

**UGANDA MARTYRS UNIVERSITY**  
**SCHOOL OF ARTS AND SOCIAL SCIENCES**  
**DEPARTMENT OF DEVELOPMENT STUDIES**  
**BACHELOR OF SOCIAL WORK AND SOCIAL ADMINISTRATION**  
**YEAR II: 2022/2023**  
**SWSA 1208: ELEMENTS OF SOCIAL WORK INTERVENTION**  
**End of Semester II Examination**  
**NKOZI AND RUBAGA CAMPUSES**

**DATE: THURSDAY 18TH MAY, 2023**

**TIME: 2:00PM-5:00PM**

**INSTRUCTIONS: Attempt four questions, each question carry equal marks.**

**NB. QUESTION ONE IS COMPULSORY**

**Question one**

Using a case of a university student on the verge of getting a dead semester due to lack of tuition, describe what exactly you would do at each stage of the problem solving process to attend to their educational need. Make sure you give the importance of every stage in the helping process  
**(25 marks)**

**Question two**

Explain how you would play each of the following social work roles to help a university student who is pregnant and wants to continue with her studies yet at the same time she is scared of her parents getting to know her condition. **(25 marks)**

- a) Therapist
- b) Advocate
- c) Enabler
- d) Broker
- e) Educator

**Question three**

By use of examples relevant to social work practice, discuss why telling clients what to do in order to overcome their problems may NOT be a suitable strategy in social work intervention **(25 marks)**

**Question four**

- a) If you were invited to present a paper on the traditional methods of social work, how will your paper look like? **(15 marks)**
- b) Using a case example of your choice, identify three (3) factors that would guide you in choosing any method as suitable for intervention **(10 marks)**

**Question five**

With the knowledge acquired in this course, identify and describe the applicability of any five principles of social work to any case of your choice. **(25marks)**

**Question six**

- a) Using relevant illustrations, discuss the importance of interviewing skills for a social worker **(10 marks)**
- b) What are the physical conditions necessary for an effective social work interview? **(15 marks)**

**Question seven**

- a) Describe what you understand by a professional helping relationship in Social Work **(10 marks)**
- b) What would you describe as the characteristics of a professional helping relationship in social work? **(15 marks)**

**Question eight**

Using relevant examples, write short note on the following concepts used in social work intervention. **(5 marks each)**

- a) Empathy
- b) Rapport
- c) Acceptance
- d) Social Work Values
- e) Empowerment

**-END-**