Open    Bug 1854803  Opened 2 years ago  Updated 2 years ago

# Constant crashes

▾ **Categories**

Product:  Firefox for Android ▾
Component:  General ▾
Platform:  ARM64  Android

Type:  ◉ defect
Priority:  P2  Severity:  S2

▾ **Tracking**

Status:  UNCONFIRMED

▸ **People**  (Reporter: holy.icefire, Unassigned)

▸ **References**  (Blocks 1 open bug)

▸ **Details**  (Whiteboard: [android-stability])

▾ **Attachments**

🖼 **Screenshot_20230923_131228_Firefox.jpg**                              Details
2 years ago **johnny**
468.50 KB, image/jpeg

Bottom ↓        Tags ▾        Timeline ▾
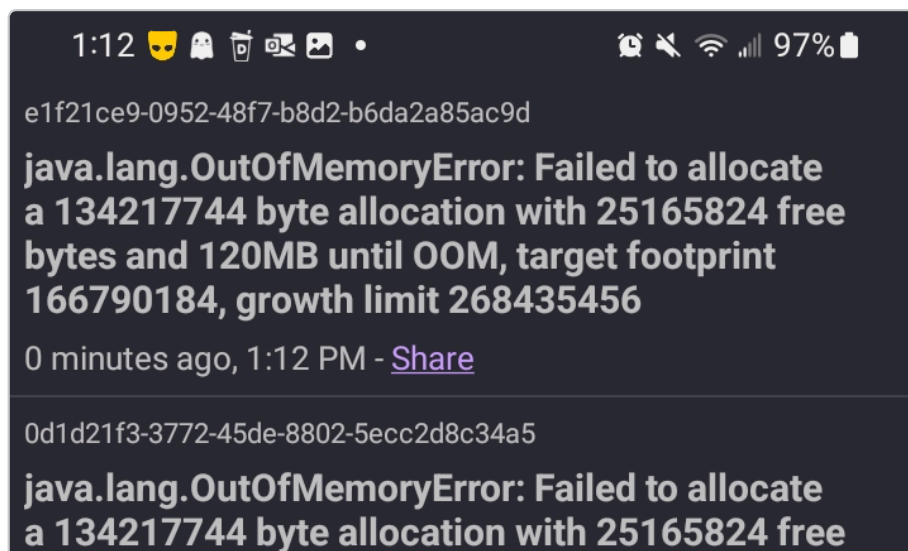
**johnny**  Reporter                                                        —
Description • 2 years ago

*Attached image Screenshot_20230923_131228_Firefox.jpg — Details*

bytes and 120MB until OOM, target footprint
166787784, growth limit 268435456

0 minutes ago, 1:12 PM - Share

22ea3624-e420-482f-9a9f-6e0ff8ad77ee

**java.lang.OutOfMemoryError: Failed to allocate
a 134217744 byte allocation with 25124864 free
bytes and 116MB until OOM, target footprint
170995336, growth limit 268435456**

0 minutes ago, 1:11 PM - Share

528be186-d11f-436b-850e-706d8824fa68

**java.lang.OutOfMemoryError: Failed to allocate
a 134217744 byte allocation with 25165824 free
bytes and 114MB until OOM, target footprint
173235704, growth limit 268435456**

0 minutes ago, 1:11 PM - Share

02606930-75a0-453a-88e1-6daacceb2812

**java.lang.OutOfMemoryError: Failed to allocate
a 134217744 byte allocation with 25165824 free
bytes and 107MB until OOM, target footprint
181305648, growth limit 268435456**

12 hours ago, 12:15 AM - Share

2dda0d5b-ceb2-413f-bba1-73202e821e0b

**java.lang.OutOfMemoryError: Failed to allocate
a 134217744 byte allocation with 25149440 free
bytes and 109MB until OOM, target footprint
178349296, growth limit 268435456**

User Agent: Mozilla/5.0 (Linux; Android 13; SAMSUNG SM-A426U) AppleWebKit/537.36 (KHTML, like
Gecko) SamsungBrowser/22.0 Chrome/111.0.5563.116 Mobile Safari/537.36
Firefox for Android

Steps to reproduce:

Try to use Firefox at all

Actual results:

Crash, crash, crash

Expected results:

Firefox run normally

---

**jsilverstreak**
Comment 1 • 2 years ago                                                          —

Have you rebooted your phone? That fixed it for me on LG G8(Android 11) and Fire Tablet 2019(Fire OS 7(Android 9)).
Also this should go under product Fenix i believe.

