

Churn Analysis

Month-to-month

One year

Two year

Customer

7043

Male Customer

3555

Female Customer

3488

Senior Citizen

1142

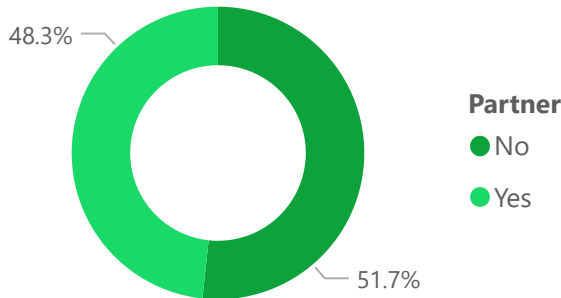
Churn Customer

1869

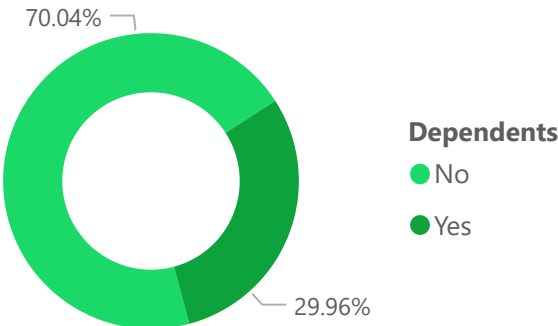
Churn rate

26.54%

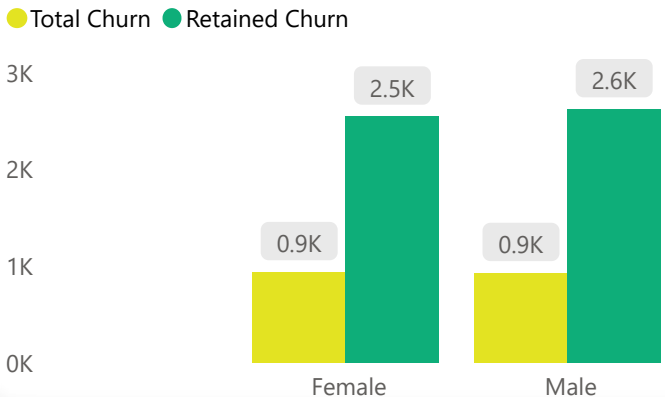
Partner



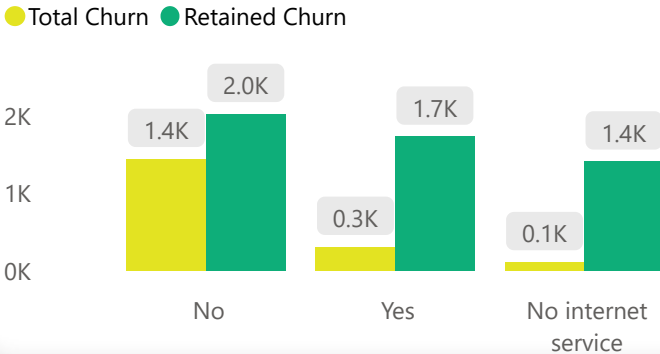
Dependents



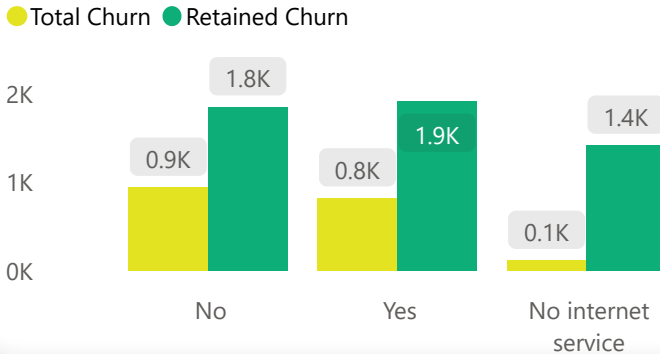
Churn vs Retained by Gender



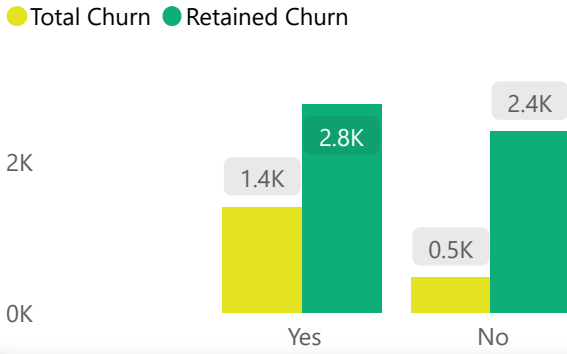
Tech Support



Streaming Movies



