# Restaurant Reviews Sentiment Analysis.

# Importing the necessary libraries for reading the tsv data file

```
import numpy as np
import pandas as pd
import matplotlib.pyplot as plt
#Reading the tsv file.
data = pd.read_csv('Restaurant_Reviews.tsv', delimiter='\t' , quoting=3)
:Displaying the count of liked and disliked reviews.
liked_count = data[data['Liked'] == 1].shape[0]
not_liked_count = data[data['Liked'] == 0].shape[0]
# Here we are Creating a line plot to display the review count.
plt.figure(figsize=(8, 6))
plt.plot(['Liked', 'Not Liked'], [liked_count, not_liked_count], marker='o', color='blue', linestyle='-', linewidth=2, markersize=8)
# Here we add the title and the labels of the line-graph.
plt.title('Distribution of Liked & unliked Reviews')
plt.xlabel('Reviews')
plt.ylabel('Count')
plt.show()#It will display the line graph for us.
```

### Distribution of Liked & unliked Reviews



As you can see the number liked and disliked in the Restaurant review is 50-50.

### Let us see some features of Restaurant\_Reviews dataset.

```
data.shape
     (1000, 2)
data.head()
                                               Review Liked
                                                                 丽
      0
                                Wow... Loved this place.
                                                            1
                                                                 ılı.
      1
                                      Crust is not good.
                                                            0
      2
                  Not tasty and the texture was just nasty.
                                                            0
      3
          Stopped by during the late May bank holiday of...
      4 The selection on the menu was great and so wer...
data.info
                                                                                             Review Liked
     <bound method DataFrame.info of</pre>
                                      Wow... Loved this place.
     0
                                                                       1
     1
                                            Crust is not good.
                                                                       0
                   Not tasty and the texture was just nasty.
     3
          Stopped by during the late May bank holiday of...
                                                                       1
     4
          The selection on the menu was great and so wer...
                                                                       1
     995 I think food should have flavor and texture an...
                                                                       0
     996
                                      Appetite instantly gone.
                                                                       0
          Overall I was not impressed and would not go b...
     997
                                                                       0
          The whole experience was underwhelming, and I ...
                                                                       0
     999 Then, as if I hadn't wasted enough of my life ...
     [1000 rows x 2 columns]>
data.tail()
                                                   Review Liked
                                                                    Ħ
      995
               I think food should have flavor and texture an...
                                                               0
                                                                     ıl.
      996
                                    Appetite instantly gone.
                                                               0
      997
             Overall I was not impressed and would not go b...
                                                               0
      998 The whole experience was underwhelming, and I ...
                                                               0
      999
                Then, as if I hadn't wasted enough of my life ...
                                                               0
```

As you can see the number of reviews starts from 0 and go upto 999. Total review = 1000

#### Importing Natural Language Toolkit(nltk)

```
import nltk
import re
nltk.download('stopwords')
nltk.download('wordnet')
from nltk.corpus import stopwords
from nltk.stem.porter import PorterStemmer
from nltk.stem import WordNetLemmatizer
stemmer = PorterStemmer()
lemmatizer = WordNetLemmatizer()
     [nltk\_data] \ \ Downloading \ package \ stopwords \ to \ /root/nltk\_data...
     [nltk_data]
                    Package stopwords is already up-to-date!
     [nltk_data] Downloading package wordnet to /root/nltk_data...
     [nltk_data] Package wordnet is already up-to-date!
corpus = []
for i in range(len(data)):
    \label{eq:review} {\tt re.sub('[^a-zA-Z]', '', data['Review'][i])} {\tt \#It replaces any character that is not a letter.}
```

```
review = review.lower()#This converts all the text to lowercase
review = review.split()#This splits the text into a list of words
all_stopwords = stopwords.words('english')#This creates a list of stopwords from the NLTK corpus.
all_stopwords.remove('not')
#remove negative word 'not' as it is closest word to help determine whether the review is good or not
review = [stemmer.stem(word) for word in review if not word in set(all_stopwords)]
review = ' '.join(review)
corpus.append(review)
print(corpus)

['wow love place', 'crust not good', 'not tasti textur nasti', 'stop late may bank holiday rick steve recommend love', 'select menu gre
```

