

What have we heard them say? What can we imagine them saying? **Thinks** 

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?



I don't want to be a burden on others

an automatic response vocalized by someone who did not quite get what he heard.

Great typography simple colour and strong visual

I want my family to be wellpositioned financially

Effective logos can trigger memory perceptual processing and ultimately influence people's decision making to not only choose a brand once but become loyal to it

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## Persona's name

Short summary of the persona

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## Does

What behavior have we observed? What can we imagine them doing?



What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?



