

Final Report

App version: 24040515

<https://web4.teamscanner.com/SignIn>

Test scenario and Test case	Description	Karin Laane Date of retesting: 10.04.24 Environment: Windows 10, Chrome, version 122.0.6261.129 (Official Build) (64-bit)	Karin Laane Date of retesting: 22.04.24 Environment: Android version 11	Karin Laane Date of retesting: 09.05.24 Environment: iOS 16.5.1, Safari 16.5.1
1. Sign Up				
1.1 Sign up	Check that the system behaves correctly when the correct username, email and password are entered.	Passed	Passed	Passed
1.2 Sign up	Check that after the user presses "Sign up" with correct username, email and password they are redirected to the Chats page.	Passed	Passed	Passed
1.3 Sign up	Check that after pressing sign up the user is redirected to chats page and there must be a welcome chat and basic instructions on how to use the system.	Passed	Passed	Can be improved On a welcome chat, text does not fit on a screen, half of the text is hidden Check this pic: https://drive.google.com/file/d/1D8COtk-zgMNYTLefZmoWrXDcZlqYMfoQ/view?usp=sharing

1.4 Sign up	Check that system behaves correctly when username, email and password fields are empty.	<p>Can be improved</p> <p>Should be, Email field cannot be empty?</p> <p>Right now it is: <i>Email that you entered is incorrect.</i></p>	<p>Can be improved</p> <p>Should be, Email field cannot be empty?</p> <p>Right now it is: <i>Email that you entered is incorrect.</i></p>	<p>Can be improved</p> <p>Should be, Email field cannot be empty?</p> <p>Right now it is: <i>Email that you entered is incorrect.</i></p>
1.5 Sign up	Check that the system behaves correctly when the username field is empty.	Passed	Passed	Passed
1.6 Sign up	Check that system behaves correctly when email field is empty	<p>Can be improved</p> <p>Should be, Email field cannot be empty?</p> <p>Right now it is: <i>Email that you entered is incorrect.</i></p>	<p>Can be improved</p> <p>Should be, Email field cannot be empty?</p> <p>Right now it is: <i>Email that you entered is incorrect.</i></p>	<p>Can be improved</p> <p>Should be, Email field cannot be empty?</p> <p>Right now it is: <i>Email that you entered is incorrect.</i></p>
1.7 Sign up	Check that system behaves correctly when password field is empty	Passed	Passed	Passed
1.8 Sign up	Check that the system behaves correctly when the email field is entered with invalid email format.	<p>Can be improved</p> <p>Expected: "Email in wrong format"</p> <p>Right now it is: <i>Email that you entered is incorrect.</i></p>	<p>Can be improved</p> <p>Expected: "Email in wrong format"</p> <p>Right now it is: <i>Email that you entered is incorrect</i></p>	<p>Can be improved</p> <p>Expected: "Email in wrong format"</p> <p>Right now it is: <i>Email that you entered is incorrect</i></p>
1.9 Sign up	Verify that the user is able to sign up by entering valid credentials and pressing the "Enter" button on the keyboard.	Passed	Passed	Passed

2. Log in				
2.1 Log in	Check that the system behaves correctly when the correct email and password are given.	Can be improved Field name is wrong, it should be called email not username	Can be improved Field name is wrong, it should be called email not username	Can be improved Field name is wrong, it should be called email not username
2.2 Log in	Check that system behaves correctly when incorrect email and password are given.	Can be improved Wrong error message: "Wrong email or password!" Username field should be called email instead	Can be improved Wrong error message: "Wrong email or password!" Username field should be called email instead	Can be improved Wrong error message: "Wrong email or password!" Username field should be called email instead
2.3 Log in	Check that the system behaves correctly when the email field is left empty.	Passed	Passed	Passed
2.4 Log in	Check that the system behaves correctly when the password field is left empty.	Passed	Passed	Passed
2.5 Log in	Check that the login form can be used to log in users from different types of devices and browsers.	Passed	Passed	Passed
2.6 Log in	Check that the user can login on at least two different browsers simultaneously.	On same device it Failed , automatically logs you out On different devices it works	Passed	Passed

