# # Brazil Hospital Appointment Data Analysis Report

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### Introduction

In this Brazil Hospital Appointment dataset, we are going to play with around 100k data collected from the Brazil hospital on the patient appointment details and wheather they had shown up to the hospital once after booking his or her appointments. The goal is to investigate the scenario in which they shown their appearance to the appointment booked.

The Dataset has some attributes with detailed information such as:

- Patient Id: Unique Id assigned against each patient who is booking the appointments.
- Appointment Id: Unique Id assigned against each appointments which is booked by the patients.
- · Gender: Patient's gender.
- ScheduledDay: Date and time the appointments was booked.
- AppointmentDay: Date and time booked to shown up to the hospital.
- · Age: Patients age.
- · Neighbourhood: Location of the appoinments booked.
- Scholarship: Wheather the patient enrolled for Brazil Welfare Program.
- Hipertension : Indicating wheather he or she has hipertension.
- Diabetes: Indicating wheather he or she has diabetes.
- Alcoholism : Indicating wheather he or she has addicted to alcohol.
- Handcap: Indicating wheather he or she has any disabilities.
- SMS Received : Indicating wheather he or she got some notofications after booking appointments.
- No show: Patient turned up for their appoinment or not?

This report focuses on columns such as age,gender,Dayofweek,Scholarship,SMS\_received and diseases like (hipertension,diabetes, alcoholism) based analysis.

# **Package Importing**

```
In [35]: import numpy as np
import pandas as pd
import matplotlib.pyplot as plt
import seaborn as sns
%matplotlib inline
%config InlineBackend.figure_format = 'retina'
```

# **Data Wrangling and General Properties**

```
In [36]: # Load No Show Appointments csv file and preview the first 5 rows
    data = pd.read_csv("https://d17h27t6h515a5.cloudfront.net/topher/2017/October/59dd2e9a_noshowappointments-kagglev2-
    may-2016/noshowappointments-kagglev2-may-2016.csv")
    data.head()
```

#### Out[36]:

	PatientId	AppointmentID	Gender	ScheduledDay	AppointmentDay	Age	Neighbourhood	Scholarship	Hipertension	Diabetes	Alcoholis
0	2.987250e+13	5642903	F	2016-04- 29T18:38:08Z	2016-04- 29T00:00:00Z	62	JARDIM DA PENHA	0	1	0	
1	5.589978e+14	5642503	М	2016-04- 29T16:08:27Z	2016-04- 29T00:00:00Z	56	JARDIM DA PENHA	0	0	0	
2	4.262962e+12	5642549	F	2016-04- 29T16:19:04Z	2016-04- 29T00:00:00Z	62	MATA DA PRAIA	0	0	0	
3	8.679512e+11	5642828	F	2016-04- 29T17:29:31Z	2016-04- 29T00:00:00Z	8	PONTAL DE CAMBURI	0	0	0	
4	8.841186e+12	5642494	F	2016-04- 29T16:07:23Z	2016-04- 29T00:00:00Z	56	JARDIM DA PENHA	0	1	1	

```
In [37]: # Dimensions of the dataset
data.shape
Out[37]: (110527, 14)
```

The given dataset has 110527 rows with 14 columns.

Data columns (total 14 columns): PatientId 110527 non-null float64 AppointmentID 110527 non-null int64 110527 non-null object Gender ScheduledDay 110527 non-null object AppointmentDay 110527 non-null object Age 110527 non-null int64 Neighbourhood 110527 non-null object Scholarship 110527 non-null int64 Hipertension 110527 non-null int64 Diabetes 110527 non-null int64 Alcoholism 110527 non-null int64 Handcap 110527 non-null int64 SMS\_received 110527 non-null int64 No-show 110527 non-null object dtypes: float64(1), int64(8), object(5)

