Milestone 2

Business Impact Analysis (BIA)

#	Asset	Description
1	CMS/Portal	Main platform for course delivery, quizzes, and grades
2	Authentication Server	Verifies login credentials and user roles
3	Course Content Database	Stores lecture materials, assignments, and quizzes
4	Student Records System	Tracks grades, attendance, and submissions
5	Communication Tools	emails, notifications from university/ professors

Weights by Impact:

Operational Impact: 30%Financial Impact: 20%Reputational Impact: 20%

• Legal/Compliance Impact: 10%

• Academic Impact: 20%

Asset	Operational (30%)	Financial (20%)	Reputational (20%)	Legal (10%)	Academic (20%)	Total Score
CMS/Portal	$5 \times 0.3 = 1.5$	4 × 0.2 = 0.8	$5 \times 0.2 = 1.0$		5 × 0.2 = 1.0	4.6
Authentication Server	$5 \times 0.3 = 1.5$	3 × 0.2 = 0.6	$5 \times 0.2 = 1.0$		4 × 0.2 = 0.8	4.3
Dalabase	$4 \times 0.3 = 1.2$	0.6	$4 \times 0.2 = 0.8$		5 × 0.2 = 1.0	3.8
Student Records System	$3 \times 0.3 = 0.9$	4 × 0.2 = 0.8	$4 \times 0.2 = 0.8$		5 × 0.2 = 1.0	4.0
Communication Tools	$3 \times 0.3 = 0.9$	2 × 0.2 = 0.4	$3 \times 0.2 = 0.6$		3 × 0.2 = 0.6	2.6

Priority	Asset	Total Score	Priority Level
1	CMS/Portal	4.6	Critical
2	Authentication Server	4.3	Critical
3	Student Records System	4.0	High
4	Content Database	3.8	High
5	Communication Tools	2.6	Moderate

RPO and RTO

Asset	RTO	RPO	Justification
CMS/Portal 1 hour 5 m		5 minutes	Most important needs to be restored as quickly as possible
Authentication Server	1 hour		Important but login is the main concern can accept some small data loss
Student Records System	2 hours	30 minutes	Important but a bit more downtime is acceptable
Content Database	4 hours	1 hour	Can handle a bit of downtime and data loss
Communication 12 hours 4 hours		4 hours	Least important can handle the longest downtime