



VIET NAM NATIONAL UNIVERSITY HO CHI MINH CITY



TRƯỜNG ĐẠI HỌC CÔNG NGHỆ THÔNG TIN

PROJECT REPORT

SUBJECT: COMPUTATIONAL THINKING TOPIC

CLASSIFICATION HATE SPEECH ON SOCIAL NETWORK FACEBOOK

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Class: CS117.L22.KHCL

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I. Description Of The Problem

1. Introduction to the problem

- According to a newly published survey of Microsoft, Vietnam is in the top 5 countries with the lowest civility index in cyberspace (DCI).
- Although this survey result is detrimental to the image of the Vietnamese online community, it does not create a wave of protests from users. According to a survey on Zing.vn, 87% of readers agree with Microsoft's ranking of Vietnam in the top 5 countries that behave poorly on the Internet.



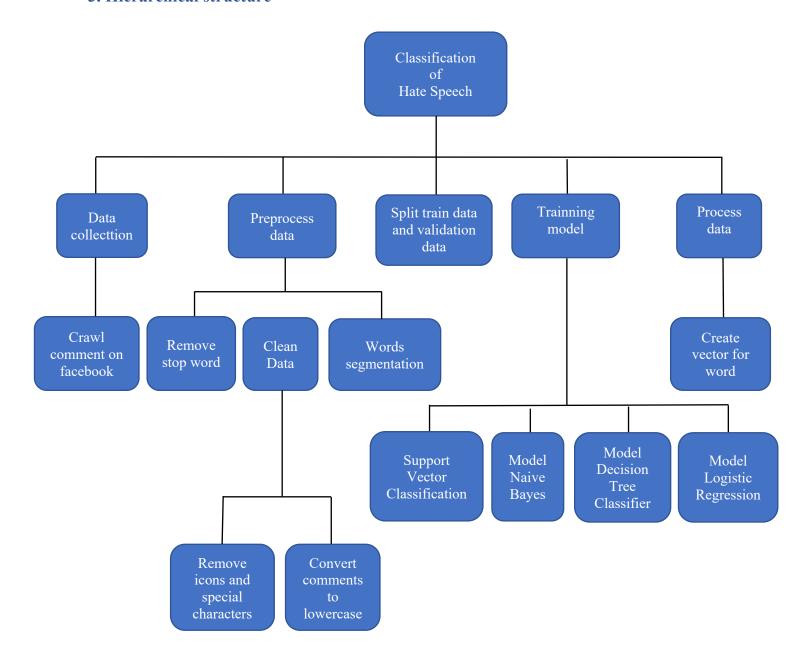
Image 1: Image from Zingnews.vn

- Since then, the group has selected articles that detect vulgar and offensive comments from the comments. The problem of detecting vulgar and offensive comments on the most popular social networking platform today is Facebook.

2. Description of input and output

- Input: One hate speech (comments) on social network (Facebook).
- Output: A result returned is of type boolean.
 - + If it is a hate speech, it will return **TRUE**.
 - + If it is not hate speech, it will return **FALSE**.

3. Hierarchical structure



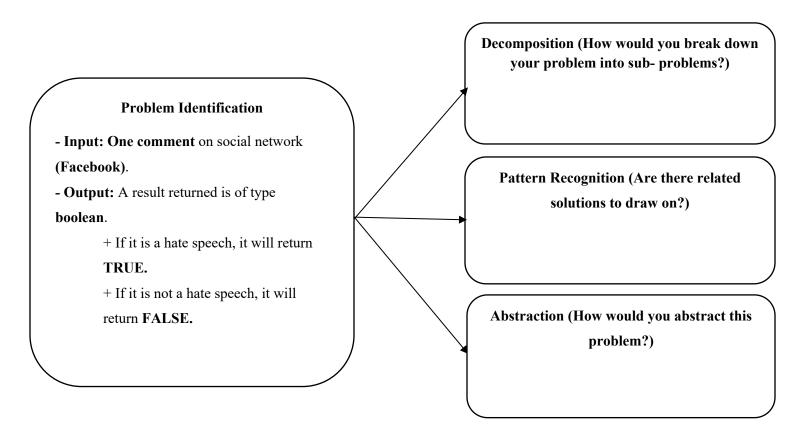
4. Model evaluation

- Data Availability: The group will crawl comments on the social network (facebook).

