

## SAHER JAMAL

WEB DEVELOPER | COMPUTER SCIENCE STUDENT

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### Objective

Final-year Computer Science student at Tel-Hai Academic College, specializing in web development. Passionate about building scalable applications, solving real-world problems, and exploring modern tech stacks. Known for being a fast learner, strong communicator, and team player. Eager to join a collaborative environment where I can contribute and grow as a developer.

### Education

Tel-Hai Academic College

B.Sc. in Computer Science - Web Specialization

Expected Graduation: 2025

High School – Episcopal School, Shefa-'Amr

### Technical Skills

- Languages: HTML, CSS, C#, JavaScript, Python, C++, Java, C
- Web Development: React, Node.js, Express, REST APIs
- Databases: MongoDB, MySQL
- Tools & Platforms: Git, Docker, Visual Studio/Code, JetBrains IDEs, Cygwin Terminal

### Work Experience

**Tel-Hai College – Student Tutor**

**2022**

- Mentored second-year Computer Science students in academic and practical coursework
- Provided individualized support, improving student understanding of key subjects

**Bezeq Online/One Technologies – Technical Support & Shift Manager (Government Hotline)**

**Nov 2023 – Mar 2025**

- Delivered technical assistance to citizens accessing government services
- Promoted to shift manager for reliability and professionalism under pressure

- Supervised call center operations and handled high-pressure scenarios effectively

**Bezeq Online** – *Customer Service Rep (Ministry of Health)*  
**2019 – 2020**

- Managed health-related inquiries during COVID-19 response efforts
- Provided accurate, empathetic communication during a crisis

**Rami Levy** – *Store Associate*  
**2017 – 2018**

- Assisted with store operations, stock management, and customer service

**Freelance Photographer**

**Languages**

- Arabic
- Hebrew
- English

**Additional**

- Strong problem-solving and analytical skills
- Ability to work under pressure and solve problems creatively
- Fast learner with high motivation
- Excellent communication and teamwork abilities