

UGANDA MATYRS UNIVERSITY
BACHELOR OF BUSINESS ADMINISTRATION AND MANAGEMENT 3RD YEAR END OF 2ND
SEMESTER PROCUREMENT TACTICS AND OPERATIONS SUPPLEMENTARY EXAMINATION

Instructions

- Attempt FOUR Questions. All questions carry equal marks
 - Write clearly and legibly. Credit will be given to the use of relevant examples
 - Date: 6th August 2010
 - Time allowed: 3 hours
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QUESTION ONE

Discuss using relevant examples the approaches to the management of quality in procurement tactics and operations. (25 marks)

QUESTION TWO

(a) Define the term Outsourcing and explain the reasons why some functions are outsourced in many organizations. (15 marks)

(b) Why do many outsourced contracts fail? (10 marks)

QUESTION THREE

Discuss the changes and developments in the purchasing and supply functions that have significantly affected the tactics and operations of most organizations. (25 marks)

QUESTION FOUR

(a) Differentiate between Value Analysis and Value engineering (10 marks)

(b) Discuss the characteristics of services that create quality problems/gaps (15 marks)

QUESTION FIVE

(a) Stockless buying/Just in Time possible. Discuss. (15 marks)

(b) Discuss the challenges of Just in Time on the purchaser's side. (10 marks)

QUESTION SIX

- (a) Define the term inventory management and justify the need for holding inventory **(15 marks)**
- (b) How can one apply the ABC Pareto analysis in inventory management and how important is it? **(10 marks)**

SUCCESS WISHES