# KARIM BARHMED

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## **EDUCATION**

## Western Governors University

12/2024

**B.S. Software Engineering** 

#### WORK EXPERIENCE

#### **HypnoTech:** Software Engineer Intern

01/2025 - Present

- Engineered optimized and reusable Java components, validating their integrity through thorough code reviews.
- Partnered with engineering teams to design and optimize deployment strategies, seamlessly incorporating them into existing CI/CD workflows.
- Build scalable RESTful APIs in Spring Boot, maintaining code integrity through structured unit testing
- Engaged in every phase of the Agile SDLC, regularly collaborating in scrum discussions and planning
- Developed and implemented structured test cases to verify module functionality, maintaining compliance with documentation guidelines

### **Air Canada:** Customer representative

04/2020 - 07/2023

- Thrived in a high-stress work environment commonly associated with the airline industry, maintaining composure during peak periods and challenging situations.
- Proven ability to analyze and resolve customer issues promptly, showcasing strong problem-solving skills.
- Managed a high volume of customer inquiries simultaneously, demonstrating strong multitasking abilities.

# **Iristel:** Technical Support representative (Tier3)

02/2017 - 03/2020

- Translated customer-reported problems into technical solutions.
- Assisted in the training of new technical support staff, showcasing the ability to convey technical concepts effectively.

#### **CERTIFICATIONS & TECHNICAL SKILLS**

- Certifications: Google IT Support, AWS Cloud Practitioner, ITL4 Foundation
- **<u>Programming Language</u>**: Java, JavaScript/TypeScript, HTML/CSS, SQL
- Frameworks & Developer Tools: Spring Boot, React, AWS, Docker, Postman, Git & Jenkins

## **PROJECTS**

# Banking System Application (Capstone Project) | Java, Spring Boot

2024

- Developed a comprehensive bank system management application enabling users to seamlessly perform essential banking functions including account registration, login authentication, deposits, and withdrawals and more.
- Performed rigorous and comprehensive testing, including unit testing, integration testing, and UI testing, to verify the functionality and reliability of the application.

## **SOFT SKILLS**

• Problem Solver, Communication, Time management, Self-motivation, Adaptability & Teamwork

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