memory usage: 11.8+ MB

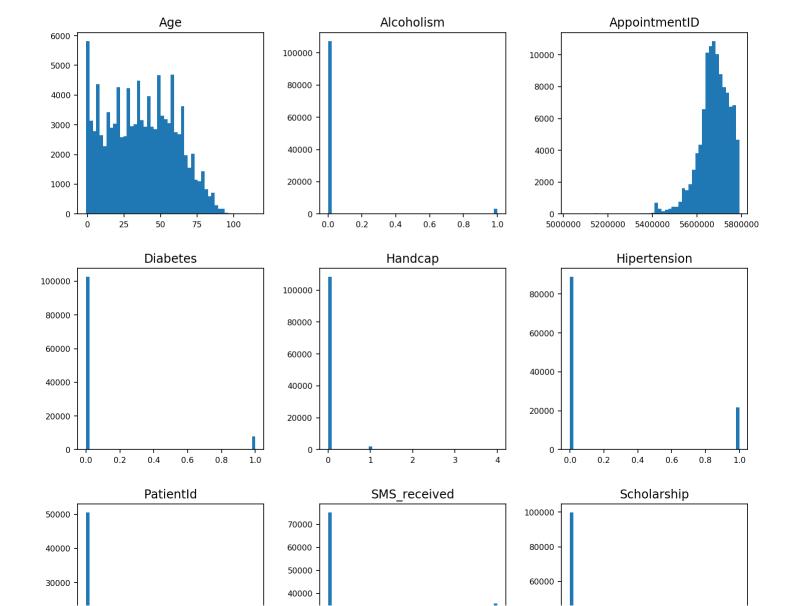
In [39]: # Preview statistics for each columns
 data.describe()

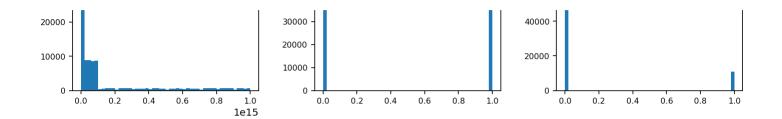
## Out[39]:

<u> </u>	PatientId	AppointmentID	Age	Scholarship	Hipertension	Diabetes	Alcoholism	Handcap	SMS_received
count	1.105270e+05	1.105270e+05	110527.000000	110527.000000	110527.000000	110527.000000	110527.000000	110527.000000	110527.000000
mean	1.474963e+14	5.675305e+06	37.088874	0.098266	0.197246	0.071865	0.030400	0.022248	0.321026
std	2.560949e+14	7.129575e+04	23.110205	0.297675	0.397921	0.258265	0.171686	0.161543	0.466873
min	3.921784e+04	5.030230e+06	-1.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000
25%	4.172614e+12	5.640286e+06	18.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000
50%	3.173184e+13	5.680573e+06	37.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000
75%	9.439172e+13	5.725524e+06	55.000000	0.000000	0.000000	0.000000	0.000000	0.000000	1.000000
max	9.999816e+14	5.790484e+06	115.000000	1.000000	1.000000	1.000000	1.000000	4.000000	1.000000

4

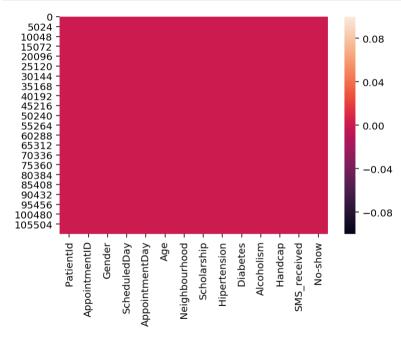
```
In [40]: # Preview overall distribution of data from each properties
data.hist(figsize=(12,12),bins=50,xlabelsize=8,ylabelsize=8,grid=False);
```





From the above histogram it is conclusive that Age data is skewed towards right and other columns like Alchocalism, Diabetes, Hipertension, SMS Received and Scholarship has the values 0 and 1 which is indicating yes or no.

In [42]: # Checking the columns has any missing values using heat map
sns.heatmap(data.isnull());



It is conclusive that **No columns has missing values** in the dataset.

```
In [43]: # checking for duplicates
sum(data.duplicated())
```

Out[43]: 0

There is no duplicates in the data

# **Data Cleaning**

```
In [44]: # removing the unwanted columns in the dataset
    data.columns
    data.drop(['PatientId','AppointmentID'],axis=1,inplace=True)
```

Columns which is not been used further in this data analysis process has been removed.

