

UGANDA MARTYRS UNIVERSITY
SCHOOL OF ARTS AND SOCIAL SCIENCES
DEPARTMENT OF DEVELOPMENT STUDIES
BACHELOR OF SOCIAL WORK AND SOCIAL ADMINISTRATION
YEAR II: 2022/2023 (NKOZI/RUBAGA)
End of Semester II Examination
PAM 2118: THEORY AND MANAGEMENT OF ORGANIZATIONS

Date: TUESDAY, 23RD MAY 2023
Time: 9:30am-12:30pm

INSTRUCTIONS:

Answer **ANY THREE** questions only.

All Questions carry equal marks) 33 marks)

Write clearly and legibly.

Indicate questions answered on the Answer Sheet in the column of Questions.

Question

1a) Compare and contrast between management and administration?
(18 marks)

b) Examine any five-management function of an organization you know? (15 marks)

Question

2 a) Examine any five features of an organizational management (15 marks)

b) Differentiate between organizational efficiency and effectiveness? (18 marks)

Question

3 a) Identify the principles of the scientific management theory according to Fayol? (16 marks)

b) In the contemporary management world, what are some of the strength and weaknesses of Fayol's management principles? (17 marks)

Question

4 a) You have chosen Organization H to go for your Internship and on your arrival, your immediate Supervisor briefed you about the nature of the Organization and informed you that the organization is highly bureaucratic. As your first-time assignment he has tasked you to make a presentation to the fellow staff about the relevance of Bureaucratic style of

management so that the staff would appreciate the organization. As a student from Uganda Martyrs University, moreover with high expertise in Organization management, prepare this presentation? **(12 Marks)**

- b) Explain any three principles of each of the following theories of management?
- i. Theory X **(07 marks)**
 - ii. Theory Y **(07 marks)**
 - iii. Human Relations Theory **(07 marks)**

Question

- 5 a) In the current world, change is inevitable. In the context of an organization management, what factors determine this change? **(16 marks)**
- b) Why do most people fear to embrace change in most organization when faced with a situation? **(17 marks)**

Success-Mafanikio (Kiswahili) !!!