2.7 Log in	Check that system behaves correctly when incorrect email and correct password are given.	Can be improved Error message should be: "Wrong email or password!"	Can be improved Error message should be: "Wrong email or password!"	Can be improved Error message should be: "Wrong email or password!"
2.8 Log in	Check that the system behaves correctly when correct email and incorrect password are given.	Can be improved Error message should be: "Wrong email or password!"	Can be improved Error message should be: "Wrong email or password!"	Can be improved Error message should be: "Wrong email or password!"
2.9 Log in	Check that the system blocks login if the email and password are entered incorrectly 10 times.	Failed	Failed	Failed
2.10 Log in	Verify that the user is able to login by entering valid credentials and pressing the „Enter“ button on the keyboard.	Passed	Passed	Passed
2.11 Log in	Check that password is presented in a masked format.	Passed	Passed	Passed
2.12 Log in	Check that after the user logs in with the correct email and password then they are redirected to the Chats page.	Passed	Passed	Passed
3. Log out				
3.1 Log out	Check logout functionality and redirection to the login page.	Passed	Passed	Passed

3.2 Log out	Check that the user cannot enter the system after logging out by clicking the browser back button.	Passed	-	Passed
3.3 Log out	Check that system behaves correctly when the user clicks the "Logout" button multiple times.	Passed	Passed	Passed
3.4 Log out	User gets logged out when closing the browser.	Failed	-	Failed
3.5 Log out	User is logged out of all browsers/devices when logging out in one.	Failed <i>but Tauri said that it is okay</i>	Failed <i>but Tauri said that it is okay</i>	Failed <i>but Tauri said that it is okay</i>
3.6 Log out	User is logged out after a set time of inactivity.	Failed <i>but Tauri said that it is okay</i>	Failed <i>but Tauri said that it is okay</i>	Failed <i>but Tauri said that it is okay</i>
4. Hamburger Menu				
4.1 Hamburger Menu	Verify that after clicking on the Hamburger menu button, the icons are clickable and navigate the user to the expected pages, including chats, tasks, people, and logout. Additionally, ensure that there is a "+" button for initiating new chats, adding new tasks and adding new people.	Passed	Passed	Passed
5. Create User				

5.1 Create User	Verify that every user can create new accounts in the system.	<p>Can be improved</p> <p>Wrong error message when email field is empty</p>	<p>Partially Failed</p> <p>Creating a user is working, BUT</p> <p>*When going on a Create User form, back button does not work</p> <p>*Also wrong error message when email field is empty</p> <p>*Also shouldn't it be called Create User, not Create?</p>	<p>Can be improved</p> <p>Wrong error message when email field is empty</p>
6. Chats Page				
6.1 Chats page	Check that when you press the chats button, you are navigated to the chats page.	Passed	Passed	Passed
6.2 Chats page	Verify that on the chats page, the chats list view displays a list of all chats in the correct order (chronological order).	Passed	Passed	Passed
6.3 Chats page	Verify the functionality where a user can initiate creating a new chat with the "+" button.	Passed	Passed	Passed
6.4 Chats page	Verify that when a user logs in for the first time, 1:1 chats are automatically created with everyone who has previously logged in, indicating that both users are logged in and can now communicate with each other. However, chats are not created with those who have	Passed	Passed	Passed

	never logged in before.			
6.5 Chats page	Verifying profile avatar display on Chats page.	Partially Failed Right now when you write to a group chat and then return to a chat list view, profile bubbles/avatars are in a random order. It would be nice if it displayed a last member's profile avatar who wrote to the group chat.	Partially Failed Right now when you write to a group chat and then return to a chat list view, profile bubbles/avatars are in a random order. It would be nice if it displayed a last member's profile avatar who wrote to the group chat.	Partially Failed Right now when you write to a group chat and then return to a chat list view, profile bubbles/avatars are in a random order. It would be nice if it displayed a last member's profile avatar who wrote to the group chat.
6.6 Chats page	Search chat by name is available and works by partial and full text.	Passed	Passed	Passed
6.7 Chats page	Verify the functionality where a user can mute a chat in the chats list view.	Passed	Passed	Passed
6.8 Chats page	Verify the functionality where a user can unmute conversations in the chats list view.	Passed	Passed	Passed
6.9 Chats page	Verify the functionality where a user can archive messages in the chats list view.	Passed	Passed	Passed
6.10 Chats page	Verify the functionality of unarchiving messages from the hamburger menu.	Passed	Passed	Passed

