

## **UK Online Retail Sales Trends & Insights (2010-2011)**



## **UK Online Retail Sales Trends & Insights (2010-2011) December Select all Select all April August February January Friday Monday** Sunday **Thursday Tuesday** Which days had the highest At what time of day were sales? sales the highest? Wednesday, Thursday 12 PM 100% 35 Top\_2\_Days\_Per\_Month Top\_2\_Days\_Max\_Sales **Peak Hour** 12 1.09M At what time of day were sales the highest? 0.12M 13 30 0.96M 1.0M 0.9M 0.8M 0.6M 10 0.88M 1.1M 0.3M T 0.8M 0.2M 0.0M 0.0M 11 0.83M 040M 25 12 14 16 18 20 14 0.83M How did sales change each quarter? 15 0.74M 20 9 0.55M 1.7M Day 0.35M 16 1.4M 15 8 0.22M 0.26M 17 0.19M How did sales trend across the months? 0.05M 18 10 1.0M 19 0.04M 0.02M 0.97M 0.29M 0.5M 0.78M 0.74M 5 0.71M 0.54M 0.49M 20 0.47M 0.47M 0.01M 0.46M 0.37M 0.38M 0.37M 6 0.00M 0.24M 0.0M 0.2M 0% Month Name

## **KEY FINDINGS**

- The total sales for the period are approximately £6.75 million, with a total quantity sold of 4 million units across 383,000 transactions.
- The average sales per day is £22,150, indicating consistent sales performance across the period.
- The United Kingdom dominates the sales, contributing to 83.2% of the total sales with £5.62 million.
- Germany, EIRE, France, and the Netherlands are the next significant contributors, each contributing around 2-3% of the total sales.
- November has the highest sales at approximately £965,803 (14.3% of total sales), followed by September (£737,293) and October (£780,712).
- February is the lowest-performing month, with sales at £365,234, indicating a dip in consumer activity during this period.
- Thursday is the highest sales day with total sales of £1.5 million (21.9% of total sales). This day also has the highest transaction count of 77,012.
- •Sunday is the lowest-performing day with total sales of £712,466, indicating it is the least active day for purchasing.
- The peak sales time is at 12 PM, with total sales amounting to £1.09 million. Another significant sales peak is observed at 1 PM (£964,315).
- ·Sales significantly decrease after 4 PM, indicating that the bulk of purchases are made in the early afternoon.
- •Q4 is the strongest quarter with total sales of £2.46 million, driven by holiday shopping and year-end sales events. Q4 contributes to 36.4% of the annual sales.
- •Q1 is the weakest quarter, with sales totalling £1.2 million, indicating a slow start to the year.
- Fall is the most lucrative season, accounting for £2.48 million (36.8% of annual sales), highlighting the significance of this period for the business.
- Spring is the least productive season, contributing only £1.38 million (20.4% of total sales).
- The 6th day of the month stands out with the highest total sales of £288,037. Other high-performing days include the 1st and 5th of each month, suggesting early-month purchases are more frequent.
- ·Christmas season sales are significantly lower, with only 1,710 transactions compared to 381,708 during non-Christmas periods.
- ·Christmas sales account for just 0.6% of total sales, indicating minimal impact on overall business performance during this period.
- •There is a moderate positive correlation (0.62) between total sales and quantity, indicating that higher quantities generally lead to higher sales.
- · A slight negative correlation (-0.26) between price and quantity suggests that higher-priced items tend to sell in lower quantities.

## **Actionable Recommendations**

- To maximize revenue during peak sales periods, increase inventory and enhance marketing efforts leading up to **November and December.** Extend Black Friday promotions to **cover the entire month of November**, targeting early holiday shoppers.
- Implementing targeted promotions, such as limited-time discounts or the introduction of new product lines, to counter the historically low sales in February. Considering a mid-winter sale to stimulate consumer interest.
- Introducing exclusive Sunday deals or discounts to boost sales on this typically low-performing day. This could involve "Sunday Saver" promotions or bundled offers that are only available on Sundays.
- Countering the dip in sales towards the end of the month by launching end-of-month promotions, flash sales, or clearance events to drive last-minute purchases.
- Utilizing Thursdays, the most active day for sales, for major product launches or special sales campaigns. Consider "Thursday Thrills" events where new products or special offers are unveiled.
- Scheduling online ads and email promotions for late morning to early afternoon, coinciding with peak purchasing times around 12 PM to 1 PM. Tailor content to drive urgency and capitalize on lunchtime browsing habits.
- Implementing special evening discounts or time-limited offers to encourage purchases during typically low-performing post-4 PM hours. This could be marketed as "Evening Specials" to draw attention to these time slots.
- The Fall is the strongest season, plan major product launches and marketing campaigns during this period. Ensure that inventory levels are sufficient to meet expected demand and that marketing efforts are in full swing.
- Prioritize stock levels, logistics, and marketing strategies ahead of Q4 to capitalize on the peak sales during this crucial period. Considering launching a "Q4 Countdown" campaign to build anticipation.
- Increasing the marketing and promotional focus during the Christmas season to elevate its contribution to overall sales. Developing Christmas-themed promotions, special holiday bundles, and exclusive seasonal offers to attract more customers.
- Since holiday sales are currently insignificant, introducing holiday-specific promotions or product offerings that resonate with UK holidays. This could include limited-edition items or holiday-exclusive discounts.
- Diversify sales efforts by increasing marketing and operational activities in other European countries, particularly Germany and France. Tailoring campaigns to local preferences and consider partnerships with local influencers or retailers.
- Maintaining and reinforce the dominance in the UK market by implementing targeted promotions, loyalty programs, and exclusive offers. Considering a "UK Loyalty" program to reward repeat customers.