KAREN G. WAGGONER

DATA ANALYST

Villa Rica, GA • 404-654-7975 • email • LinkedIn • portfolio

Skills

Excel, Google Sheets, SQL, Tableau, Python, Collaboration, Communication, Research, Presentation

Education

BA in MATHEMATICS with a minor in BUSINESS ADMINISTRATION – University of West Georgia – Carrollton, GA Spreadsheet Fund. (15 hrs), SQL Fund. (22 hrs), Tableau Fund. (in progress), Intermediate Python, Intro to R – DataCamp Google Data Analytics Certificate – Coursera

Projects

YARN INSIGHTS - Google Sheets Project - Collected, cleaned, and visualized data to create a slide deck delivering project yarn insights.

• Google Sheets: Data Collection | Data Cleaning | Filters | VLOOKUP | Nested IF Statements | Pivot Tables | Data Visualization

RESTAURANT INSIGHTS – <u>SQL Project</u> – Built queries for insights into customer patterns, spending, and favorites.

• SQL: Common Table Expressions | Group By Aggregates | Window Functions | Ranking | Table Joins

EDUCATION ANALYSIS – <u>Tableau Project</u> – Created a dashboard for the superintendent, delivering insights about student success.

• Tableau: Parameters | Charts | KPIs | Dashboard

FOOD DELIVERY MARKETING – Google Sheets Project – Found business opportunities and proposed actions to optimize campaigns.

Google Sheets: Data Cleaning | Filters | Functions | Formulas | Pivot Tables | Data Visualization | VLOOKUP

Work Experience

ENGLISH LANGUAGE TEACHER - Independent Contractor - Villa Rica, GA

2017 - 2021

 Provided specific feedback to parents by assessing students' performance, monitoring progress, and identifying areas for language improvement for 1,828 students, while maintaining an excellent parent feedback rating of 5.0

LANGUAGE SPECIALIST – SIL International – Vietnam

2006 - 2010

- Partnered with Save the Children Vietnam by conducting a primer writing workshop for rural teachers, that supported the goals of the Ministry of Education and Training for mother tongue-based, bilingual education within minority areas
- Studied language, **researched** culture, and **partnered** with mother-tongue speakers to craft, test, document, and revise stories to initiate a OneStory story-set that was natural sounding, orally reproducible, and accurate

AREA COMMUNICATIONS ASSISTANT – SIL International – Philippines

2005-2006

- Informed stakeholders by using Plone to post data and reports to the corporate intranet during the international conference,
 giving regional offices around the world access to the latest discussions and policy decisions
- Uploaded and tagged unstructured data to increase their visibility, ensuring each one appeared in relevant search results

FINANCE COORDINATOR - SIL International - China

2002-200

- **Researched** the need for a future conference site by **analyzing** the member growth rate, resulting in the continuity of the entire group being housed in one location
- Reconciled the monthly accounts in compliance with the organization's financial policies while monitoring and enforcing financial policies for cash custodians in several provinces
- Presented project data by meeting with potential stakeholder groups, resulting in \$70,000+ raised in annual funds

BOOKKEEPER - Marc Steel - Birmingham, AL

2000-2001

• Implemented company transition from manual to electronic accounting, processed banking transactions, and maintained cash drawer, deposits, and stock levels

ENGLISH LANGUAGE TEACHER - ELIC - China

1997-1998, 1999-2000

- Developed curriculum, planned lessons, and taught primary students in Hunan and university students in Shandong
- Launched an after-school English club by collaborating with other teachers, giving students a natural environment to practice