Part V. Conclusions

Having covered much ground in terms of how SRE works at Google, and how the principles and practices we've developed might be applied to other organizations in our field, it now seems appropriate to turn our view to Lessons Learned from Other Industries, to examine how SRE's practices compare to other industries where reliability is critically important.

Finally, Google's VP for Site Reliability Engineering, Benjamin Lutch, writes about SRE's evolution over the course of his career in his conclusion, examining SRE through the lens of some observations on the aviation industry.

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Engagement Model

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Chapter 33 - Lessons Learned
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