

KAREN G. WAGGONER

DATA ANALYST



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PROFESSIONAL SUMMARY

Certified data analyst specializing in cleaning and visualization. Experienced training others and collaborating on multicultural teams. Skilled in Excel, Google Sheets, SQL, and Tableau.

CORE COMPETENCIES

Excel / Google Spreadsheets	Tableau	R	Research
SQL	Python	Collaboration & Communication	Storytelling / Presentation Skills

DATA ANALYST SKILLS

Data Analytics & Visualization Projects (portfolio: karengwaggoner.github.io)

- o [Food Delivery Marketing \(Google Sheets\)](#): Found business opportunities and proposed actions to optimize campaigns.
 - o Data Cleaning | Filters | Functions | Formulas | Pivot Tables | Data Visualization | VLOOKUP
- o [Restaurant Insights \(SQL\)](#): Built queries for insights into customer patterns, spending, and favorites for better CX.
 - o Common Table Expressions | Group By Aggregates | Window Functions | Ranking | Table Joins
- o [Education Analysis \(Tableau\)](#): Created a [dashboard](#) for the superintendent, delivering insights about student success.
 - o Parameters | Charts | KPIs | Dashboard

Collaboration & Communication

Worked cross-culturally with colleagues from various nations

- o Partnered with Save the Children Vietnam by conducting a primer writing workshop for rural teachers, that supported the goals of the Ministry of Education and Training for mother tongue-based, bilingual education within minority areas
- o Trained colleagues and organizational partners by facilitating a storying workshop group, so they could return to their respective countries and start language projects throughout Asia
- o Launched an after-school English club by collaborating with other foreign teachers, giving students an opportunity to practice their language skills in a more natural environment
- o Provided specific feedback to parents by assessing students' performance, monitoring progress, and identifying areas for language improvement for 1,828 students, while maintaining an excellent parent feedback rating of 5.0

Research

- o Researched the need for a future conference site by analyzing the member growth rate, resulting in the continuity of the entire group being housed in one location
- o Studied language, researched culture, and partnered with mother-tongue speakers to craft, test, document, and revise stories to initiate a OneStory story set that was natural sounding, orally reproducible, and biblically accurate

Storytelling & Presentation Skills

- o Informed stakeholders by using Plone to post data and reports to the corporate intranet during the international conference, giving regional offices around the world access to the latest discussions and policy decisions
- o Presented project data by meeting with potential stakeholder groups, resulting in \$70,000+ raised in annual funds

PROFESSIONAL EXPERIENCE

Homeschool Teacher – Villa Rica, GA	2016 - 2022
Online English Teacher (part-time) – Independent Contractor – Villa Rica, GA	2017 - 2021
Language Asst., Area Communications Asst., Finance Coordinator – SIL Int'l – Vietnam, Philippines, China	2002 - 2010
Bookkeeper – Marc Steel – Birmingham, AL	2000 - 2001
Foreign English Teacher – ELIC – China	1997 - 1998, 1999 - 2000

EDUCATION & CERTIFICATIONS

BA in Mathematics with a Minor in Business Administration, University of West Georgia – Carrollton, GA

[Google Data Analytics Certification](#) – Coursera

[Spreadsheet Fund](#) (15 hrs), [SQL Fund](#) (22 hrs), [lmd. Python](#), [Intro to R](#), [Analyzing Data in Tableau](#) (in progress) – DataCamp