---

**BugBot [:suhaib / :marco/ :calixte]**
Comment 2 • 2 years ago                                                          —

The Bugbug bot thinks this bug should belong to the 'Core::Graphics' component, and is moving the bug to that component. Please correct in case you think the bot is wrong.

Component: Untriaged → Graphics
Product: Firefox → Core

---

**BugBot [:suhaib / :marco/ :calixte]**
Comment 3 • 2 years ago                                                          —

The severity field is not set for this bug.
:bhood, could you have a look please?

For more information, please visit BugBot documentation.

Flags: needinfo?(bhood)

---

**Bob Hood [:bhood]**
Comment 4 • 2 years ago                                                          —

Nothing here that suggests `Graphics` , so I'm moving to what seems to be a more appropriate component for triage. If further evidence suggests `Graphics` , please feel free to bounce it back.

Component: Graphics → JavaScript Engine
Flags: ~~needinfo?(bhood)~~
OS: Unspecified → Android
Hardware: Unspecified → ARM64

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**Iain Ireland [:iain]**
Updated • 2 years ago                                                          —

Component: JavaScript Engine → General

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Product: Core → Fenix
Version: 1.0 Branch → unspecified

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**jackyzy823**
Updated • 2 years ago

—

Blocks: [1722924](#)

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**BugBot [:suhaib / :marco/ :calixte]**
Comment 5 • 2 years ago

—

The severity field is not set for this bug.
:jonalmeida, could you have a look please?

For more information, please visit [BugBot documentation](#).

Flags: needinfo?(jonalmeida942)

**Jeff Boek [:boek]**
Updated • 2 years ago

—

Severity: -- → S2

---

**a.harrowell@gmail.com**
Comment 6 • 2 years ago

—

The 1 Dec update has given me dozens of crashes a day, all with a common pattern:

- open webpage
- do stuff
- FFA winks out but doesn't report a crash
- FFA restarts in the state it was in some time ago (can be minutes, can be hours to days)

Crashing is either constant, or else doesn't happen. I think there are roughly two waves of crashes a day, ~12 hours apart.

Dates and association with Samsung devices suggest this: [https://crash-stats.mozilla.org/signature/?product=Fenix&signature=java.lang.RuntimeException%3A%20at%20androidx.work.impl.WorkDatabase_Impl%241%24%24ExternalSyntheticOutline0.onShutdown%28R8%24%24SyntheticClass%3A5%29&version=120.1.0&date=%3C2023-12-10T23%3A13%3A29%2B00%3A00&date=%3E%3D2023-12-03T23%3A13%3A29%2B00%3A00](#)

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**Jonathan Almeida [:jonalmeida]**
Comment 7 • 2 years ago

—

a.harrowell, can you check if you have the latest version of Firefox installed and after trying a few times to see if the crash still occurs? If it does, could you report your findings to bug 1867117 that is tracking the bug you are referring to?

Flags: needinfo?(jonalmeida942) → needinfo?(a.harrowell)

**a.harrowell@gmail.com**
Comment 8 • 2 years ago

Ok, answered on the other threas

Flags: ~~needinfo?(a.harrowell)~~

**a.harrowell@gmail.com**
Comment 9 • 2 years ago

Ok, answered on the other threas

**a.harrowell@gmail.com**
Comment 10 • 2 years ago

Ironically the double post happened because my browser crashed....

**Jeff Boek [:boek]**
Updated • 2 years ago

Priority: -- → P2
Whiteboard: [android-stability]

**Jonathan Almeida [:jonalmeida]**
Comment 11 • 2 years ago

This looks similar to ~~bug 1847372~~ as well.

Priority: P2 → --
See Also: → ~~1847372~~
Whiteboard: ~~[android-stability]~~

**Jonathan Almeida [:jonalmeida]**
Updated • 2 years ago

Priority: -- → P2
Whiteboard: [android-stability]

You need to log in before you can comment on or make changes to this bug.

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