


Date:26-02-2024

Estonia Visa Application Centre, Bangalore
Appointment Letter

Number of Applicants : 1

Group URN - XYZ63515396587



Appointment Details :				
Applicant Name	Reference Number	Passport Number	Appointment date & time	Visa Category
KARTHIKA SELVAMANI	 XYZ63515396587/1	P1611647	29-02-2024 11:45	Businesss

Your appointment has been confirmed for the date and time reflecting against your name and reference number. Please be available at the following address not more than 15 minutes before the appointed time.

Estonia Visa Application Centre, Bangalore
VFS Global Services Pvt. Ltd.Gopalan Innovation MallNo- 22, Bannerghatta Main Road, Sarakki Industrial Layout, 3rd Phase, J. P. Nagar,
Bengaluru, Karnataka
Bangalore,
India,
560076.

For your kind notice:

Dear Customer,

In our efforts in providing enhanced customer experience we are extending our working hours during weekdays and weekends. During weekdays we are extending working hours from 6:00pm to 10:00pm starting from 3rd February 2020 and during Saturdays we are working from 9:00am to 4:00pm. Additional charges are applicable during these submission timings. Please visit our website for more information: <https://www.vfsglobal.com/Estonia/India/additional-services.html>

Please note that normal working hours are operational as usual.

Security Regulations

Electronic gadgets are not allowed inside the VAC.

Kindly Refer Security Regulations on our Website: Due to security reasons the following items will not be permitted inside the Application Centre or stored in the premises with effect from 5th of February 2007.

All battery operated or electronic gadgets such as cameras, audio/video cassettes, compact discs, MP3s, floppies, laptops, or portable music players.

All bags such as travel bags, back packs, briefcases, suitcases, leather, jute or cloth bags and zip folders. Only a plastic bag containing your application related papers would be permitted.

1. Sealed envelopes or packages.
 2. Any inflammable item such as matchboxes/ lighters/ fuel etc.
 3. Any sharp objects such as scissors, pen knives or nail filers.
 4. Weapon or weapon like objects or explosive material of any kind.
- The list provided above is not finite. Other items may be prohibited based on security staff discretion.

Additional Services

At VFS Global, we constantly strive to offer a range of hi-end services to enhance customer satisfaction. As part of our constant and ongoing endeavor to add value to customers' experience, it is our privilege to offer the following services:

Courier Service

Get the passports delivered at your doorstep for an additional fee per Passport (inclusive of Service tax). Courier charges are non-refundable. The courier charges are in addition to the visa application fee and VFS service charges. For more details kindly visit our website: <http://www.vfsglobal.com/Estonia/India/index.html>

SMS Service

VFS Global is pleased to be able to offer an SMS service which updates customers in India on the progress of their visa applications. The easy to use SMS service sends an automated message to the customers mobile phone at various stages of the visa application process. This is followed up with an automated email message to the customers email informing them of the status of their visa application. The SMS text is available in English. This service can be purchased for an additional fee per Passport (inclusive of Service tax). At the time a customer submits the visa application. For more details kindly visit our website: <http://www.vfsglobal.com/Estonia/India/index.html>

Premium Service Lounge

Separate lounge with personalized service by dedicated staff, refreshments, faster submission at the VAC and inclusive of courier and photocopying as complimentary services. The lounge charges are in addition to the visa application fee and VFS service charges. For more details kindly visit our website: <http://www.vfsglobal.com/Estonia/India/index.html>

Prime Time Submission

We are extending our working hours during weekdays from 8:00am till 10:00pm and Saturdays from 9:00am till 4:00pm for your convenience. Please note that applications accepted during extended hours (weekdays from 6:00pm till 10:00pm and Saturday 9:00am till 4:00pm) are accepted with additional charges. Please visit our website for more information: <http://www.vfsglobal.com/Estonia/India/index.html>

Important notes:

1. Your visa application will be processed and decided upon by the Embassy's/Consulates. Use of the Premium Service Lounge does not affect the processing time of your application. All customers will be required to follow the instructions on applying for a visa, which can be found on the 'Home Page' on our website: <http://www.vfsglobal.com/Estonia/India/index.html>
2. Please check the website for latest information on Prime Time service as it is a seasonal service and offered during the peak season (March-June/April-June) normally.
3. Please note appointment timing is given for you to report at the application center. Customers will be issued with a token number at the Application Centre and will be entertained as per the token number assigned. It may take more time depending on the number of applications submitted at the counter by an individual.

Parking Information:

Please note, parking facilities are not provided for customer's/visitor's vehicles in the building compound of the VFS Global Visa Application Centre located in Bangalore, at Global Tech Park. We advise customers/visitors to make transportation arrangements accordingly. Valet services are provided outside the building gate by TESKA Technologies Private Limited (SKA). You may avail the valet service, at your own risk. VFS Global is not responsible for any damages incurred.

