food preparation, and cleanliness, fostering a team-oriented environment.
- Demonstrated exceptional versatility and adaptability by seamlessly transitioning into multiple new roles,, rapidly mastering new skills and responsibilities in each position

### Retail Associate

#### Sierra Trading Post

📅 July 2020 - March 2022

📍 Sterling, VA

- Delivered outstanding customer service, assisting customers in finding the best products to fit their needs.
- Assisted in visual merchandising, creating engaging displays that highlighted seasonal gear and apparel, contributing to an increase in foot traffic during promotional events.
- Managed the point-of-sale system with accuracy and speed which improved the overall customer experience.

## EDUCATION

B.S. Computer Science

Cumulative GPA - 3.5

#### James Madison University

📅 Class of '26

📍 Harrisonburg, VA

## SKILLS

- Java
- Python
- Agile Development
- Data Structure Optimization
- Git

## Certifications

- CompTIA IT Fundamentals (ITF+) Certification
- CTECS Workplace Readiness Certification

## Campus Involvement

- **Muslim Student Association** - Former Social Media Chair
- **Fitness Club** - Active Member