6.11 Chats page	Verify that when all messages are archived on the chats page, the system displays the number of messages archived and provides a clickable text to access the archived folder directly.	Passed	Passed	Passed
6.12 Chats page	Verify the functionality where a user can mark chats as unread in the chats list view.	Passed	Passed	Passed
6.13 Chats page	Verify the functionality where a user can delete chat in the chats list view.	Passed	Passed	Passed
6.14 Chats page	Verifying behavior When a participant deletes a chat.	Passed	Passed	Passed
6.15 Chats page	Verify that users can view and edit the chat name.	Passed	Passed	Passed
6.16 Chats page	Verify that users can view chat members.	Passed	Passed	Passed
6.17 Chats page	Verify that users can add chat members.	Passed	Passed	Passed
6.18 Chats page	Verify that users can remove chat members.	Passed	Passed	Passed

6.19 Chats page	Sender: Verify that on chats list view, the system displays correct sent messages under the chat name.	Passed	Passed	Passed Can't test sending voice message, there is error message that "Voice recording is not available on this device" and voice message icon disappeared, although I allowed voice recording
6.20 Chats page	Receiver: Verify that on chats list view, the system displays correct received messages under the chat name.	Passed Idea: should it also display a sender name when someone sends you a text message? right now it does not display name, just text	Failed *When I receive a voice message or picture then there is no message under chat name indicating what message and from who it is. *When I receive a text, then I can see the text, but there is no name in front of the text indicating who sent it. although I have multiple members in group chat . When I receive a task then it works: "Task for Test"	Passed
7. Inside Chat				
7.1 Inside Chat	Verify that after clicking on a chat: messages and tasks, along with icons to send photos, images, voice messages, and create task buttons are displayed.	Passed	Passed	Passed

7.2 Inside Chat	Verify that user can initiate changing chat name, edit and remove members the same way as test case 6.17 and 6.18	Passed	Passed	Passed
7.3 Inside Chat	Verify that when attempting to initiate editing members in a chat and choosing not to make any changes, clicking "OK" redirects the user back to the chat interface.	Failed When you press OK, modal to remove all the members and delete a chat appears	Failed When you press OK, modal to remove all the members and delete a chat appears	Failed When you press OK, modal to remove all the members and delete a chat appears
7.4 Inside Chat	Verify that users can input and send messages by clicking on the message bar within a conversation.	Passed	Passed	Passed
7.5 Inside Chat	Verifying read status indicator inside chat.	Passed	Passed	Passed
7.6 Inside Chat	Verify that there are profile bubbles displayed after clicking the info button.	Passed	Passed	Passed
7.7 Inside Chat	Verifying message options in conversation Interface.	Passed	Passed	Passed
7.8 Inside Chat	Verifying options for audio, visual messages and in the conversation interface.	Partially Failed We agreed with Tauri that: Right now you CAN NOT drag image or voice message to reply directly to that, but this options should also be in the context menu	Can be improved We agreed with Tauri that: Right now you can drag image or voice message to reply directly to that, but this options should also be in the context menu	Failed Can't test since when I send images to myself and voice messages I dont receive these on Safari, even when I refresh browser. Check this video: https://drive.google.com/watch?v=333333333333

