MAJOR ERROR

1. Would you wait a few days, until the client cools down, to talk to the client? Would you wait until the client comes and talks to you to arrange a meeting? If you were to draft an email to the client now, what would you say?

Ans.

If I find out that the database was hacked, I will wait for myself to cool down and absorb the situation. And after it I will email the client for the situation. As expected the client will be mad. Of course no one will be happy about it. I will arrange a meeting and listen to the scolding and make it a big lesson for my entire life to provide a backup.