PatientId: Its an unique number so it doesnt has any useful purpose in our analysis

AppointmentID: Similar to Patient Id so we are removing this from our dataset

dtype='object')

```
In [46]: # Renaming the available columns

data.rename(columns={'Gender':'gender','AppointmentDay':'app_day'},inplace=True)
    data.rename(columns={'Age':'age','ScheduledDay':'sch_day','Neighbourhood':'location','Scholarship':'scholarship','H
    ipertension':'hipertension','Diabetes':'diabetes','Alcoholism':'alcoholism','Handcap':'handcap','SMS_received':'sms
    _received','No-show':'turned_up'},inplace=True)

In [47]: #Replacing the no and yes in apperaed columns to 0 and 1
    data['turned_up'].replace('No',1,inplace=True)
    data['turned_up'].replace('Yes',0,inplace=True)
```

Previously No-Shown column indicated whether he or she turned up for the appointments: **No - Turned Up for the appointments Yes - Missing the scheduled appointments** 

Now in turned up column the: 1 - indicates that the person appered for the appointment 0 - indicates that the person not appered for the appointment

In [48]: data.head()

#### Out[48]:

	gender	sch_day	app_day	age	location	scholarship	hipertension	diabetes	alcoholism	handcap	sms_received	turned_up
0	F	2016-04- 29T18:38:08Z	2016-04- 29T00:00:00Z	62	JARDIM DA PENHA	0	1	0	0	0	0	1
1	М	2016-04- 29T16:08:27Z	2016-04- 29T00:00:00Z	56	JARDIM DA PENHA	0	0	0	0	0	0	1
2	F	2016-04- 29T16:19:04Z	2016-04- 29T00:00:00Z	62	MATA DA PRAIA	0	0	0	0	0	0	1
3	F	2016-04- 29T17:29:31Z	2016-04- 29T00:00:00Z	8	PONTAL DE CAMBURI	0	0	0	0	0	0	1
4	F	2016-04- 29T16:07:23Z	2016-04- 29T00:00:00Z	56	JARDIM DA PENHA	0	1	1	0	0	0	1

In [49]: #Age column has some negative value so it has to be removed
data=data.drop(data[data.age < 0].index)</pre>

In [50]: #Checking wheather those negative columns has been removed or not?

data.describe()

#### Out[50]:

	age	scholarship	hipertension	diabetes	alcoholism	handcap	sms_received	turned_up
count	110526.000000	110526.000000	110526.000000	110526.000000	110526.000000	110526.000000	110526.000000	110526.000000
mean	37.089219	0.098266	0.197248	0.071865	0.030400	0.022248	0.321029	0.798066
std	23.110026	0.297676	0.397923	0.258266	0.171686	0.161543	0.466874	0.401445
min	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000
25%	18.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	1.000000
50%	37.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	1.000000
75%	55.000000	0.000000	0.000000	0.000000	0.000000	0.000000	1.000000	1.000000
max	115.000000	1.000000	1.000000	1.000000	1.000000	4.000000	1.000000	1.000000

In [17]: # The handcap column should contain the values 0 and 1 but it has few more values other than this # so I am trying to remove all those records.

In [51]: data=data.drop(data[(data.handcap>1) | (data.handcap<0)].index)</pre>

```
In [52]: #Checking wheather those records has been removed or not?

data.describe()
```

#### Out[52]:

	age	scholarship	hipertension	diabetes	alcoholism	handcap	sms_received	turned_up
count	110327.000000	110327.000000	110327.000000	110327.000000	110327.000000	110327.000000	110327.000000	110327.000000
mean	37.070753	0.098281	0.196833	0.071605	0.030382	0.018509	0.321182	0.798073
std	23.098052	0.297695	0.397607	0.257834	0.171638	0.134782	0.466932	0.401440
min	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000
25%	18.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	1.000000
50%	37.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	1.000000
75%	55.000000	0.000000	0.000000	0.000000	0.000000	0.000000	1.000000	1.000000
max	115.000000	1.000000	1.000000	1.000000	1.000000	1.000000	1.000000	1.000000

```
In [53]: # Changing the Datatype to datetime
data['sch_day'] = pd.to_datetime(data['sch_day'])
data['app_day']=pd.to_datetime(data['app_day'])
```

```
In [54]: #Extracting the Year and Month from the data and store it in seperate column
data['sch_year'] = data['sch_day'].apply(lambda x:x.year)
data['app_year'] = data['app_day'].apply(lambda x:x.month)
data['sch_month'] = data['sch_day'].apply(lambda x:x.month)
data['app_month'] = data['app_day'].apply(lambda x:x.hour)
data['day'] = data['app_day'].apply(lambda x:x.dayofweek)
```

