Course task: Shopping cart analysis

Retail Analytics (DAT-4182)

Beau Giannini and Pavel Paramonov Hult International Business School, San Francisco

IDENTIFYING PRODUCTS
FREQUENTLY BOUGHT TOGETHER is commonly done based on the data collected from individual shopping carts.
In this task, you will be analyzing real-world point-of-sale transaction data from a representative grocery store. The objective is to identify most reliable product association rules of potential interest for cross-selling and promotion of specific product combinations.

Note that association rules may involve more than two products.² Depending on the tools you choose for this task, you are welcome to explore just product pairs and/or more complex product association subsets.

Key metrics

Support: for a product A occurring N_A times among the total number of

transaction records N,

$$Support(A) = \frac{N_A}{N}.$$

Confidence: for the association rule $A \rightarrow B$ between the products A and B,

$$Confidence(A \to B) = \frac{N_{A,B}}{N_A},$$

where $N_{A,B}$ is the number of transaction records where both products occur together. Intuitively, support quantifies how predictable the association rule is, i.e. the likelihood that B is also bought if A is bought.

Lift measures the increase in the ratio of sale of *B* when *A* is sold:

$$Lift(A \rightarrow B) = \frac{Confidence(A \rightarrow B)}{Support(B)} = \frac{N_{A,B}N}{N_AN_B}.$$

Intuitively, the lift metric quantifies the departure from independent sales of the products *A* and *B*.

Note that many rules with high lift typically have low support. Numerically, the most interesting rules are those where support is at least 0.001, confidence exceeds 0.4 (40%), and lift values are as high as possible (above 2, and can reach 10 or more)³.

Course task description

For this task you are provided with the transaction dataset containing one month of real-world point-of-sale grocery store data, with 9835 transactions and 169 products. The files is available on Github: https://github.com/multidis/hult-retail-analytics/tree/main/shopping_cart

Different files representing the same dataset in different formats are available:

- Binary matrix representation with products as columns and transactions as rows; 1-entries correspond to the products included in a given transaction (shopping cart).
- List of products representation with rows of strings representing product names included in each transaction.

Please note that you do not have to use both files, they are just two different representations of the same data.⁵

Step 1

Identify top-30 most frequently bought products during the time period of the dataset.

Step 2

Identify at least 5 most promising product association rules that involve top- N^{th} most frequently bought product, with N being your team number. Support your conclusions with relevant metrics (support, confidence, lift).

Please make sure to include a full, explicit listing of top product names and most promising association rules in your presentation and assignment submission.