

UGANDA MARTYRS UNIVERSITY
SCHOOL OF ARTS AND SOCIAL SCIENCES (SASS)
DEPARTMENT OF GOVERNANCE AND PEACE STUDIES
DIP I & BA I: LOCAL GOVERNANCE AND HUMAN RIGHTS
MODULE 104: INTRODUCTION TO PUBLIC ADMINISTRATION
FINAL ASSESSMENT (2015-2016)

Tuesday, June 28th 2016

Time: 10:00am - 1:00pm

INSTRUCTIONS:

1. Please read the instructions carefully before answering the questions.
 2. Do not write anything on the question paper. Use the first page of the answer booklet for rough work.
 3. The candidate will be required to answer **THREE** questions in all.
 4. **Question One is compulsory Plus any other TWO of your Choice**
 5. Your answers must be written in clear handwriting
 6. Use of relevant examples and illustrations will earn you more marks.
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- 1) Define and write short notes on the following terminologies as used in Public Administration and management.
 - a. Public (5mrks)
 - b. Administration (5mrks)
 - c. Public Administration(5mrks)
 - d. Decision making (5mrks)
 - e. Good Governance (5mrks)
 - f. Leadership (5mrks)
 - g. Social services (5mrks)
 - h. State (5mrks)
- 2) a) Differentiate between social services and public services (10mrks)
b) Using relevant examples explain the main factors affecting effective service delivery in your country (20mrks)

- 3) a) Define decentralization (2mrks)
 b) Explain the forms of decentralization in your country (8mrks)
 c) To what extent has decentralization policy improved service delivery in your country? (15mrks)
- 4) a) Explain the characteristics of good governance? (10mks)
 b) Basing on the characteristics of good governance, to what extent are the governments in Africa exercising good governance. Make reference to your country of choice. (20mks)
- 5) a) Discuss the major principles of leadership ? (8mrks)
 b) What factors constitutes a 'measuring rod' of good leadership? (10mks)
 c) Discuss the major styles of leadership and factors that influence the selection of a given style. (12mrks)
- 6) a) What is meant by Rational Model of decision making? (5mrks)
 b) As a public administrator, explain the basic steps involved in the rational decision making?(15mrks).
 c) Discuss the main impediments and crises to effective decision making (10mrks)
- 7) a) Henry Fayol is known for the principles of management/administration. Identify and explain the principles of administration advanced by him? (15mrks)
 b) What are the functions of administration/management as elaborated by Luther Gullick? (15mrks)
- 8) a) Explain the five paradigms that explain the evolution of public administration (15mrks)
 b) Discuss the difference between the old public administration and new public administration/management (15mrks)

Best wishes!