

Uganda Martyrs University
School of Arts and Social Sciences
Department of Governance, Peace and International Studies
BA PUBLIC ADMINISTRATION AND MANAGEMENT
PAM 2114: ORGANIZATION AND MANAGEMENT
Year Two 2022/2023 End of Semester I Examination
Date: Monday 12th/12/2022 Time: 2:00pm-5:00pm

Instructions

- i) Answer any four (4) Questions of your choice
- ii) All questions carry equal marks
- iii) Each question should start on a fresh page
- iv) Examination malpractice leads to immediate expulsion

1. With elaborate examples describe the meaning of the following terms as used in Organization and Management.
 - a) Scientific Management (5 marks)
 - b) Organizations (5 marks)
 - c) Unity of Direction (5 marks)
 - d) Caused Behavior (5 marks)
 - e) Organization behavior (5 marks)
2. Discuss the implications of Henry Fayol's 14 principles of management for today's managers. (25 Marks)
3. You have been appointed a focal person for Emyoga groups at the sub county and tasked with forming realistic groups to help ease entrepreneurial challenges and business capital mismanagement.
 - a) What principles would guide you in forming these study groups? (10 Marks)
 - b) What behavior pattern you would hail for a functional group. (15 Marks)
4.
 - a) Explain the major steps in followed in decision (10 Marks)
 - b) Explain the various types of decisions that are common in Management of Organizations (15 Marks)
5. Discuss how a manager can sustain good staff motivation levels using MacGregor's XY Theory in modern organizations management. (25 Marks)
6.
 - a) Analyze the importance of studying organization behavior (15 Marks)
 - b) Describe the assertions of the contingency approach to management (10 Marks)