UGANDA MARTYRS UNIVERSITY
FACULTY OF SCIENCE
FINAL ASSESSEMENT SEMESTER TWO 2009/2010
SYSTEMS ANALYSIS AND DESIGN
BSC II IT & GEN

DATE: 3rd MAY 2010

TIME: 9:00am - 12:00Noon

Instructions

The paper is composed of sections A and B. Attempt four questions in section A and one question in section B. Each question carries 20 marks

You are one of the people who have been recently employed by Uganda Martyrs University (UMU) as a senior Systems Analyst. In this position you are expected to have a thorough understanding of UMU's organizational objectives, organizational structure and business processes besides being knowledgable on how to exploit information technology for advantage. As a senior Systems Analyst you have a wealth of knowledge, skills and experience with software engineering principles, techniques, methodologies, tools and environments used for analysis and design of information systems.

Assume UMU management has signed a contract with developers in SyncSoft – Uganda Ltd to develop its proposed web-based Electronic Learning Management System (ELMS) to promote its academic excellence both in its teaching and in its research programmes. As a member of the steering commettee of UMU you are a key link between the developers and UMU management.

After a thorough planning phase, requirements are collected using the traditional approaches. At design phase you recommend that the system be run on a client-server architecture. The project requires certain deliverables to be produced at each stage of the development process.

With the above background in mind now attempt the following questions.

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## SECTION A

- 1. (a) Outline five activities you would perform during project initiation. (5 marks)
  - (b) State five main activities you would perform during project planning. (5 marks)
  - (c) Describe the contents of the baseline project plan during project initiation and planning. (10 marks)
- Describe six categories of project feasibility you would use to assess the feasibility of this project. (20 marks)
- (a) State eight reasons why you would need to study and understand the current system.
   (8 marks)
  - (b) Explain four aspects each of functional and non-functional requirements you would need to know. (12 marks)
- 4. Explain each of the following system requirements collection techniques you could use
  - (a) Three suitable sources of information for Background reading. (6 marks)
  - (b) Appropriate situation for each of atleast four fact-finding techniques. (8 marks)
  - (c) Four advantages of using Observation to collect systems requirements. (4 marks)
  - (d) Two advantages of using Questionnaire to collect systems requirements. (2 marks)
- For each of the following phase-specifications, formulate a set of five activities and their corresponding deliverables for your project.

(a) Analysis (6 marks)

(b) Design (7 marks)

(c) Implementation (7 marks)

- 6. Answer the following questions about roles and skills required of a systems analyst
  - (a) Outline four roles you would be expected to perform in UMU. (4 marks)
  - (b) Explain six elements of organizational knowledge required of you in UMU.(6 marks)
  - (c) Explain eight elements involved in understanding a wide variety of technologies in UMU. (8 marks)
  - (d) Mention four categories of management skills required of you in UMU. (2 marks)
- (a) Outline eight objectives for the use of CASE tools during the development of the proposed ELMS system. (8 marks)
  - (c) Explain six types of CASE tools at your disposal during development of the ELMS system. (12 marks)

END