Paper Less Billing



Churn Analysis

Female

Male

Customer

7043

Admin Ticket

3632

Tech Ticket

2955

Total Charge

16.06M

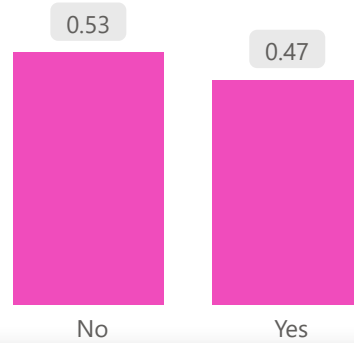
Monthly Charge

456.12K

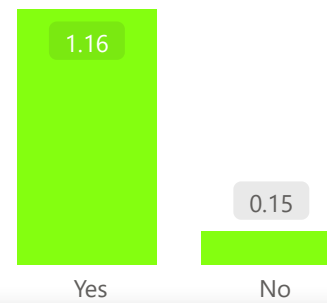
Churn rate

26.54%

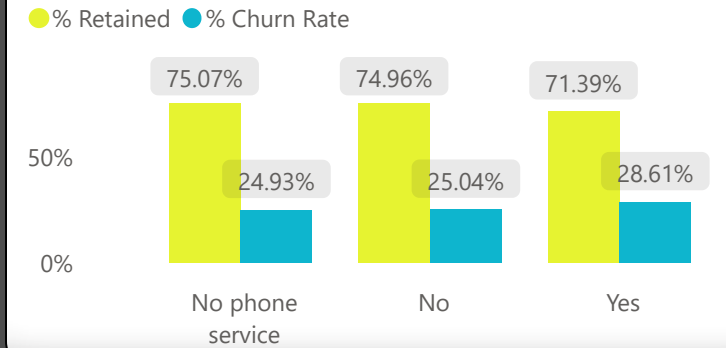
Admin Ticket by Churn



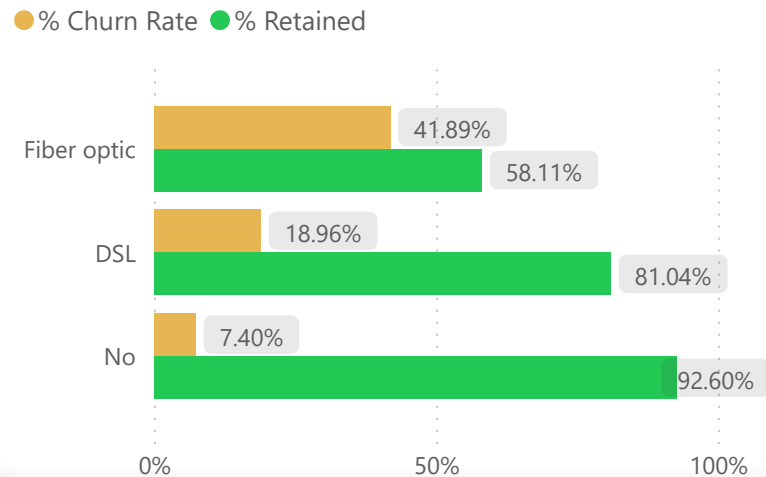
Num Tickets by Churn



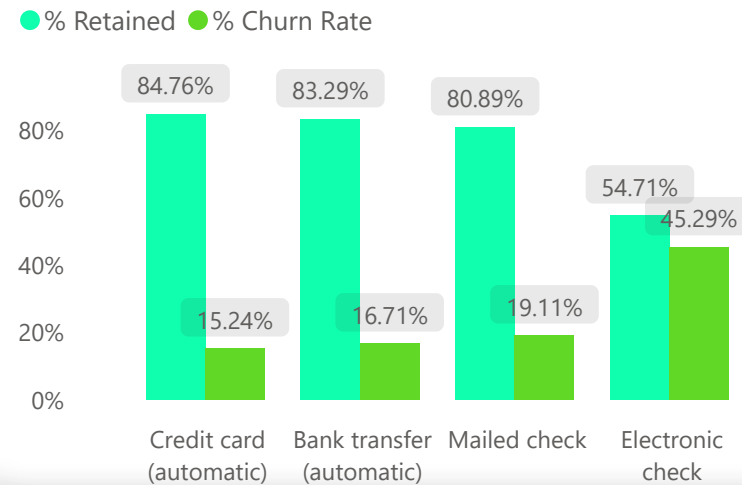
Multiple Lines



Internet Service



Payment Method



Device Protection