### Text Data Preprocessing and Vectorization for Sentiment Analysis

```
corpus[:1500]
# This slice operation is used to select the first 1500 reviews from the corpus.
from sklearn.feature_extraction.text import CountVectorizer
cv = CountVectorizer(max_features=1500)
X = cv.fit_transform(corpus).toarray()
y = data.iloc[:,1].values
```

## ▼ Training and testing split up

# 1.Navie bayes Model

#### (a) Bernoulli Naive Bayes Classifier.

```
# Bernoulli Naive Bayes Classifier.
# Here we are importing the necessary library's.
from sklearn.model_selection import cross_val_score
from sklearn.naive_bayes import BernoulliNB
from sklearn.model_selection import StratifiedKFold
from sklearn import metrics
from sklearn.metrics import confusion_matrix
from sklearn.metrics import classification_report
# It is the initialization of the Bernoulli NB Classifier.
bnb = BernoulliNB()
# Here we are Performing Stratified K-Fold Cross-Validation.
kfold = StratifiedKFold(n_splits=12)
cv_bnb = cross_val_score(bnb, X_train, y_train, cv=kfold)
# Here we are Printing Cross-Validation Results.
print(cv_bnb)
print(cv_bnb.mean()*100)
# Training the Classifier.
bnb.fit(X_train, y_train)
# Training Accuracy
train_accuracy = bnb.score(X_train, y_train)
print(f'Training Accuracy: {train_accuracy*100:.2f}%')
# Prediction on Test Data.
y_pred_bnb = bnb.predict(X_test)
# test accuracy.
test_accuracy = metrics.accuracy_score(y_pred_bnb, y_test)
print(f'Test Accuracy: {test_accuracy*100:.2f}%')
```

```
# Calculating the Accuracy of Bernoulli NB Classifier.
accuracy_bnb = metrics.accuracy_score(y_pred_bnb, y_test)
print('The accuracy of the Bernoulli Naive Bayes is', accuracy_bnb*100)
# Confusion Matrix.
cm_bnb = confusion_matrix(y_test, y_pred_bnb)
print(cm_bnb)
# Classification Report.
classification_report_bnb = classification_report(y_test, y_pred_bnb)
print(classification_report_bnb)
    [0.71641791 0.79104478 0.73134328 0.76119403 0.7761194 0.71641791
     77.63643901703604
    Training Accuracy: 93.62%
    Test Accuracy: 77.50%
    The accuracy of the Bernoulli Naive Bayes is 77.5
    [[73 24]
     [21 82]]
                 precision
                             recall f1-score support
               0
                      0.78
                               0.75
                                         0.76
                                                    97
                      0.77
                               0.80
                                         0.78
                                                   103
        accuracy
                                         0.78
                                                   200
                      0.78
                               0.77
                                         0.77
                                                   200
       macro avg
                      0.78
                               0.78
                                         0.77
                                                   200
    weighted avg
```

