

**UGANDA MARTYRS UNIVERSITY**  
**SCHOOL OF ARTS AND SOCIAL SCIENCES**  
**DEPARTMENT OF GOVERNANCE AND PEACE STUDIES**  
**BACHELOR OF PUBLIC ADMINISTRATION AND MANAGEMENT PROGRAMME**  
**YEAR 1 2017/2018 FINAL ASSESSMENT**

**EXAM: INTRODUCTION TO PUBLIC ADMINISTRATION - PAM 1101**

**TIME: 2:00PM-5:00PM**

**DATE: THURSDAY 7<sup>TH</sup> DECEMBER 2017**

**INSTRUCTIONS:**

1. Answer any four questions in all.
2. Start your answer on a new page.
3. Your work must be orderly enough to attract more marks

1. (a) What do you understand by the terms

- i) Public administration (3 marks)
- ii) Private administration (3 marks)

b) Discuss the nature and scope of public administration (9 marks)

c) As a student of public administration, elaborate on how it is important to have a course of public administration in Universities. (10 marks)

2. (a) Discuss the differences between public and private Administration. (10 marks)

b) Elaborate on the various roles of a government "the need for a public sector". (15 marks)

3. (a) What do you understand by the concept "bureaucracy" (5 marks)

(b) Discuss Weber's theories and principles of bureaucracy (10 marks)

c) What were the problems with the traditional model of public administration (10 marks)

4. (a) Distinguish between Administration and management. (6 marks)

- (b) What are the various theoretical bases of management (9 Marks)
- c) Discuss various criticisms of Managerialism (10 marks)
5. (a) Elaborate on the concept "E-Government" (5 marks)
- (b) Explain the impact of technological change on bureaucracy (10 marks)
- c) Discuss various problems of "E-Government" (10 marks)
6. a) What do you understand by the term "Financial management" (5 marks)
- b) Elaborate on some of the criticisms of financial and performance management (10 marks).
- c) Uganda government relies heavily on foreign aid and external support to finance its budget. As a pearl of Africa endowed with a lot of natural resources and minerals. What could be the problem? (10 marks)
7. a) Distinguish between Leadership and Management. (8 marks)
- b) As a public manager, elaborate on how you can manage Human Resources within an organization or a public enterprise to boost efficiency and effectiveness to achieve organizational objectives/goals. (17 marks)
8. a) Explain and identify the importance of ethics and accountability in public organizations. (10 marks)
- b) Compare and contrast the following paradigms; the traditional administrative model and New Public management (NPM). (15 Marks).

END