 Label comment as 1 with hate speech and label comment as 0 with not hate speech.
- Accuracy is evaluated based on the number of correctly predicted comments/predicted number of comments.

II. Graphic Organizer

1. Interation 1



2. Interation 2

Problem Identification

- Input: One comment on social network (Facebook) in text format, Vietnamese language. The length of the comment sentence should not exceed 200 words.
- Output: A result returned is of type boolean.

+ If it is a **hate speech** (Hate speech is public speech that expresses hate or encourages violence towards a person or group base on something such as race, religion, sex, or sexual orientation), it will return TRUE.

+ If it is **not** a **hate speech**, it will return **FALSE**.

Decomposition (How would you break down your problem into sub- problems?)

- (1) Sub-Problem: Data collecttion
- (2) Sub-Problem: Split train data and test data
- (3) Sub-Problem: Preprocess data
- (4) Sub-Problem: Process data
- (5) Sub-Problem: Trainning model and Predict

Pattern Recognition (Are there related solutions to draw on?)

- (1) Collect comments on Facebook by crawling data.
- (2) Split data: 70% train data, 30% validation data, and test data is collected separately from the two data above.

Abstraction (How would you abstract this problem?)

3. Interation 3

Problem Identification

(3) Sub-Problem: Preprocess Data

Decomposition (How would you break down your problem into sub-problems?)

- (1) Sub-Problem: Clean Data
- (2) Sub-Problem: Words segmentation
- (3) Sub-Problem: Convert comments to lowercase
- (4) Sub-Problem: Remove icons and special characters

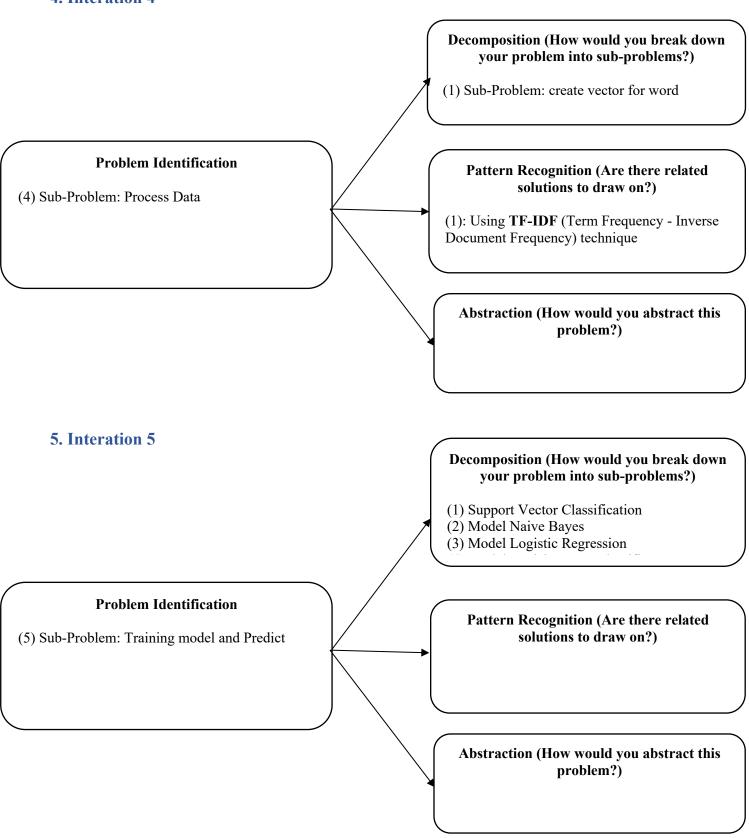
Pattern Recognition (Are there related solutions to draw on?)

- (1): Remove Stop Words
- (2):Dividing written text into meaningful unit, such as words, sentences, or topics.