### (b) Multinomial Naive Bayes Classifier.

```
# Multinomial Naive Bayes Classifier
from sklearn.naive_bayes import MultinomialNB
# Initializing the Multinomial Naive Bayes Classifier.
mnb = MultinomialNB()
# Here we are Performing Stratified K-Fold Cross-Validation.
cv_mnb = cross_val_score(mnb, X_train, y_train, cv=kfold)
# Printing the Cross-Validation Results.
print(cv_mnb)
print(cv_mnb.mean()*100)
# Training the Classifier.
mnb.fit(X_train, y_train)
# Training Accuracy
train_accuracy = mnb.score(X_train, y_train)
print(f'Training Accuracy: {train_accuracy*100:.2f}%')
# Prediction on Test Data.
y_pred_mnb = mnb.predict(X_test)
# test accuracy.
test_accuracy = metrics.accuracy_score(y_pred_mnb, y_test)
print(f'Test Accuracy: {test_accuracy*100:.2f}%')
# Calculate Accuracy of Multinomial NB Classifier.
accuracy_mnb = metrics.accuracy_score(y_pred_mnb, y_test)
print('The accuracy of the Multinomial Naive Bayes is', accuracy_mnb*100)
# Confusion Matrix.
cm_mnb = confusion_matrix(y_test, y_pred_mnb)
print(cm_mnb)
# Classification Report.
classification_report_mnb = classification_report(y_test, y_pred_mnb)
print(classification_report_mnb)
     [0.76119403 0.79104478 0.74626866 0.74626866 0.79104478 0.73134328
      0.80597015 0.80597015 0.77272727 0.77272727 0.87878788 0.84848485]
     78.7652645861601
     Training Accuracy: 94.00%
     Test Accuracy: 77.50%
```

```
The accuracy of the Multinomial Naive Bayes is 77.5
[[74 23]
 [22 81]]
              precision
                            recall f1-score
           0
                    0.77
                              0.76
                                         0.77
                                                     97
                    0.78
                                         0.78
                                                    103
    accuracy
                                         0.78
                                                    200
                    0.77
                              0.77
                                         0.77
                                                    200
   macro avg
                    0.77
                              0.78
                                         0.77
                                                    200
weighted avg
```

# (c) Complement Naive Bayes Classifier.

```
# Complement Naive Bayes Classifier
from sklearn.naive_bayes import ComplementNB
# Initialize Complement Naive Bayes Classifier
cnb = ComplementNB()
# Performing Stratified K-Fold Cross-Validation
cv_cnb = cross_val_score(cnb, X_train, y_train, cv=kfold)
# Printing Cross-Validation Results
print(cv_cnb)
print(cv_cnb.mean()*100)
# Training the Classifier
cnb.fit(X_train, y_train)
# Training Accuracy
train_accuracy = cnb.score(X_train, y_train)
print(f'Training Accuracy: {train_accuracy*100:.2f}%')
# Prediction on Test Data
y_pred_cnb = cnb.predict(X_test)
test_accuracy = metrics.accuracy_score(y_pred_cnb, y_test)
print(f'Test Accuracy: {test_accuracy*100:.2f}%')
# Calculate Accuracy of Complement Naive Bayes Classifier.
accuracy_cnb = metrics.accuracy_score(y_pred_cnb, y_test)
print('The accuracy of the Complement Naive Bayes is', accuracy_cnb*100)
# Confusion Matrix
cm_cnb = confusion_matrix(y_test, y_pred_cnb)
print(cm_cnb)
# Classification Report
classification_report_cnb = classification_report(y_test, y_pred_cnb)
print(classification_report_cnb)
     [0.76119403 0.79104478 0.74626866 0.74626866 0.79104478 0.73134328
      0.80597015 0.80597015 0.77272727 0.77272727 0.87878788 0.84848485]
     78.7652645861601
     Training Accuracy: 94.00%
     Test Accuracy: 78.00%
     The accuracy of the Complement Naive Bayes is 78.0
     [[74 23]
      [21 82]]
                                recall f1-score
                   precision
                                                    support
                0
                        0.78
                                  0.76
                                             0.77
                                                         97
                1
                        0.78
                                  0.80
                                            0.79
                                                        103
                                             0.78
                                                        200
         accuracy
        macro avg
                        0.78
                                  0.78
                                             0.78
                                                        200
     weighted avg
                        0.78
                                  0.78
                                            0.78
                                                        200
```