Your safety is our priority. As part of precautionary measures, customers visiting our Visa Application Centres may be subjected to body temperature checks to assess their health conditions and required to wear face mask and gloves. Customers exhibiting COVID-19 symptoms, including fever (higher than 38 degrees Celsius), cough and difficulty breathing will be allowed to reschedule their application submission for another day and will be advised to seek medical attention at the nearest healthcare facility of their choice.

Apart from the safety procedures conducted, please note that

1. Limited number of customers will be allowed inside the Visa Application Center at a time, therefore please ensure you arrive at your stipulated appointment time.
2. Wearing a mask within the Visa Application Centre is mandatory.

3. Customers are requested to complete the Courier formalities as post decision passports will only be returned by courier as mandated by the Consulate General of Germany in Mumbai. Applicants will not be permitted to visit the Visa Application Centre for collection of passport.

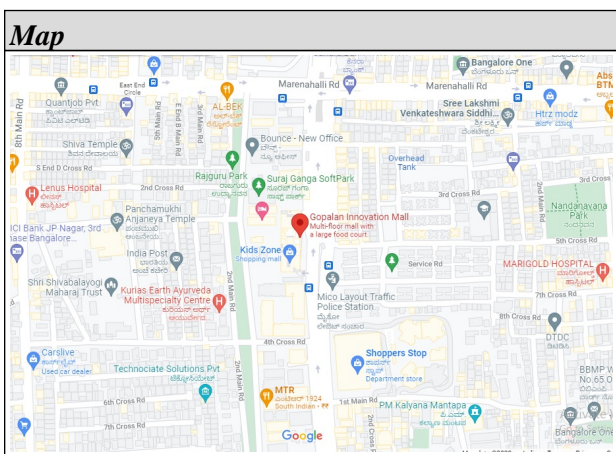
As per Embassy update we are not accepting the visa applications for tourism purpose.

At the moment only the following categories of travelers (essential travel) are allowed to apply for the Schengen visa at VFS visa centers:

- Family members of Estonian citizens and Indian citizens with Estonian resident permit;
- participating high level meetings and events (with Estonian Government/Public authority/company invitation);
- experts who's travel is required for technical reasons (invitation from the Estonian authority/company).

Important Information:

Please note that any Queries/ Refund Requests/ All matters related to the above transaction, can and must only be addressed to Info.estoniain@vfshelpline.com within 1 month of the date of this receipt. Refunds if any are subject to the applicable Embassy and VFS Refund Policies applicable.



Thank you.

Estonia Visa Application Centre, Bangalore

For more visa information, please log on to the website - www.vfsglobal.com/Estonia/india.

You can also contact the helpdesk at the below mentioned details.

Email ID : Info.estoniain@vfshelpline.com

Helpline Number : 022- 67866024

Additional list of 'Value Added Services' that are available at the Estonia Visa Application Centre, Bangalore VAC are as under:

Service	Description	Fee
Complete Documentation	Complete Documentation	INR 500.00
Premium Lounge	Premium Lounge	INR 2457.63
SMS	SMS	INR 33.05
Courier Fees	Courier Fees	INR 600.00
Form Filling	Form Filling	INR 1864.41
Hold at Location	Hold at Location	INR 508.47
Prime Time Submission	Prime Time Submission	INR 2542.37
Courier Assurance	Courier Assurance	INR 720.34
Travel Assistance with Insurance	Travel Assistance with Insurance	INR 1.00

Please note:

Please note it may take more than the prescribed time mentioned on your Appointment letter while submitting your Visa Application at VFS Centre.

Applicants will be issued with a token number at the Application Centre and will be entertained as per the token number assigned. It may take more time depending on the number of Applications submitted at the counter by an Individual.

VFS GLOBAL

KEY MEASURES FOR YOUR HEALTH & SAFETY AT OUR VISA APPLICATION CENTRES

Our Visa Application Centres follow the highest health and safety standards based on the guidelines from WHO and local health authorities. We count on your cooperation and strict adherence to ensure a healthy and safe environment for you and our employees. After all, safety is our top priority



Temperature screening before entry, where applicable



Use of masks and gloves as required.



No-contact security screening.



Strict adherence to social distancing of 2 metres / 6 feet.



Regular sanitization of premises with disinfectants approved by WHO.



Regular disinfection of frequently touched surfaces.

Measures may vary across different regions and centres based on local health guidelines. For more information, please visit vfsglobal.com/customer-advisories. Watch this video to learn more about the health & safety measures implemented at our visa application centres & how you can prepare better before your visit.