Karthikeyan P

6379943278 | karthikeyan210595@gmail.com
Coimbatore, Tamilnadu

EDUCATION

SRI JAYENDRA SARASWATHY COLLEGE OF ARTS & SCIENCE
M.Sc Computer Science
April 2017 | Percentage: 78

SRI JAYENDRA SARASWATHY COLLEGE OF ARTS & SCIENCE
B.Sc Computer Science
April 2015 | Percentage: 78

KALAIMAGAL MATRIC HR. SEC. SCHOOL
March 2012 | Percentage: 58

LINKS

LinkedIn: **Karthikeyan P**
Github: **Karthikeyan Paramasivam**

CERTIFICATION

TCS Training Programme on English Communication and Corporate Etiquette
January 2015 | SJSMVCAS

MERN STACK DEVELOPMENT
August 2023 | Nschool Academy

INTERESTS

- Chess
- Cricket

EXPERIENCE

APEXON | Specailist Payor Auditor
Nov 2017 - Jan 2023 | Coimbatore, Tamilnadu

- Project: Healthfirst – U.S Commercial Health Insurance.
- Performed an audit of processes such as
  - PEGA Medicaid ● UWF Billing
  - CHP Invoice ● CHP Disenrollment
  - CHP Payments ● PEGA EIM

  on behalf of Healthfirst Insurance, ensuring that they met the requirements of Healthfirst's audit guidelines.
- **Tools used for process:** Citrix, MHS, Biztalk, Pega & Sharepoint.
- **Line of business processed:** Essential Plan, Qualified Health Plan, Medicaid & Child Health Plan.
- **Conducted audit processes** on behalf of **Healthfirst** for **tasks, service requests**, and **files managed by the vendor, Sutherland Global Services and First Source**, ensuring that the processed files **met Healthfirst's quality standards** and **minimized errors** to maintain **high-quality output**.
- **Provided process updates to the team** based on the latest Healthfirst update.
- **Consistently met** production and **quality targets**, ensuring **timely** and **accurate delivery** of audit tasks while adhering to Healthfirst's guidelines.
- **Reviewed internal team's files** and delivered actionable feedback to ensure adherence to quality standards, swiftly addressing errors to maintain accuracy and consistency in the audit process.
- **Conducted refresher and process training sessions to the team**.

QUADRA SYSTEMS | Junior Engineer - Sharepoint Developer
Nov 2023 - May 2024 | Coimbatore, Tamilnadu

- Upgraded an outdated SharePoint App **Document Management System (DMS)** to a newer version, significantly improving performance and enhancing the user interface.
- Developed a range of SharePoint apps, including:
  - **Birthday wish carousel** ● **Calendar event blocking**
  - **Holiday calendar** ● **Leave management system**
  - **Norton motorcycles request form**
- Worked on **Sharepoint site migration for Norton motorcycles**
- Developed **Sharepoint solution for Quadra intranet portal**

GITHUB PROJECTS

React Project Studio37 Photography
https://karthik-paramasivam.github.io/Studio_37/#/

Bootstrap Project
https://karthik-paramasivam.github.io/Bootstrap/

React Project Todo app
https://karthik-paramasivam.github.io/To-Do-App/