# **▼** 2.Logistic Regression.

```
# Logistic Regression Classifier
from sklearn.linear_model import LogisticRegression
from sklearn.preprocessing import StandardScaler
```

```
# Standardize the features for better performance
scaler = StandardScaler()
X_train_scaled = scaler.fit_transform(X_train)
X_test_scaled = scaler.transform(X_test)
# Initialize and train Logistic Regression model
lr = LogisticRegression(max_iter=1000, C=1.0, solver='liblinear', class_weight='balanced')
cv_lr = cross_val_score(lr, X_train_scaled, y_train, cv=kfold)
# Print Cross-Validation Results
print(cv_lr)
print(cv_lr.mean()*100)
# Train the Classifier
lr.fit(X_train_scaled, y_train)
# Training Accuracy
train_accuracy = lr.score(X_train_scaled, y_train)
print(f'Training Accuracy: {train_accuracy*100:.2f}%')
# Predict on Test Data
y_pred_lr = lr.predict(X_test_scaled)
# test accuracy.
test_accuracy = metrics.accuracy_score(y_pred_lr, y_test)
print(f'Test Accuracy: {test_accuracy*100:.2f}%')
# Calculate Accuracy of Logistic Regression Classifier.
accuracy_lr = metrics.accuracy_score(y_pred_lr, y_test)
\label{logistic} {\tt print('The\ accuracy\ of\ Logistic\ Regression\ is',\ accuracy\_lr*100)}
# Confusion Matrix
cm_lr = confusion_matrix(y_test, y_pred_lr)
print(cm_lr)
# Classification Report
classification_report_lr = classification_report(y_test, y_pred_lr)
print(classification_report_lr)
     [0.70149254 0.7761194 0.71641791 0.70149254 0.74626866 0.79104478
      0.85074627 0.82089552 0.74242424 0.74242424 0.78787879 0.8030303 ]
     76.50195989748228
     Training Accuracy: 99.25%
     Test Accuracy: 80.00%
     The accuracy of Logistic Regression is 80.0
     [[78 19]
      [21 82]]
                                 recall f1-score
                   precision
                                                    support
                        0.79
                                   0.80
                                             0.80
                                                         97
                        0.81
                                             0.80
                                                        103
                1
                                   0.80
                                             0.80
         accuracy
                                                        200
                                   0.80
                        0.80
                                             0.80
                                                        200
        macro avg
     weighted avg
                        0.80
                                   0.80
                                             0.80
                                                        200
```