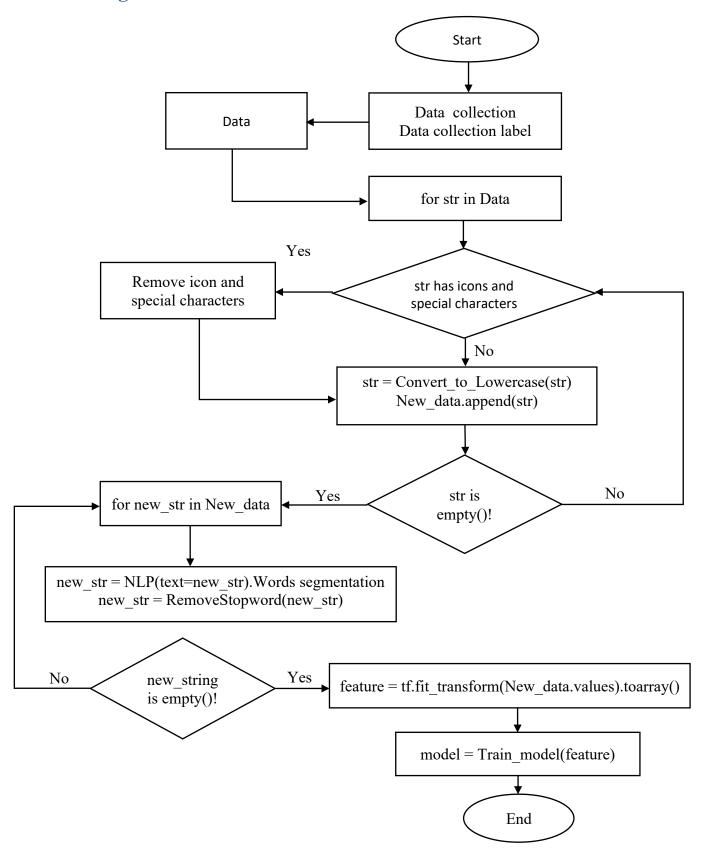
Abstraction (How would you abstract this problem?)

- Remove comments with only icon or special characters

4. Interation 4



III. Algorithm Flowchart



IV. Techniques Applied In The Problem

- In this section, the group will **present** the above **Decomposition** techniques to solve this problem: **TF-IDF** (Term Frequency - Inverse Document Frequency), **Remove Stopword**, **Text segmentation**.

1. TF-IDF (Term Frequency – Inverse Document Frequency)

- **TF-IDF** (Term Frequency Inverse Document Frequency) is a numerical statistic that is intended to reflect how important a word is to a **document** in a collection or **corpus**. It is often used as a **weighting factor** in searches of information retrieval, **text mining**, and **user modeling**.
- **TF**: Term Frequency (Frequency of a word) is the number of times the word appears in the text.

$$ext{tf}(t,d) = rac{ ext{f}(t,d)}{ ext{max}\{ ext{f}(w,d): w \in d\}}$$

Image 2: Formula to calculate Term Frequency

In there:

- tf(t, d): the frequency of occurrence of the word t in the text d.
- f(t, d): Number of occurrences of the word t in the text d.
- max({f(w, d) : w ∈ d}): The number of occurrences of the word with the most
 occurrences in the text d.
- **IDF:** Inverse Document Frequency (Inverse of text frequency), helps to assess the importance of a word.

$$\operatorname{idf}(t,D) = \log \frac{|D|}{|\{d \in D : t \in d\}|}$$

Image 3: Formula to calculate Inverse Document Frequency

In there:

- idf(t, D): idf value of word t in corpus.
- |D|: Total number of texts in the **set D**.
- |{d ∈ D : t ∈ d}|: represents the number of documents in **set D** containing the **word t.**

2. Text segmentation

- Text segmentation is the process of dividing written text into meaningful units, such as words, sentences, or topics. The term applies both to mental processes used by humans when reading text, and to artificial processes implemented in computers, which are the subject of natural language processing.