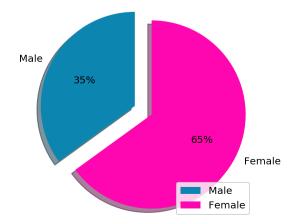
```
In [61]: data.info()
         <class 'pandas.core.frame.DataFrame'>
         Int64Index: 110327 entries, 0 to 110526
         Data columns (total 19 columns):
         gender
                         110327 non-null object
         sch day
                         110327 non-null datetime64[ns]
                         110327 non-null datetime64[ns]
         app day
                         110327 non-null int64
         sch year
                         110327 non-null int64
         app year
         sch_month
                         110327 non-null int64
         app month
                         110327 non-null int64
         sch hour
                         110327 non-null int64
         day
                         110327 non-null int64
         weekday
                         110327 non-null object
         age
                         110327 non-null int64
                         110327 non-null object
         location
         scholarship
                         110327 non-null int64
                         110327 non-null int64
         hipertension
         diahetes
                         110327 non-null int64
         alcoholism
                         110327 non-null int64
         handcap
                         110327 non-null int64
         sms_received
                         110327 non-null int64
         turned_up
                         110327 non-null int64
         dtypes: datetime64[ns](2), int64(14), object(3)
         memory usage: 16.8+ MB
```

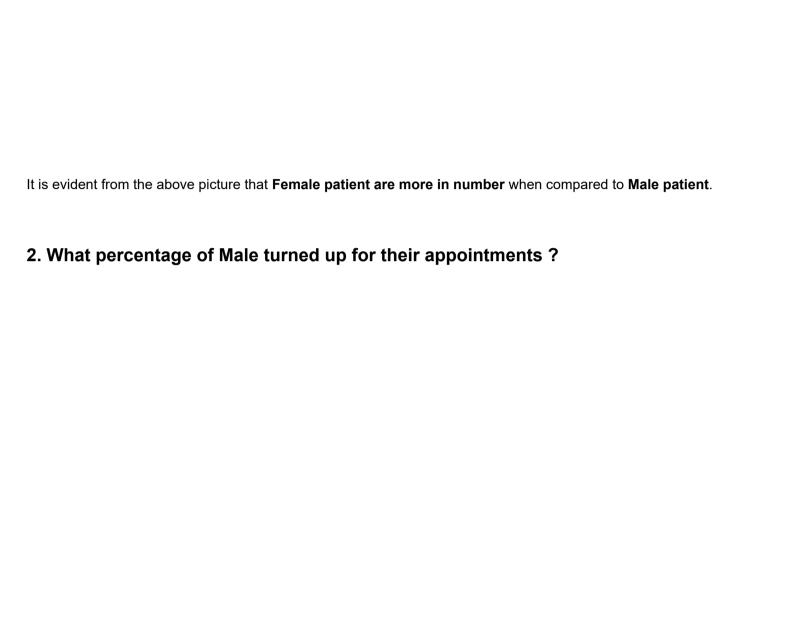
After Data cleaning we have 110327 records with 17 columns and the above list indicates the columns available in the dataset.

# **Exploratory Data Analysis (General Exploration)**

1. Which gender in general books the appointment most?

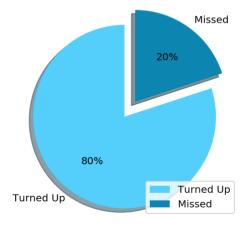
#### Patient Ratio Based On Gender





```
In [63]: labels = 'Turned Up', 'Missed'
         Male = data[ data['gender']=='M']
         Mturned = Male[Male['turned up']==1]['gender'].count()
         MMissed = Male[Male['turned up']==0]['gender'].count()
         Totalcount = Male['gender'].count()
         Successprop = (Mturned/Totalcount)*100
         Missedprop = (MMissed/Totalcount)*100
         sizes = [Successprop, Missedprop]
         explode = (0.2, 0) # only "explode" the 2nd slice (i.e. 'Hogs')
         col = ["#54CFFB", "#0C86B1"]
         fig1, ax1 = plt.subplots(figsize=(4,4))
         ax1.pie(sizes, explode=explode, labels=labels, autopct='%1.0f%%',shadow=True, startangle=90,colors=col)
         ax1.axis('equal') # Equal aspect ratio ensures that pie is drawn as a circle.
         leg = ax1.legend(loc=4)
         plt.title("Turned Up Vs Missed ratio based on gender Male",fontsize=20)
         plt.show()
```

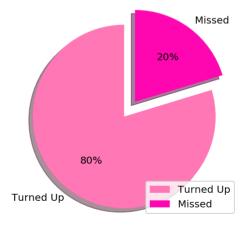
# Turned Up Vs Missed ratio based on gender Male