### ▼ 3.Decision Tree Classifier.

```
# Decision Tree Classifier
from sklearn.tree import DecisionTreeClassifier

# Initializing Decision Tree Classifier
dt_classifier = DecisionTreeClassifier(random_state=0, max_depth=10)

# Performing Cross-Validation
cv_dt = cross_val_score(dt_classifier, X_train, y_train, cv=kfold)

# Printing Cross-Validation Results
print(cv_dt)
print(cv_dt.mean()*100)

# Training the Classifier
dt_classifier.fit(X_train, y_train)
```

```
# Training Accuracy
train accuracy = dt classifier.score(X train, y train)
print(f'Training Accuracy: {train_accuracy*100:.2f}%')
# Prediction on Test Data
y_pred_dt = dt_classifier.predict(X_test)
# Test Accuracy
test_accuracy = metrics.accuracy_score(y_pred_dt, y_test)
print(f'Test Accuracy: {test_accuracy*100:.2f}%')
# Calculate Accuracy of Decision Tree Classifier.
accuracy_dt = metrics.accuracy_score(y_pred_dt, y_test)
print('The accuracy of the Decision Tree Classifier is', accuracy dt*100)
# Confusion Matrix
cm_dt = confusion_matrix(y_test, y_pred_dt)
print(cm_dt)
# Classification Report
classification_report_dt = classification_report(y_test, y_pred_dt)
print(classification_report_dt)
     [0.70149254 0.67164179 0.71641791 0.76119403 0.74626866 0.74626866
      0.74626866 0.67164179 0.68181818 0.72727273 0.78787879 0.8030303 ]
     73.00995024875623
     Training Accuracy: 77.25%
     Test Accuracy: 68.00%
     The accuracy of the Decision Tree Classifier is 68.0
     [[93 4]
      [60 43]]
                                recall f1-score
                   precision
                                                   support
                0
                                  0.96
                                            0.74
                        0.61
                        0.91
                                  0.42
                                            0.57
                                                       103
                1
                                            0.68
                                                       200
         accuracy
                        0.76
                                  0.69
                                            0.66
        macro avg
                        0.77
                                  0.68
                                            0.66
                                                       200
     weighted avg
# Improved decision tree.
from sklearn.tree import DecisionTreeClassifier
# Here we made a tuned hyperparameters for the decision tree.
dt_classifier = DecisionTreeClassifier(random_state=0, max_depth=15, min_samples_split=5, min_samples_leaf=4)
# Here we evaluating the Cross-Validation.
cv_dt = cross_val_score(dt_classifier, X_train, y_train, cv=kfold)
print(cv_dt)
print(cv_dt.mean()*100)
# Here we are training the Classifier.
dt_classifier.fit(X_train, y_train)
# Training Accuracy
train_accuracy = dt_classifier.score(X_train, y_train)
print(f'Training Accuracy: {train_accuracy*100:.2f}%')
# Here we are making the Prediction on Test Data.
y_pred_dt = dt_classifier.predict(X_test)
# Test Accuracy
test_accuracy = metrics.accuracy_score(y_pred_dt, y_test)
print(f'Test Accuracy: {test_accuracy*100:.2f}%')
# Calculating the Accuracy.
accuracy_idt = metrics.accuracy_score(y_pred_dt, y_test)
print('The accuracy of the Decision Tree Classifier is', accuracy_idt*100)
# Confusion Matrix
cm_dt = confusion_matrix(y_test, y_pred_dt)
print(cm_dt)
# Classification Report.
classification_report_dt = classification_report(y_test, y_pred_dt)
print(classification_report_dt)
```

```
[0.70149254 0.73134328 0.73134328 0.82089552 0.76119403 0.79104478
0.7761194 0.71641791 0.8030303 0.75757576 0.77272727 0.8030303 ]
76.38511985526911
Training Accuracy: 78.25%
Test Accuracy: 72.00%
The accuracy of the Decision Tree Classifier is 72.0
[[94 3]
[53 50]]
              precision
                          recall f1-score
                                             support
           0
                   0.64
                            0.97
                                       0.77
                                                   97
                   0.94
                             0.49
                                       0.64
                                                  103
   accuracy
                                       0.72
                                                  200
                   0.79
                             0.73
                                       0.71
                                                  200
   macro avg
                                       0.70
weighted avg
                   0.80
                             0.72
                                                  200
```

As you can see the accuracy is drastically increased from 68 to 72.

# 4.Support Vector Classifier.

```
# Support Vector Classifier (SVC)
from sklearn.svm import SVC
# Initializing SVC Classifier
svc_classifier = SVC(kernel='linear', C=1.0, random_state=0)
# Evaluation of Cross-Validation
cv_svc = cross_val_score(svc_classifier, X_train, y_train, cv=kfold)
print(cv svc)
print(cv_svc.mean()*100)
# Training the Classifier
svc_classifier.fit(X_train, y_train)
# Training Accuracy
train_accuracy = svc_classifier.score(X_train, y_train)
print(f'Training Accuracy: {train_accuracy*100:.2f}%')
# Prediction on Test Data
y_pred_svc = svc_classifier.predict(X_test)
# Test Accuracy
test_accuracy = metrics.accuracy_score(y_pred_svc, y_test)
print(f'Test Accuracy: {test accuracy*100:.2f}%')
# Calculate Accuracy of Support Vector Classifier.
accuracy_svc = metrics.accuracy_score(y_pred_svc, y_test)
print('The accuracy of the Support Vector Classifier is', accuracy_svc*100)
# Confusion Matrix
cm_svc = confusion_matrix(y_test, y_pred_svc)
print(cm_svc)
# Classification Report
classification_report_svc = classification_report(y_test, y_pred_svc)
print(classification_report_svc)
     [0.7761194  0.82089552  0.74626866  0.79104478  0.7761194  0.76119403
      0.82089552 0.88059701 0.75757576 0.72727273 0.83333333 0.74242424]
     78.61450324136891
     Training Accuracy: 97.88%
     Test Accuracy: 79.00%
     The accuracy of the Support Vector Classifier is 79.0
     [[79 18]
      [24 79]]
                                recall f1-score support
                   precision
                0
                        0.77
                                  0.81
                                            0.79
                                                        97
                        0.81
                                  0.77
                                            0.79
                                                       103
                1
         accuracy
                                            0.79
                                                       200
        macro avg
                        0.79
                                  0.79
                                            0.79
                                                       200
     weighted avg
                        0.79
                                  0.79
                                            0.79
                                                       200
```

