

Platform IT: Overall Status Week of 08/15/2021

Overall Office Status

Y

Executive Summary

	Front Office	Middle Office	Back Office	Provider	Finance	Specialty	Testing	Migration	Ops Readiness	Product Config	Corporate IT
Function Status	G	G	Y	R	G	Y	R	Y	Y	Y	G

Milestones & Deliverables

Function	Description	End Date	Status
Dry Run	Group – Monthly Data Conversion for 12/1 Go Live	8/23/2021	
Dry Run	Professional Reimbursement – Turnkey Conversion for 11/1 Go Live	9/1/2021	
Dry Run	Facility Reimbursements – Turnkey Conversion for 11/1 Go Live	9/1/2021	
Dry Run	Member – Monthly Data Conversion for 11/1 Go Live	9/9/2021	
Dry Run	Coordination of Benefits – Monthly Data Conversion for 11/1 Go Live	10/5/2021	
Dry Run	Claims Experience – Monthly Data Conversion for 11/1 Go Live	10/6/2021	
Claims Compare	Claims Comparison – start date	9/8/2021	
Claims Compare	Claims Comparison – results available to begin analysis	9/24/2021	
Production Date	Facility Pricing; Front Office – Portals, CM&I; Clinical / Mid Office – CMDM, UM; Specialty – Enterprise Informatics, Support Service; Migration/Conversion – Accident, Claims, COB, EFT	8/13/2021	
Production Date	Slotting File – Monthly Data Conversion for 11/1 Go Live	9/7/2021	
Production Date	Group – Monthly Data Conversion for 11/1 Go Live	9/13/2021	
Production Date	Member – Monthly Data Conversion for 11/1 Go Live	9/28/2021	
Production Date	Coordination of Benefits – Monthly Data Conversion for 11/1 Go Live	10/29/2021	
Production Date	Claims Experience – Monthly Data Conversion for 11/1 Go Live	10/29/2021	

Go-Live Event Countdown

Event	Date	Workdays Remaining
EDI	08/01/2021	Live
Provider Demographics	08/08/2021	Live
Provider Reimburse; Cust Svc; Membership; Employer & Producer Portals	10/01/2021	42
FEP; Clinical; Claims, Billing; Finance; Member Portal; Provider Portal	11/01/2021	63
Commercial ASO Pilot	12/01/2021	85
Commercial Migrations START	01/01/2022	107
ITS Host	07/01/2022	237
Federal Markets (Senior & ACA)	01/01/2023	367

Major RAIDs

Function	Description	Due Date	Owner
Specialty	RX carveouts are high risk; vendors unwilling to engage w/o group/acct setup details from Sales; Progress is being made	8/27	Denise, Chris, Kate (NY Sales)
Conversion / Migration	Related to Membership: issue ID'd from dry run file; seeking guidance from FEP direct area. This delay impacts FEP comparison testing.; Progress is being made	8/23	FEP Direct & Brendon Tucker - IMO
Conversion / Migration	Group conversion values to be defined: RATING METHOD CODE & ALPHA PREFIX TYPE CODE (Alpha prefix expected @ end of Aug)	8/27	HMK / HMKNY sales
Provider	Outpatient Acute Care – Business Operations resource constraint	8/23	Brendon Tucker – IMO
Global	Late Scope/Changes - implementation of new requirements identified at this stage of the Program will not be feasible prior to Go-Live.	Ongoing	Brendon Tucker - IMO

Critical Status

Two (2) offices in Red status driven by the following: 1. Testing: July functional testing continues post release 2. Provider: due to testing and outpatient acute care
Notes: 1. Specialty: looking for PBM files to be submitted sooner than Oct to complete testing earlier 2. EDI claims current as of 8/20, validated with NY. 3. Conversion/Migration: New scope added – Dental and Vision 4. Provider business has requested an update to all converted records to effective date of 1/1/21. Validity assessment in progress to identify date sync issues across the platform and vendor. This is considered HIGH risk. 5. Provider Demo- Highmark Claims suspension-root cause 50+ Provider Flag-fix being tested 6. Positive progress with Demo clean up & Reimbursement load, on track for claims comparison testing

Legend: On Track G Concerns / At Risk Y Behind / Off Track R

Complete C

Newly changed date

# September Release – 9/10/21

## Configuration & GAPS

Requirements  
Complete  
**79%**

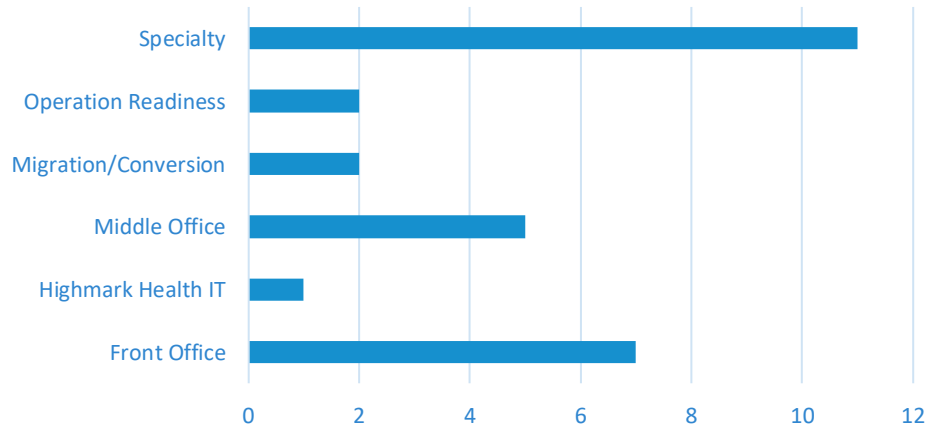
Test Case  
Development  
**58%**

Functional Test  
Cases Passed  
**3%**

Regression Test  
Cases Passed  
**0%**

Test Cases Blocked  
**0**

September Capabilities by Office



### Key Risks:

1. Requirements not completed for:
  1. EDS – Image Apps
  2. EDS – CMOD
  3. EDI
  4. PDT
  5. iHUB

\*\*Remediation activities are currently underway with QLs and PMs to ensure completion of milestones and accuracy of reporting. PQE Leadership identified a potential lag with updates that is negatively impacting program reporting for September. Expectation is that remediated information will begin 8/23 along with risks/issues provided.