3. What percentag	ge of Male turned u	p for their appoin	tments ?	

```
In [64]: labels = 'Turned Up', 'Missed'
         Female = data[ data['gender']=='F']
         Fturned = Female[Female['turned_up']==1]['gender'].count()
         FMissed = Female[Female['turned up']==0]['gender'].count()
         Totalcount = Female['gender'].count()
         Successprop1 = (Fturned/Totalcount)*100
         Missedprop1 = (FMissed/Totalcount)*100
         sizes = [Successprop1,Missedprop1]
         explode = (0.2, 0) # only "explode" the 2nd slice (i.e. 'Hogs')
         col = ["#ff77b4", "#ff07b0"]
         fig1, ax1 = plt.subplots(figsize=(4,4))
         ax1.pie(sizes, explode=explode, labels=labels, autopct='%1.0f%%',shadow=True, startangle=90,colors=col)
         ax1.axis('equal') # Equal aspect ratio ensures that pie is drawn as a circle.
         leg = ax1.legend(loc=4)
         plt.title("Turned Up Vs Missed ratio based on gender Female",fontsize=20)
         plt.show()
```

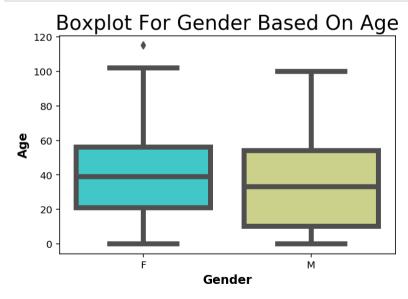
# Turned Up Vs Missed ratio based on gender Female



It is conclusive from the above two visuals that around 80% of the patients turned up for their appointments in both the gender.

### 4. Which gender has greatest life span?

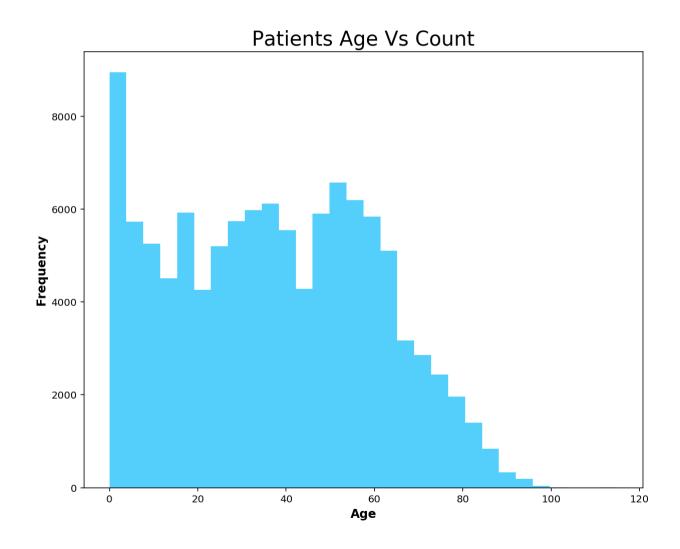
```
In [66]: sns.boxplot(x='gender',y='age',data=data,palette='rainbow',linewidth=5.0);
plt.title("Boxplot For Gender Based On Age",fontsize=20);
plt.xlabel('Gender',fontsize=12,fontweight ='bold');
plt.ylabel('Age',fontsize=12,fontweight ='bold');
```



From the box plot it is conclusive that **Female has life span greater than the Male**.

5. Which age group has t	the most number of pati	ients?	

```
In [67]: plt.figure(figsize=(10,8));
    data['age'].hist(grid=False,bins=30,color='#54CFFB');
    plt.title('Patients Age Vs Count',fontsize=20);
    plt.xlabel('Age',fontsize=12,fontweight ='bold');
    plt.ylabel('Frequency',fontsize=12,fontweight ='bold');
```



It is evident that most of the patients to whom the appointments booked are **below 55 of age**. Moreover manny of the appointments are booked for **small kids** with age around 4.

```
In [109]: #Creating a dataframe with records grouped by gender and sms received
          data_gen_sms = data.groupby(['gender','sms_received'])['turned_up'].value_counts()
          data gen sms df = data gen sms.to frame()
In [72]: # renaming the column as count
          data_gen_sms_df.rename(columns={'turned_up':'count'},inplace=True)
          data_gen_sms_df
Out[72]:
                                        count
           gender sms_received turned_up
               F
                                     1 39698
                            0
                                         7855
                            1
                                     1 17464
                                        6713
                            0
                                     1 22691
                                         4648
                                        8196
```

