## VPN Access Setup Guide (Windows & macOS)

This document will guide you through the steps to configure VPN access on your system to securely connect to internal infrastructure.

# Overview

- VPN allows you to privately access our internal services and infrastructure.
- VPN is configured using .ovpn configuration files.
- Please contact [Your Name] to obtain your .ovpn file.
- New joiners will receive the file at the time of onboarding.

# For Windows Users:

### Step 1: Install OpenVPN Client

- Download the OpenVPN installer from: <a href="https://openvpn.net/community-downloads/">https://openvpn.net/community-downloads/</a>
- Choose the latest Windows version and complete the installation.

## Step 2: Import the Configuration File

- Launch OpenVPN GUI (Run as Administrator).
- Right-click the system tray icon > Import File.

## **Step 3: Connect**

- Right-click the OpenVPN tray icon > select your profile > click **Connect**.
- You should see a successful connection message.

### **Step 4: Verify Connectivity**

- Open Command Prompt: ping 10.8.0.1 to verify tunnel access.
- Try accessing internal URLs shared via documentation.

# **For macOS Users:**

# Step 1: Install OpenVPN Connect Client

- Download the OpenVPN Connect app for macOS from: <a href="https://openvpn.net/client-connect-vpn-for-mac-os/">https://openvpn.net/client-connect-vpn-for-mac-os/</a>
- Install and launch the application.

## Step 2: Import the Configuration File

- Open the OpenVPN Connect app.
- Drag and drop your .ovpn file into the application or use the import option.
- · Grant necessary permissions if prompted.

### Step 3: Connect

- Select your imported VPN profile and click Connect.
- Wait for the "Connected" status confirmation.

### **Step 4: Verify Connectivity**

- Open Terminal: ping 10.8.0.1
- Access internal tools via VPN-only URLs.

# **○** Troubleshooting Tips

- Ensure your .ovpn file is valid and matches your device.
- Always run OpenVPN as Administrator on Windows.
- Ensure the VPN tunnel interface is set to **Private Network** (on Windows).
- If you're unable to access internal resources after connecting, contact **[Your Name]** for help.

### For New Joiners

- Your VPN file will be shared with you during onboarding.
- Please follow the above instructions based on your OS.

If you have any issues or questions, don't hesitate to reach out to me directly.