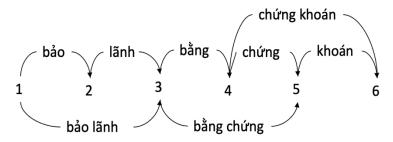


Image 4: Demo Text segmentation

- ex = "Nguyễn Quang Hải là cầu thủ bóng đá chuyên nghiệp của đội tuyển Việt Nam" print NLP(text=ex).segmentation()
- → "Nguyễn_Quang_Hải là cầu_thủ bóng_đá chuyên_nghiệp của đội_tuyển Việt_Nam"

3. Remove Stopword

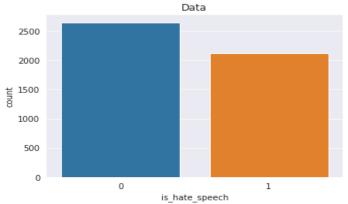
- Remove Stopword is to pick out the important words or phrases in a sentence and remove unnecessary words in the sentence. Those removed words are called Remove StopWord that have no meaning in the classification.



Image 5: Demo Remove StopWord

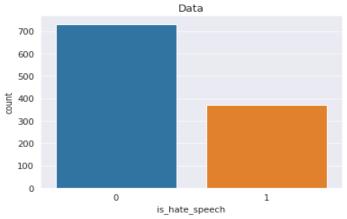
V. Description Of The Dataset.

- How to collect datasets:
 - + Select a few articles on the social network facebook that caused a stir in the online community.
 - + Get all comments in those articles by crawling.
- The group will take the data **available** on **github** (<u>ducvuuit/CS114.K21.KHTN</u>) to train the model. Split data into: 70% Train data, 30% Validation data from 4746 comments.



+ 2121 comments are **hate speech**.

- + 2643 comments are **not hate speech**.
- Image 6: The graph shows the amount of data
- The group collected more data to make its own **Test set**. Then proceed filtered out duplicate comments, comments only contain icons, comments have no meaning, ...
- More than 2000 comments after the group filtered and labeled, the group received 1102 comments.



+ 371 comments are **hate speech**.

+ 731 comments are **not hate speech**.

Image 7: The graph shows the amount of validation set

- Link the group's Github: https://github.com/trong-khanh-1109/CS117.L22.KHCL

VI. Result Evaluation

- With the problem of classifying **hate speech** on the social network facebook, the group will use the following models to train:
 - Support Vector Classification
 - Model Naive Bayes
 - Model Logistic Regression
 - Model Decision Tree Classifier

1. Support Vector Classification

```
[27] print("Evaluating by model SVC...")
   model_SVC = LinearSVC()
   model_SVC.fit(X_train, Y_train)
   Y_pred_val = model_SVC.predict(X_val)
   Y_pred_test = model_SVC.predict(X_test)
```

• Results on validation set:

	support	f1-score	recall	precision	
	771	0.86	0.91	0.83	0
	659	0.82	0.78	0.88	1
→Accuracy: 86%	1430	0.85			accuracy
	1430	0.84	0.84	0.85	macro avg
	1430	0.85	0.85	0.85	weighted avg

• Results on test set:

```
precision recall f1-score support

0 0.84 0.85 0.84 731
1 0.70 0.67 0.68 371

→ Accuracy: 79%

accuracy
macro avg 0.77 0.76 0.76 1102
weighted avg 0.79 0.79 0.79 1102
```

2. Model Naive Bayes

```
[32] print("Evaluating by model Naive Bayes...")
    model_NB = MultinomialNB()

model_NB.fit(X_train, Y_train)
    Y_pred_val = model_NB.predict(X_val)
    Y_pred_test = model_NB.predict(X_test)
```

• Results on validation set:

	support	f1-score	recall	precision	
	771	0.84	0.94	0.76	0
→Accuracy: 81%	659	0.76	0.66	0.90	1
Accuracy. 6170	1430	0.81			accuracy
	1430	0.80	0.80	0.83	macro avg
	1430	0.80	0.81	0.83	weighted avg

• Results on test set:

	support	f1-score	recall	precision	
	731 371	0.85 0.61	0.91 0.51	0.79 0.75	0 1
→Accuracy: 78%	1102 1102 1102	0.78 0.73 0.77	0.71 0.78	0.77 0.77	accuracy macro avg weighted avg

