

## Project Management Task

### Story-1:

As a new user interested in accessing the application's features,

I want to register for an account effortlessly,

So that I can quickly start exploring and booking events.

#### Acceptance Criteria:

- As a user, I should be able to access the registration page from the application's homepage or navigation menu.
- The registration form should include fields for email, password, and optionally, phone number.
- The registration process should be streamlined and require minimal steps, with clear instructions provided at each stage.
- The application should validate the entered information in real-time, providing immediate feedback on any errors or inconsistencies.
- Upon successful registration, users should receive a confirmation email containing a verification link to activate their account.
- Alternatively, users may opt to receive a confirmation SMS with a verification code.
- The application should offer the option for users to register using their existing social media accounts (e.g., Facebook, Google) for added convenience.
- Social media login options should adhere to best practices for authentication and security.
- Users should have the flexibility to choose between traditional email/password registration and social media login based on their preferences.
- After registration, users should be redirected to the application's dashboard or homepage, where they can start exploring events and booking tickets.

### Story-2:

As a user looking for entertainment options,

I want to browse and search for events easily,

So that I can find events that match my preferences and interests.

#### Acceptance Criteria:

- As a user, I should be able to access the events page from the application's homepage or navigation menu.
- The events page should display a wide range of entertainment options, including movies, concerts, plays, sports events, etc., organized in a visually appealing and intuitive layout.
- The application should provide filtering options to narrow down the list of events based on criteria such as genre, location, date, and popularity.
- Users should be able to apply multiple filters simultaneously to refine their search results further.

- The application should support keyword-based search functionality, allowing users to search for specific events or venues using search queries.
- Users should have the option to reset filters or clear search queries to start fresh.
- The browsing and searching experience should be responsive and optimized for various devices, including desktops, tablets, and smartphones.

#### Story-3:

As a frequent user of the application,

I want to receive personalized recommendations for events,

So that I can discover new entertainment options tailored to my preferences.

#### Acceptance Criteria:

- As a user, I should be able to access personalized event recommendations on the application's homepage or dedicated section.
- The application should analyze my past bookings, viewing history, and interactions to generate personalized recommendations.
- The system should continuously update recommendations based on user interactions and feedback.
- Users should have the ability to save favorite events or venues for future reference.
- Saved events or venues should be easily accessible from the user's profile or dashboard.
- Recommendations should be diverse and not limited to previously attended events, encouraging users to explore new entertainment options.

#### Story-4:

As a user,

I want to book tickets for an event,

So that I can attend the chosen entertainment.

#### Acceptance Criteria:

- Users should be able to select an event from the list and view its details.
- The system should display available ticket categories (e.g., VIP, Regular, Student).
- Users should be able to select the desired number of tickets and ticket category.
- Users should be prompted to log in or register if they haven't already.
- Users should receive a confirmation email after booking tickets successfully.

#### Story-5:

As a user,

I want to view my booking history,

So that I can track my past and upcoming events.

#### Acceptance Criteria:

- Users should be able to access a section where their past and upcoming bookings are listed.
- Each booking entry should include details like event name, date, venue, and ticket category.
- Users should have the option to cancel bookings if allowed by the system

**Story-6:**

As a user,

I want to make secure payments for my bookings,

So that I can complete transactions safely.

**Acceptance Criteria:**

- Users should be able to select their preferred payment method (credit/debit card, digital wallet, etc.).
- The payment process should be encrypted and secure.
- Users should receive a confirmation of successful payment along with booking details.

**Story-7:**

As a user,

I want access to customer support,

So that I can get assistance with any issues or queries.

**Acceptance Criteria:**

- Users should have access to a help section with FAQs and troubleshooting guides.
- Users should be able to contact customer support via email, chat, or phone.
- Customer support inquiries should be responded to promptly within a reasonable timeframe