### ▼ 5.Random Forest Classifier.

```
# Random Forest Classifier
from sklearn.ensemble import RandomForestClassifier
# Initializing Random Forest Classifier
rf_classifier = RandomForestClassifier(n_estimators=100, random_state=0)
# Evaluation of Cross-Validation
cv_rf = cross_val_score(rf_classifier, X_train, y_train, cv=kfold)
print(cv_rf)
print(cv_rf.mean()*100)
# Training the Classifier
rf_classifier.fit(X_train, y_train)
# Training Accuracy
train_accuracy = rf_classifier.score(X_train, y_train)
print(f'Training Accuracy: {train_accuracy*100:.2f}%')
# Prediction on Test Data
y_pred_rf = rf_classifier.predict(X_test)
# Test Accuracy
test_accuracy = metrics.accuracy_score(y_pred_rf, y_test)
print(f'Test Accuracy: {test_accuracy*100:.2f}%')
# Calculate Accuracy of Random Forest Classifier.
accuracy_rf = metrics.accuracy_score(y_pred_rf, y_test)
print('The accuracy of the Random Forest Classifier is', accuracy_rf*100)
# Confusion Matrix
cm_rf = confusion_matrix(y_test, y_pred_rf)
print(cm_rf)
# Classification Report
classification_report_rf = classification_report(y_test, y_pred_rf)
print(classification_report_rf)
     [0.7761194  0.82089552  0.73134328  0.80597015  0.76119403  0.7761194
      0.82089552 0.7761194 0.83333333 0.77272727 0.84848485 0.77272727]
     79.13274536408863
     Training Accuracy: 99.62%
     Test Accuracy: 77.50%
     The accuracy of the Random Forest Classifier is 77.5
     [[91 6]
      [39 64]]
                                recall f1-score
                   precision
                                                   support
                0
                        0.70
                                  0.94
                                            0.80
                                                        97
                1
                        0.91
                                  0.62
                                            0.74
                                                       103
         accuracy
                                            9.78
                                                       200
                                  0.78
        macro avg
                        0.81
                                            0.77
                                                       200
     weighted avg
                        0.81
                                  0.78
                                            0.77
                                                       200
# Here we are going to print the used algorithms in a order based on its accuracy.
classifiers_accuracy = [
    ('Bernoulli Naive Bayes', accuracy_bnb),
    ('Multinomial Naive Bayes', accuracy_mnb),
    ('Complement Naive Bayes', accuracy_cnb),
    ('Logistic Regression', accuracy lr),
    ('Decision Tree', accuracy_dt),
    ('Improved Decision Tree', accuracy_idt),
    ('Support Vector Classifier (SVC)', accuracy_svc),
    ('Random Forest Classifier', accuracy_rf)
]
# Sort the list based on accuracy in descending order.
classifiers_accuracy.sort(key=lambda x: x[1], reverse=True)
# Get the best classifier and its accuracy.
best_classifier, best_accuracy = classifiers_accuracy[0]
```

```
# Print the classifiers in order of accuracy.
for classifier, accuracy in classifiers_accuracy:
    print(f'{classifier}: {accuracy*100:.2f}%')

print(f'\nThe {best_classifier} algorithm is best for the Restaurant Reviews dataset.')

Logistic Regression: 80.00%
    Support Vector Classifier (SVC): 79.00%
    Complement Naive Bayes: 78.00%
    Bernoulli Naive Bayes: 77.50%
    Multinomial Naive Bayes: 77.50%
    Random Forest Classifier: 77.50%
    Improved Decision Tree: 72.00%
    Decision Tree: 68.00%

The Logistic Regression algorithm is best for the Restaurant Reviews dataset.
```

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