3. Model Logistic Regression

```
[34] print("Evaluating by model Logistic Regression...")
    model_LG = LogisticRegression()

model_LG.fit(X_train, Y_train)
    Y_pred_val = model_LG.predict(X_val)
    Y_pred_test = model_LG.predict(X_test)
```

• Results on validation set:

	precision	recall	f1-score	support	
0	0.78	0.94	0.85	771	
1	0.91	0.69	0.78	659	
					→Accuracy: 82%
accuracy			0.82	1430	71100d1w0, v 0= / v
macro avg	0.84	0.81	0.82	1430	
weighted avg	0.84	0.82	0.82	1430	

• Results on test set:

	support	f1-score	recall	precision	
	731	0.84	0.86	0.82	0
→Accuracy: 78%	371	0.67	0.64	0.69	1
·	1102	0.78			accuracy
	1102 1102	0.75 0.78	0.75 0.78	0.76 0.78	macro avg weighted avg

4. Model Decision Tree Classifier

```
[36] print("Evaluating by model Decision Tree Classifier...")
    model_DT = DecisionTreeClassifier()

model_DT.fit(X_train, Y_train)
    Y_pred_val = model_DT.predict(X_val)
    Y_pred_test = model_DT.predict(X_test)
```

• Results on validation set:

	support	f1-score	recall	precision	
	771 659	0.85 0.82	0.87 0.80	0.83 0.84	0 1
→Accuracy: 84%	1430 1430 1430	0.84 0.84 0.84	0.83 0.84	0.84 0.84	accuracy macro avg weighted avg

• Results on test set:

	precision	recall	f1-score	support	
0	0.82	0.86	0.84	731	
1	0.69	0.64	0.67	371	→Accuracy: 78%
accuracy			0.78	1102	Freedracy: 7070
macro avg weighted avg	0.76 0.78	0.75 0.78	0.75 0.78	1102 1102	

* Review

Model	Support Vector Classification	Model Naive Bayes	Model Logistic Regression	Model Decision Tree Classifier
Validation	86%	81%	82%	84%
Test	79%	78%	78%	78%

- Model Decision Tree Classifier and Logistic Regression gives accuracy on the highest validation set (78%). Model SVC gives accuracy on the highest test set (86%).
- Because the test set collected from the article has a different topic than the train set, there are many keywords that are not in the vocabulary of TfidfVectorizer. Leads to the accuracy of the test set is not high.

- The group referenced the results from the Kaggle (<u>Toxic Comment Classification</u>

 Challenge) with data in English.
- The results are below **Brandon Benton's** reference group on Kaggle.

Model	Decision Tree Classifier	Kneighbors Classifier	Random Forest Classifier
Scores	0.892	0.9	0.914

- Compared to the group's model, the results will be higher because English is much simpler than Vietnamese. Moreover, Vietnamese comments are misspelled quite a lot.

VII. The Duty Roster

Number	Name	Assigned Work	Completion Level (%)
1	Võ Phạm Duy Đức – 19521383 - Leader -	Code	100%
2	Đỗ Trọng Khánh – 19521676 - Member -	Wirte report	100%
3	Trịnh Công Danh - 19521326 - Member -	Crawl and label data	100%

VIII. References

- [1]. https://vi.wikipedia.org/wiki/Tf%E2%80%93idf
- [2]. https://en.wikipedia.org/wiki/Text_segmentation
- [3]. https://github.com/ducvuuit/CS114.K21.KHTN
- [4]. https://github.com/langmaninternet/VietnameseTextNormalizer?fbclid=Iw
 AR3EN 3JNG16ZhBRYw2x4HHUqNTybyFBZ9xpkm4ABVCDUBzRj0elLm5Yyqo
- [5]. https://github.com/stopwords/vietnamese-stopwords
- [6]. https://kipalog.com/posts/Machine-Learning---NLP--Text-Classification-su-dung-scikit-learn----python
- [7]. https://www.kaggle.com/c/jigsaw-toxic-comment-classification-challenge/data