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CIO | SENIOR VICE PRESIDENT TECHNOLOGY

Technology leader with over 10 years of executive level leadership experience driving the creation and transformation of products and services in markets across the globe. Over 18 years of experience in financial services including payments, merchant services, customer service, risk, fraud, banking and operations. Recognized for developing the vision, strategy and innovative culture to execute new digital, artificial intelligence, and next generation analytics platforms to advance business opportunities. Areas of excellence include:

- Digital Capabilities
- Cybersecurity
- Big Data Capabilities
- Business Partnership & Advisor
- IT Strategy & Architecture
- Organizational Change Management
- Cloud Platforms
- Artificial Intelligence
- Agile Environments

KEY ACCOMPLISHMENTS

- ✓ Developed the strategy and implemented the Big Data ecosystem, which to date has created over 100 use cases in every line of business, at Bank of America, generating an additional \$500M in revenue annually.
- ✓ Introduced and expanded the public and private cloud environments porting hundreds of applications to the new structure, reducing operating costs by 80% and improving time to market from an average of 6 months to 24 hours.
- ✓ Lead the strategy to hire over 3000 new engineers into the system advancing the talent level to reflect the new innovative, open source, agile community achieving a 27% productivity gain globally.

PROFESSIONAL EXPERIENCE

BANK OF AMERICA – Charlotte, NC

1998—Present

SENIOR VICE PRESIDENT TECHNOLOGY / UNIT CIO (5 years)

Lead a global technology organization in the digital transformation of the business including acquisitions, marketing, credit, fraud, and authorization capabilities including regulatory requirements and infrastructure. Responsible for \$400M in application development, \$100M in infrastructure and over 3,500 team members.

- Created the enterprise “Big Data Lab” organization, fostering innovation to increase business value, using machine learning, business intelligence, and artificial intelligence to advance capabilities.
- Drive the company talent selection process and cultural transformation, at scale, encouraging experimentation, implementing agile development, with a focus on technology innovation and open source utilization.
- Implemented improved processes including a two week sprint cadence release cycle, test automation, cloud platforms (IaaS, PaaS, SaaS) and standardized development operations.
- Powered growth through digital partnerships with companies such as Facebook, Apple, UBER, and Foursquare to implement new products including BofA Pay, Pay-with-Points and BofA Offers.

- Executive sponsor for five programs achieving the Chairman's Award for Innovation including Cornerstone Big Data, Risk 2020, Customer Lending Transformation, Machine Learning Algorithms and Membership Rewards Predictive Model.
- Recognized for being able to combine a strong technical background and effective leadership style resulting in teams that are known for their collaborative and supportive work styles enabling a risk tolerance that invites creativity and new ideas.

SENIOR VICE PRESIDENT / UNIT CIO ENTERPRISE ARCHITECTURE AND ENGINEERING (3 years)

Led the vision and strategy, of a team of over 1,000 resources, focused on enterprise architecture including application security, storage, network, and hosting for midrange, mainframe, and cloud. Managed a budget and of \$150M.

- Drove the strategy and transformation of Bank of America digital capabilities both internally and externally. This included creation of cloud technology, big data ecosystems, API Gateway, improved security and a platform centric approach.
- Created the first private and public cloud hosting services resulting in adoption of IaaS, PaaS and SaaS to address critical business demands in the market place.

VICE PRESIDENT / UNIT CIO MERCHANT TECHNOLOGY (3 years)

Led the application development teams supporting global merchant payment and submission platforms including merchant payables, global MIS, submissions, and global clearing / settlement. Managed a budget of \$90M and a global team of 400 resources.

- Developed the strategy, implementation and support of a High Availability / Continuous Availability platform supporting authorizations and enterprise file transmission achieving 99.9+% availability.
- Achieved a 99.999% availability goal by improving the architecture and design of the BofA Acquirer and BofA Network platforms and systems.
- Led the transformation of the BofA Payments Network connecting the ecosystem across acquirers, network and partner issuing banks via a multi-year \$300M program to re-engineer the platform.

PREVIOUS POSITIONS

Vice President Credit Authorizations
Vice President Information Management
Database Design & Development Engineer / Director
Technology Development, Operations & Support

EDUCATION

Master of Science – Information Systems
 Bachelor of Science – Computer Science

University of Nebraska, Lincoln, NE
 University of Nebraska, Lincoln, NE