6. Wheather SMS\_receiving is highly associated with patients turned up for the appointments?

3062

Gender based count grouped by SMS\_Received & Turned Up Female 40000 Male 35000 30000 25000 **Cont** 20000 15000 10000 5000

SMS\_Received & Turned Up

(0,0)

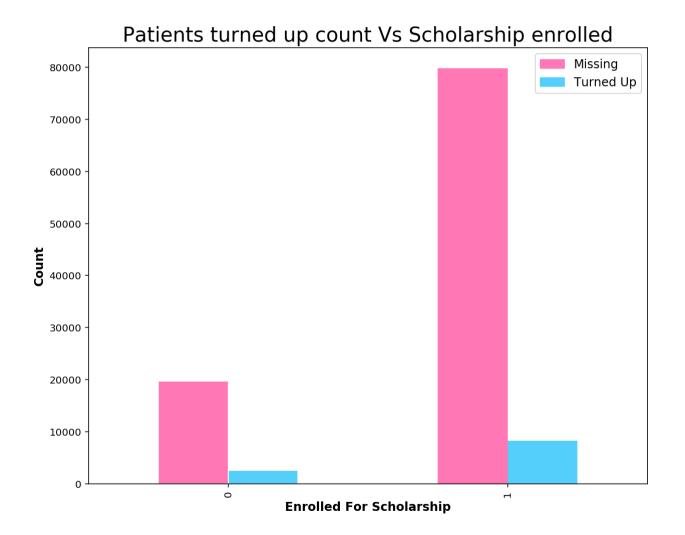
**SMS\_receiving** doesn't have any impact on patient turned up for the appointments. Patients doesn't expect any notifications or confirmation messages from the hospital to turn up for their appointments. It is evident from the above graph that the **patient who doesnt receive any SMS turned up to the appointments** are more in number than the patient's who receive the SMS.

#### 7. Wheather Scholarship is highly associated with patients turned up for the appointments?

#### Out[74]:

	turned_up	scholarship
79783	1	0
19701	0	
8266	1	1
2577	0	

count



From the above visuals the people who have enrolled for the scolarship turning up to the hospitals are less in numbers than the normal people turning
up for the appointmnets without any welfare scolarship. Around 10% of patients from the total patients without scolarship is turning up for their appointments. So, the column scholarship has less correltion with patients turn up for the appointments.
8. Which DayOfWeek is highly preferred by patients to turn up for their appointments?

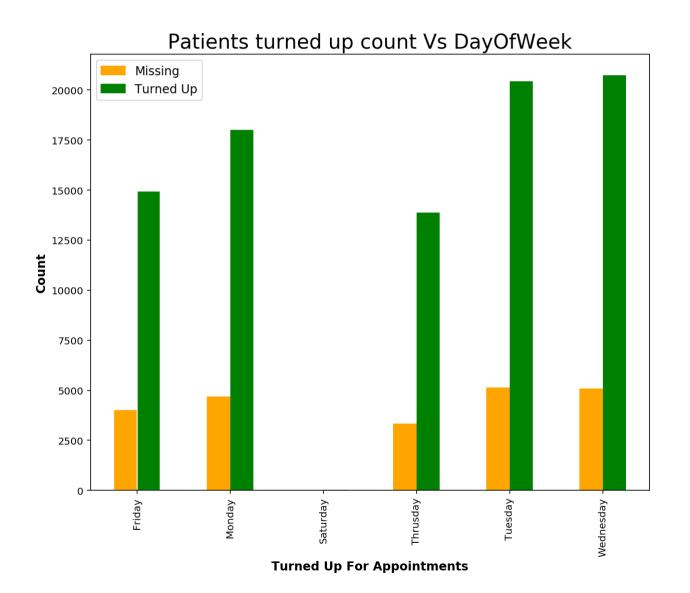
```
In [88]: day_app = data.groupby('turned_up')['weekday'].value_counts()
    day_app_df = day_app.to_frame();
    day_app_df.rename(columns={'weekday':'count'},inplace=True)
    day_app_df
```

