UGANDA MARTYRS UNIVERSITY INSTITUTE OF LANGUAGES AND COMMUNICATION STUDIES BA JOURNALISM AND MASS COMMUNICATION END OF SEMESTER 1 EXAMINATION, 2022/2023 PUBLIC RELATIONS CAMPAIGN AND STRATEGIES (BJMC 3110)

INSTRUCTIONS:

- Answer three (3) questions only
- Question One (1) is compulsory
- Attempt any two (2) questions in section B

Section A: Compulsory (40 Marks)

On. 1

As the coordinator of the Public Relations Association of Uganda (PRAU), you have been consulted to prepare a paper for the *Public Relations Symposium* organized by the Ministry of ICT and National guidance providing insights into:

a) Any four public relations functions in an organization.

(12 marks)

b) The relationship between public relations and the news media in Uganda.

(8 marks)

c) The strengths, weaknesses, opportunities and threats (SWOT) which digital media presents to public communication in Uganda. (20 marks)

Section B: Choose any two (2) questions (60 Marks)

Qn. 2

With illustrations, discuss the relevance of the following in the public relations profession:

a) Publicity model
b) Two-way symmetrical model
c) Dialogic theory
d) Symmetry theory

(5 marks)
(5 marks)
(5 marks)

e) Pro-active public relations

f) Reactive public relations

(5 marks)

(5 marks)

Qn. 3

a) There are several types of public relations campaigns. As a public relations specialist, identify and explain any four types of public relations campaigns of your choice.

b) Using relevant examples, discuss two major steps to consider while planning for a successful public relations campaign. (10 marks) Qn. 4

a) With relevant illustrations, distinguish between the 'two-way asymmetrical' and 'two-way symmetrical' models of public relations.

b) Explain any four public relations strategies which can be used for external (outward) organizational communication. (20 marks)

Qn. 5

a) Define corporate social responsibility.

(6 marks)

b) You are the senior public relations manager of MTN-Uganda. Corporate social responsibility is assumed to be both an 'ethical practice' and a 'business strategy' in light of the MTN Marathon 2022 - Run for Babies. Discuss the validity of this statement. (24 marks)