

LOREN ALEXANDER STEVENSON

A Resume

Bright Horizons Back-Up Care
Help Desk

Loren

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Education

Beville Community College 2003

*Received GED from technical school in Hamilton
Alabama.*

University of Phoenix 2008-2011

Studied Programming online.

Profile

*Extremely Intelligent, versatile and
generally pleasant demeanour.
Strong moral compass. Family
comes first. Highly effective
multitasker. Can balance tasks
after being pulled away and can
return to them without missing
pace. Focused on Details but
balance that with efficiency.*

Work Experience

Back-Up Care Consultant May, 2019 - September, 2019 (Temp) - September,

Along with following the H.E.A.R.T. Principles and finding care for families by reaching out to providers, but also maintaining the company image by following through with calls promised and only offering what is within our ability to provide. From an early point, other consultants knew they could rely on verifiable information and as a result have been a good resource for new consultants. Was part of the new Knowledge Base Project, writing the articles that are now being used by the entire contact center. Picked up overnight shifts to help make reservations for employees during the heart of the Pandemic in May, was part of the Enhanced Learning Outbound project and other projects.

Water Mitigation Specialist September 21,

Water Restoration according to IICRC Standards. Experience with equipment, drying techniques and demolition. Some mold and fire experience but no certification yet.

Cable Installer 2013-2017

Worked as an independent contractor for Charter, Time Warner and Cox cable. Extensive knowledge of Coaxial systems and how to install, repair and replace residential cable including wall-fishing, setting up home network and education of customer on the use of the network security.

Computer Repair 2002-

Owned my own computer repair service from the time I left high school till I left computers to install cable for stable and steady work.