

Project Development Phase Delivery of Sprint - 3

Date	15 November 2022
Team ID	PNT2022TMID27838
Project Name	AI-based discourse for Banking Industry

Creating Loan Account Action

Loan action is created with the necessary steps.

The screenshot shows the IBM Watson Assistant interface for creating a 'Loan' action. The left pane displays the 'Conversation steps' for the 'Loan' action, which includes a 'Customer starts with' step followed by three steps: 'What type of loan are you looking at?', 'To be eligible for a house loan, please contact our bank service providers with all existing...', and 'Go to action: End'. The right pane shows the 'Customer starts with' section, which includes a text input field for 'Enter a phrase' and a list of phrases: 'Loan' and 'How to apply loan?'. A 'Preview' button is visible at the bottom right.

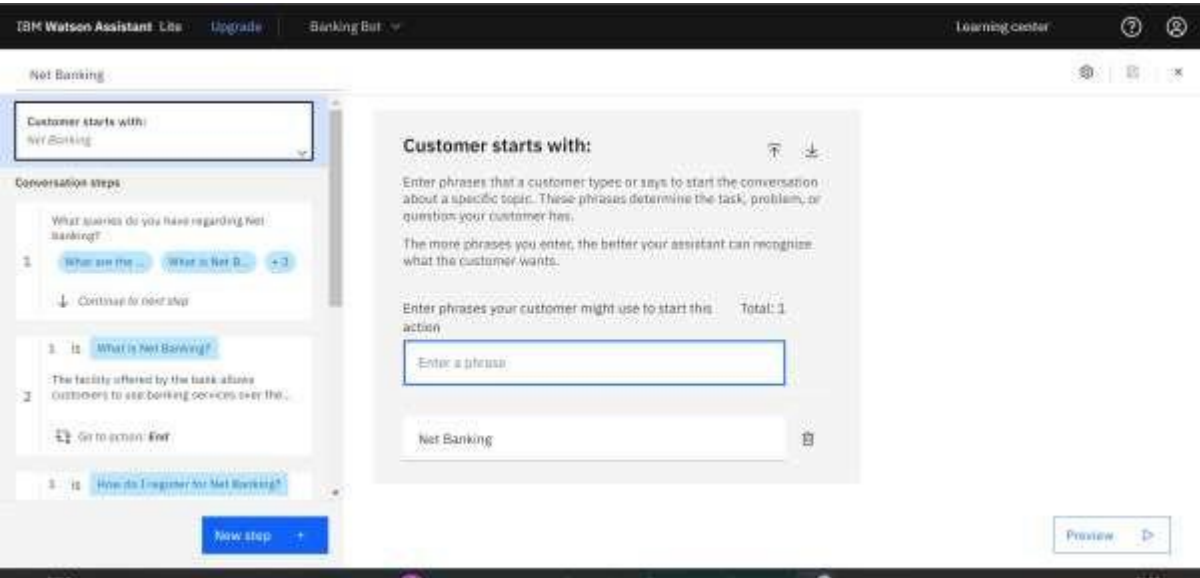
Creating General Query Action

General query action is created with the necessary steps.

The screenshot shows the IBM Watson Assistant interface for creating a 'Query' action. The left pane displays the 'Conversation steps' for the 'Query' action, which includes a 'Customer starts with' step followed by three steps: 'Select the general queries listed below', 'The bank is open all days from Monday to Saturday from 9 am to 5 pm, with exception ...', and 'List of Branches'. The right pane shows the 'Customer starts with' section, which includes a text input field for 'Enter a phrase' and a list of phrases: 'Query in general' and 'general'. A 'Preview' button is visible at the bottom right.

Creating Net Banking Action

Net banking action is created with the necessary steps.



In addition to this greeting, end greeting ,index and end actions are also created.

New action +			
Name	Last edited	Status	
Current	2 days ago	✓	
Index	2 days ago	✓	
Register	3 days ago	✓	
Greeting	2 days ago	✓	
End Greeting	2 days ago	✓	

			  New action +
Name	Last edited	Status	
Net Banking	3 minutes ago		
End	2 days ago		
Loan	2 days ago		
Query	a few seconds ago		
Savings	16 minutes ago		
Current	2 days ago		
Items per page: 50 ▾ Showing 1–10 of 10 actions			1 ▾ 1 of 1 pages  

PROJECTPREVIEW OF CHATBOT:

<https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageURL=https%3A%2F%2Fus-south.assistant.watson.cloud.ibm.com%2Fpublic%2Fimage%2Fupx-84a4d536-ad71-4db7-965b-dc28a31315e6%3A%3Ae13b46b5-a56c-46de-a118-ba89de242724&integrationID=c3bff345-f26d-47d8-94a4-459ade939da1®ion=us-south&serviceInstanceID=84a4d536-ad71-4db7-965b-dc28a31315e6>



Note: No code for this project. So, I attached the screenshot and step to build it.