Uganda Marcyrs University

School of Arts and Social Sciences

Department of Development Studies

Master of Arts in Development Studies (Distance Learning)

Year I1, 2015/2016 Final Assessment

Module 7: Human Resource Management

Friday, 1st June 2016

Time: 10:00am-1:00pm

Instructions

- 1. Please read the instructions carefully before answering the questions.
- 2. Read each question carefully and write legibly.
- 3. All questions carry equal marks.
- 4. Do not write anything on the question paper.
- 5. Answer THREE questions only.
- 1 a) What is Job Analysis? (5marks)
 - b) What is the use of Job Analysis? (23marks)
- 2. a) Stress is said to be both psychological and Biological. What do you understand by that statement? (10marks)
 - b) Explain the personal and organizational ways of managing stress. (23marks)
- 3. a) Explain the three types of personalities. (15marks)
 - b) Using six personalities as examples, explain how they can affect organizational performance. (18marks)
- 4. A post has fallen vacant in an organization. How can that post be filled? (33marks)
- 5. Explain any three theories of motivation showing criticisms of each of the theories. (33marks)
- 6. What are both the internal and external factors used to determine pay levels. (33marks)