				e.com/file/d/1DchriifTw2szs0gl5i2mOyFh0H3GZOB0/view?usp=sharing
7.9 Inside Chat	Verifying closing options menu in conversation interface.	Passed	Passed	Passed
7.10 Inside Chat	Verify that users can react to messages with emoticons.	Passed	Passed	Passed
7.11 Inside Chat	Verify that users can reply to specific messages within the chat interface, allowing for contextual conversations.	Failed Right now I can only reply to text messages on browser	Partially Failed Works with texts We agreed with Tauri that: Right now you can drag image or voice message to reply directly to that, but this options should also be in the context menu	Failed Right now I can only reply to text messages on browser
7.12 Inside Chat	Verify that users can capture and send pictures within a chat.	Passed Can send	Passed	Failed Cant take picture, although I gave permission to use camera: https://drive.google.com/file/d/1luTR_U-9nZAqELqkj5XxGpw-ZBekDHs8/view?usp=sharing
7.13 Inside Chat	Verify that the user can add flash when taking a picture by pressing the light bulb icon.	-	Passed	Failed There is no flash icon present
7.14 Inside Chat	Verify that the user can exit the camera interface by clicking the X button.	-	Passed	Passed

7.15 Inside Chat	Validate the functionality allowing users to scan documents and send them within a conversation.	-	Passed	Failed
7.16 Inside Chat	Verify that clicking on the voice recorder icon allows the user to record and delete recorder voice messages within the chat interface before sending.	Passed	<p>Partially Failed</p> <p>Sometimes when you send 2 voice messages at once from browser to mobile device, then it displays only one of them in mobile device, although I get 2 different notifications to mobile and I can see 2 separate messages in browser.</p> <p>It has happened multiple times but I wasn't sure how to reproduce it. When Tauri sent me voice messages from his mobile device everything worked, so maybe this issue only occurs when you send voice messages from browser (Windows 10, Google Chrome) to mobile device (Android)</p> <p>When you send 1 it always works</p>	<p>Failed</p> <p>Cant send voice messages although I gave permission to record</p> <p>https://drive.google.com/file/d/1ON76iBjLaBwv9VVhnDKmda78MQTLm7YG/view?usp=sharing</p>
7.17 Inside Chat	Verify that it is possible to send images and videos from the camera roll to a chat.	Passed	Passed	<p>Failed</p> <p>On my device it show that image is sent, but receiver on a Chrome browser does not actually receive it:</p> <p>https://drive.google.com/file/d/1qDyLZ-J969cslo3gez xk3zNspWLRh1zx</p>

				/view?usp=sharing <p>When I send video, system crashes:</p> https://drive.google.com/file/d/11gL74ofZmZqER8co0k2ja8FSSVW-Hkgj/view?usp=sharing
7.18 Inside Chat	Verify that the user can delete all the messages created by them by pressing on a message and the option to delete appears.	Passed	Passed	Passed
7.19 Inside Chat	Task 1: Creating a task for a user within a conversation.	Passed	Passed	Partially Failed <p>*Created 2 tasks, on a iOS it displays both, but on browser it only displays 1</p> <p>*While attempting to create task and choose assignee, it was super hard to select a member, I had to click about 10 times atleast to different areas it to function</p>
7.20 Inside Chat	Task 2: Creating a task for a user within a group chat with multiple members.	Passed	Passed	Partially Failed <p>*Created 2 tasks, on a iOS it displays both, but on browser it only displays 1</p> <p>*While attempting to create task and choose assignee, it was super hard to select a member,</p>

				I had to click about 10 times atleast to different areas it to function
7.21 Inside Chat	Task 3: Creating a task for a user within a conversation.	Passed	Passed	Passed
7.22 Inside Chat	Verify the options and media attachment functionality when clicking on a task.	Passed	Passed	Passed
7.23 Inside Chat	Updating task status within a conversation.	Passed	Passed	Passed
7.24 Inside Chat	Verify the functionality to reactivate tasks that have been marked as done.	Passed	Passed	Passed
7.25 Inside Chat	Editing task description within a conversation.	Passed	Passed	Passed
7.26 Inside Chat	Editing task assignee within a conversation.	Passed	Passed	Passed
7.27 Inside Chat	Verify the functionality to translate messages and task descriptions to the default language of the device.			