### Out[88]:

2	.,	n	٠

turned_up	weekday	
0	Tuesday	5136
	Wednesday	5084
	Monday	4681
	Friday	4033
	Thrusday	3335
	Saturday	9
1	Wednesday	20740
	Tuesday	20448
	Monday	17997
	Friday	14952
	Thrusday	13882
	Saturday	30

```
In [91]: import matplotlib.patches as mpatches
    col=['orange','green']
    data.groupby('turned_up')['weekday'].value_counts().unstack(0).plot.bar(figsize=(10,8),color=col,edgecolor="white")
    plt.title("Patients turned up count Vs DayOfWeek",fontsize=20);
    plt.xlabel('Turned Up For Appointments',fontsize = 12,fontweight="bold");
    plt.ylabel('Count',fontsize = 12,fontweight="bold");
    org_patch = mpatches.Patch(color='orange', label='Missing');
    grn_patch = mpatches.Patch(color='green', label='Turned Up');
    plt.legend(handles = [org_patch,grn_patch],fontsize=12);
```



It is clear from the graph that most of the people booked their appointments on weekday. **Wednesday** is the day which hold high number of appoinments. There is no records on sunday which means hopitals been closed on weekends sunday. On, Saturday very few patients booked their appoinments it might be because the brazil hospitals prefer half working day on saturdays.

### Wheather diaseases like hipertension, diabetes, and alcoholism is highly associated with Pateint shown up?

21716 patients has the disease named hipertension. Now we are going to check wheather hipertension in associated with patient shown up.

7900 patients has the disease named diabetes. Now we are going to check wheather diabetes in associated with patient shown up.

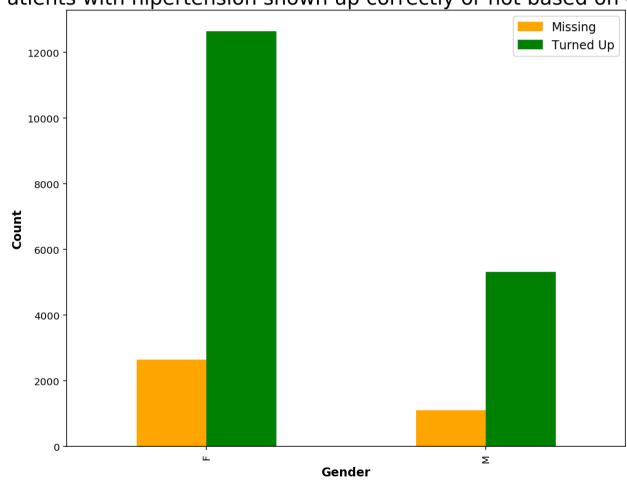
```
In [ ]: data_diab.head()
In [98]: data_alco = data[data['alcoholism']==1]
    data_alco.shape
Out[98]: (3352, 19)
```

3352 patients has the disease named alcoholism. Now we are going to check wheather alcoholism in associated with patient shown up.

```
data_alco.head()
  In [ ]:
 In [99]: data_hyper.groupby(['gender','turned_up'])['turned_up'].count()
Out[99]: gender turned_up
                  0
                                2640
                               12650
                                1108
          Μ
                  0
                                5318
          Name: turned_up, dtype: int64
In [100]: | data_diab.groupby(['gender','turned_up'])['turned_up'].count()
Out[100]: gender turned_up
                  0
                               1011
                               4569
                  1
                                411
          Μ
                  0
                               1909
          Name: turned_up, dtype: int64
```

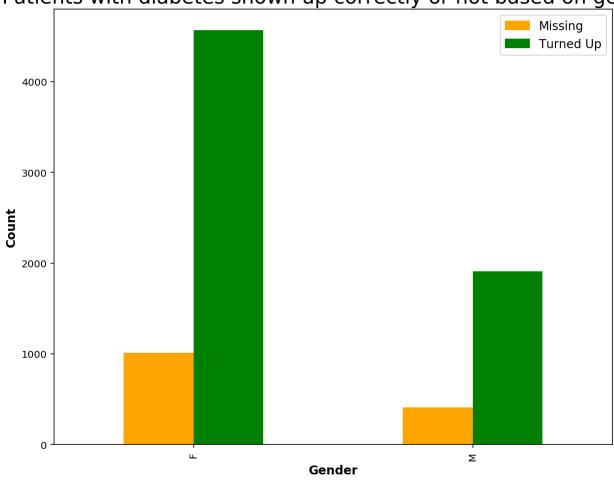
```
In [105]: import matplotlib.patches as mpatches
    col=['orange','green']
    data_hyper.groupby('turned_up')['gender'].value_counts().unstack(0).plot.bar(figsize=(10,8),color=col);
    plt.title("Patients with hipertension shown up correctly or not based on gender",fontsize=20);
    plt.xlabel('Gender',fontsize = 12,fontweight="bold");
    plt.ylabel('Count',fontsize = 12,fontweight="bold");
    org_patch = mpatches.Patch(color='orange', label='Missing');
    grn_patch = mpatches.Patch(color='green', label='Turned Up');
    plt.legend(handles = [org_patch,grn_patch],fontsize=12);
```

