Troubleshooting and Tool Report

[ Name ]

## Network Problem Selected

Choose and restate one of the problems identified as you understand it and explain why it is a problem.

## Troubleshooting Steps

List the steps in the Network+ troubleshooting methodology.

## Tool and Description

Name and provide a brief overview of the tool that could solve this problem (Refer to Lesson 17 in uCertify)

## Tool Operational Use Case

Describe how the tool can be used to solve similar problems in the future.

## Tool Functionality

Provide a detailed overview of the tool's functionality and options.

Include a screenshot of your selected tool from the appropriate uCertify lab.