7.28 Inside Chat	Verify the functionality to snooze a task from the options menu within a chat, ensuring that the snoozed task disappears from the chat interface and notifications related to the task are disabled.	Passed	Passed	Passed
7.29 Inside Chat	Delete task within a conversation.	Passed	Passed	Passed
7.30 Inside Chat	Adding attachments to a task within a conversation.	Passed	Passed	<p>Failed</p> <p>Can't take pictures and add voice messages</p> <p>Adding exciting pics from camera roll works</p>
7.31 Inside Chat	Deleting task attachment.	Passed	Passed	Passed
7.32 Inside Chat	Verify that users cannot delete attachments added by other user users.	Passed	Passed	Passed
7.33 Inside Chat	Verify that after adding a new member to a chat, they are unable to see previous messages.	Passed	Passed	
8. Notifications				

8.1 Notifications	Verifying text message notifications on a mobile device.	-	Passed	-
8.2 Notifications	Verifying voice message notifications on a mobile device.	-	Partially Failed it displays sender name twice if there is no group name present	-
8.3 Notifications	Verifying task notifications on a mobile device.	-	Passed	-
8.4 Notifications	Verifying picture notifications on a mobile device.	-	Partially Failed it displays sender name twice if there is no group name present	-
8.5 Notifications	Verifying video notifications on a mobile device.	-	Partially Failed it displays sender name twice if there is no group name present	-
8.6 Notifications	Verifying notifications for multiple messages and types sent at the same time on a device.	-	Partially Failed Same issue as with 8.2, 8.4 and 8.5	-
9. Edit User				
9.1 Edit User	Verify that clicking on the settings icon on the hamburger menu, navigates the user to the page where they can change user profile information.	Passed	Passed	Passed

9.2 Edit User	Check that application behaves as expected when entering invalid information to email and phone number fields.	Passed	Passed	Passed
10. Tasks page				
10.1 Tasks page	Users can navigate to the Tasks page by clicking on the tasks button.	Passed	Passed	Passed
10.2 Tasks page	Verifying visibility of tasks.	Passed	Passed	Passed
10.3 Tasks page	Initiating creation of a new task.	Passed	Passed	Passed
10.4 Tasks page	Verify the options and media attachment functionality when clicking on a task.	Partially Failed Everything is ok when you click options on a task you created yourself or what was created to you. BUT when you click on a task that is not for you or you did not create it, it displays the wrong menu with emoticons. Check this pic: https://drive.google.com/file/d/1fzV8ADQXdwntDpyyD7pF4iwcSS7LLd-t/view?usp=sharing	Passed	Passed

10.5 Tasks page	Updating task status within a tasks page.	Passed	Passed	Partially Failed When adding task to done, it disappears But it should stay, just in a lighter shade and with crossed out description
10.6 Tasks page	Verify the functionality to reactivate tasks that have been marked as done (chats interface + task page).	Passed	Passed	Failed Can't because of test case 10.5
10.7 Tasks page	Verify edit (edit assignee, edit description) option on task works the same way as in chat interface (4.33 and 4.34).	Passed	Passed	Passed
10.8 Tasks page	<i>Verify the translation functionality works the same way as in test case 7.28.</i>			
10.9 Tasks page	Verify the functionality enabling users to snooze a task on the task list view.	Passed	Passed	Failed When I press snooze task disappears from a task page and on a conversation interface
10.10 Tasks page	Verify the functionality enabling users to cancel snoozing a task on the task list view.	Passed	Passed	Passed
10.11 Tasks page	Verify the functionality enabling users to unsnooze a task on the task list view.	Passed	Passed	Failed Failed because of 10.8