Patients with hipertension shown up correctly or not based on gender



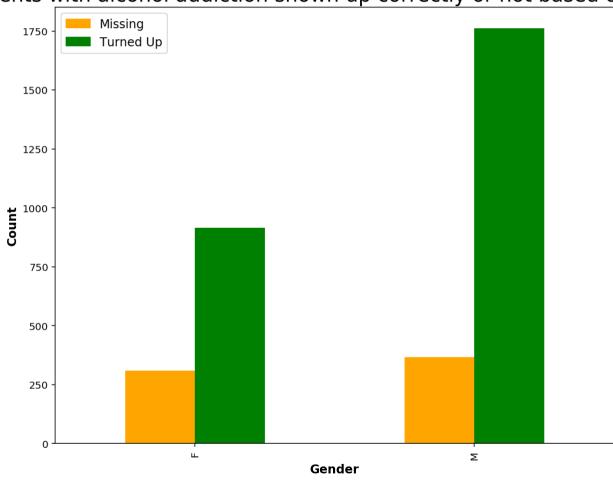
```
In [107]: import matplotlib.patches as mpatches
    col=['orange','green'];
    data_diab.groupby('turned_up')['gender'].value_counts().unstack(0).plot.bar(figsize=(10,8),color=col);
    plt.title("Patients with diabetes shown up correctly or not based on gender",fontsize=20);
    plt.xlabel('Gender',fontsize = 12,fontweight="bold");
    plt.ylabel('Count',fontsize = 12,fontweight="bold");
    org_patch = mpatches.Patch(color='orange', label='Missing');
    grn_patch = mpatches.Patch(color='green', label='Turned Up');
    plt.legend(handles = [org_patch,grn_patch],fontsize=12);
```

Patients with diabetes shown up correctly or not based on gender



```
In [108]: import matplotlib.patches as mpatches
    col=['orange','green'];
    data_alco.groupby('turned_up')['gender'].value_counts().unstack(0).plot.bar(figsize=(10,8),color=col);
    plt.title("Patients with alcohol addiction shown up correctly or not based on gender",fontsize=20);
    plt.xlabel('Gender',fontsize = 12,fontweight="bold");
    plt.ylabel('Count',fontsize = 12,fontweight="bold");
    org_patch = mpatches.Patch(color='orange', label='Missing');
    grn_patch = mpatches.Patch(color='green', label='Turned Up');
    plt.legend(handles = [org_patch,grn_patch],fontsize=12);
```

Patients with alcohol addiction shown up correctly or not based on gender



Patients with the above three diseases turned up for their appoinments mostly. From the graph it is evident that Hipertension and diabetes are more common among Female patients than Male. On the otherhand alcoholism is found more common problem among mens then womens. So, we can conclude that diabetes, hipertension and alcoholism has some strong relationship with the patients turned up for their appointments.

## **Conclusions**

After analysing the Brazil Hospital Appointments Dataset, we can conclusively states that:

- 1. Male Patients booked appointmnets less in number when compared to Female patients i,e)Female patients are almost double in number when compared to male
- 2. Columns like Scholorship, SMS\_receving doesnt have any impact on patient turn up for their appointments
- 3. Most of the appointments are booked on Wednesday. Approximately 90% of the appointments are booked on Weekdays.
- 4. Alcoholism is the most common diesease found among mens compared to female patients
- 5. Females are highly affected with diseases like Diabetes and Hipertension when compared to Male.

#### Limitations

There are some drawbacks in the **Brazil Hospital Appointments Dataset** which limits the analysis in depth.It includes:

- 1. The dataset hold unbalanced records in terms of Gender i,e) Female records are more in number compared to Males. Female has almost 45% more records than Male patients records
- 2. This dataset holds the records for the year 2016 only. It limits the analysis based on previous years.
- 3. Its doesn't holds the information about the eligibility for Brazil Welfare Program i,e) for scholarship since most of the patients are not enrolled for this scholorship. We have not able to analyse the reason behind this without further information about the program.

```
In [ ]: from subprocess import call
    call(['python', '-m', 'nbconvert', 'Investigate_a_Dataset.ipynb'])
```