# **UC1: User Registration and Login**

**Scope**: User Registration and Login

**Description**: This use case describes the process of a user registering for a new account or

logging into the platform using their email and password.

Level: User Goal

# **Primary Actor**:

User

# **Supporting Actors:**

**Authentication System** 

#### **Pre-Conditions:**

- The user must have an active internet connection.
- The system must be operational.

# Main Scenario (Login):

- 1. The user navigates to the login page.
- 2. The system prompts for email and password.
- 3. The user enters valid credentials.
- 4. The Authentication System validates the credentials.
- 5. The user is logged in successfully and redirected to the homepage.

# **Alternative Scenario (Forgot Password):**

- 1. The user enters incorrect credentials three times.
- 2. The system locks the account temporarily and shows a "Forgot Password" button.
- 3. The user clicks "Forgot Password" and is prompted to enter their registered email.
- 4. The system sends a password reset link via email.
- 5. The user clicks the link, resets the password, and logs in with the new password.

#### **Post-Conditions:**

- The user is logged in.
- The user can access all system features based on their role.

# **UC2: Book Listing**

Scope: Book Listing

**Description**: This use case describes the process of users adding books to the platform with

detailed information. **Level**: User Goal

# **Primary Actor**:

User

# **Supporting Actors:**

None

### **Pre-Conditions:**

- The user must be logged in.
- The user has a book to list.

### Main Scenario:

- 1. The user navigates to the "Add Book" section.
- 2. The system prompts the user to fill in book details (e.g., title, author, genre, condition).
- 3. The user uploads a photo of the book.
- 4. The system validates the entered details.
- 5. The book is successfully listed and made available for browsing by others.

### **Post-Conditions**:

- The book is visible to other users on the platform.
- The listing is stored in the system database.

# **UC3: Book Search Browsing**

Scope: Advanced Search and Book Browsing

**Description**: This use case describes the process of users searching for books using filters and browsing through available listings.

Level: User Goal

# **Primary Actor**:

User

### **Supporting Actors:**

None

### **Pre-Conditions:**

• The user must be logged in.

• The system must contain available book listings.

### Main Scenario:

- 1. The user navigates to the "Search" or "Browse" section.
- 2. The system displays available books categorized by genre, condition, and location.
- 3. The user enters specific search criteria.
- 4. The system filters results based on the input and displays matching books.
- 5. The user views the book details or initiates an exchange request.

#### **Post-Conditions:**

• The user finds a book of interest or refines their search further.

# **UC4: Exchange Management**

**Use Case Name**: Exchange Management

**Description**: This use case describes the process of users initiating and managing book

exchanges.

Level: User Goal

# **Primary Actor**:

Requesting User

### Supporting Actors:

Recipient User, Courier/Delivery System

### **Pre-Conditions:**

- Both users must be logged in.
- Books must be listed in the system.

### Main Scenario:

- 1. The requesting user views a book and selects "Request Exchange."
- 2. The system prompts the requesting user to select a book to offer in return.
- 3. The system sends the exchange request to the Recipient User.
- 4. The Recipient User reviews the request and either accepts or declines it.
- 5. If accepted, the system initiates delivery coordination with the Courier/Delivery System.

### Alternative Scenario:

- 1. The recipient user declines the exchange request.
- 2. The system notifies the requesting user about the decline.

3. The requesting user can select another book to offer or cancel the exchange request.

### **Post-Conditions:**

- If accepted, the exchange is processed and tracked.
- Both users provide feedback after the exchange.

# **UC5: Provide Feedback**

Scope: Provide Feedback

**Description**: This use case describes the process of users leaving feedback for each other

after completing a book exchange.

Level: User Goal

# **Primary Actor**:

Requesting User, Recipient User

# **Supporting Actors:**

None

#### **Pre-Conditions:**

- A completed exchange exists between the users.
- The users are logged into the system.

#### Main Scenario:

- 1. The user navigates to the "History" section.
- 2. The system displays a list of completed exchanges.
- 3. The user selects a completed exchange.
- 4. The system prompts the user to provide feedback (rating and comment).
- 5. The user enters the feedback and submits it.
- The system stores the feedback and updates the other user's profile with the new rating.
- 7. The system confirms that feedback has been submitted successfully.

# **Alternative Scenario:**

- 1. The user attempts to provide feedback for an exchange that has not been completed.
- 2. The system displays a message: "Feedback can only be given for completed exchanges."

# **Post-Conditions**:

- Feedback is saved and reflected in the recipient's profile.
- The user can view their submitted feedback in the "Exchange History" section.