10.12 Tasks page	Delete task	Passed	Passed	Passed
10.13 Tasks page	Cancel deleting task.	Passed	Passed	Passed
10.14 Tasks page	Adding Attachments to a task works similarly as in test cases 4.18 - 4.20.	Passed	Passed	<p>Failed</p> <p>Can't take pictures or add voice messages</p> <p>But can add pic from camera roll</p>
10.15 Tasks page	Verify the functionality allowing users to change the order of tasks by clicking on an arrow up button.	Passed	Passed	Passed
11. People page				
11.1 People page	Verify that users can navigate to the People page by clicking the People button.	Passed	Passed	Passed
11.2 People page	Search by name is available and works by partial and full text.	Passed	Passed	<p>Failed</p> <p>https://drive.google.com/file/d/1gHBKf_yicyjPAkD2gfRfecrcclSAvung/view?usp=sharing</p>
11.3 People page	Verify that every user can initiate creating a new account through the People page the same way as in test case 5.1.	<p>Partially Failed</p> <p>As a manager, I can find the "+" buttons both in the hamburger menu and on the People page to create new users.</p>	<p>Partially Failed</p> <p>As a manager, I can find the "+" buttons both in the hamburger menu and on the People page to create new users.</p>	<p>Partially Failed</p> <p>As a manager, I can find the "+" buttons both in the hamburger menu and on the People page to create new users.</p>

		However, as a regular user, I cannot find the large "+" button located at the bottom of the People page.	However, as a regular user, I cannot find the large "+" button located at the bottom of the People page.	However, as a regular user, I cannot find the large "+" button located at the bottom of the People page.
11.4 People page	Regular user: When clicking on the options associated with a user name, a list of options are displayed.	Passed	Passed	Passed
11.5 People page	Manager: When clicking on the options associated with a user name, a list of options are displayed.	Passed	Passed	Passed
11.6 People page	Verify that all users can make a call via mobile phone if the number exists.	Passed	Passed	Passed
11.7 People page	Verify that it is possible to initiate a "Start a chat" and "Create a task".	Passed	Passed	Passed
11.8 People page	Verify that all users can initiate sending an email to another user.	Passed	Passed	Passed
11.9 People page	All users can delegate their own view.	Passed	Passed	Passed+
11.10 People page	Verify that the user has access to the delegated users view.	Partially Failed User has access on People page, when you click on users options button who was delegated to you, then there is "view as" as expected	Partially Failed User has access on People page, when you click on users options button who was delegated to you, then there is "view as" as expected	Partially Failed User has access on People page, when you click on users options button who was delegated to you, then there is "view as" as

		But on a hamburger menu there is nothing, no arrow down button etc	But on a hamburger menu there is nothing, no arrow down button etc	expected But on a hamburger menu there is nothing, no arrow down button etc
11.11 People page	All users can edit their own delegation.	Passed	Passed	Passed
11.12 People page	Manager can delegate all the views.	Passed	Passed	Passed
11.13 People page	All users can initiate editing their user profile details through a People page the same way as in test case 9.1.	Passed	Passed	Passed
11.14 People page	Manager can edit every user profile information.	Passed	Passed	Passed
11.15 People page	Confirm that the manager can access Edit User interface in different ways.	Passed	Passed	Passed
11.16 People page	Confirm that the manager can change a regular user to manager.	Passed	Passed	Passed
11.17 People page	Verify that the manager can disable any account that is needed to be disabled.	Passed	Passed	Passed

11.18 People page	Manager can access "View as" feature in different ways.	Passed	Passed	Passed
11.19 People page	Manager can see every account with a "View as" option.	Passed	Passed	Passed
11.20 People page	Verify that if a regular user (after delegation) or a manager writes in someone else's view, there should be an indicator that they are writing on behalf of the user.	Passed	<p>Failed</p> <p>I wrote as a manager to a group chat, using view as possibility, used different users and "behalf of..." did not work</p> <p>It just shows that I was writing, although I was in other people's views</p>	Passed
11.21 People page	Verify that a regular user can delete his account.	Passed	Passed	Passed
11.22 People page	Verify that the manager can delete any account.	Passed	Passed	<p>Failed</p> <p>After deleting random account, system crashed and I am unable to access it even 5min later (same issue as we had previously on Chrome, but I think you fixed it, but it is not fixed here I guess :D)</p>
11.23 People page	Verify that it is not possible to log in with a previously deleted account.	Passed	Passed	Passed

