UGANDA MARTYRS UNIVERSITY

FORT-PORTAL CAMPUS

FACULTY OF BUSINESS ADMINISTRATION AND MANAGEMENT

END OF SEMESTER I YEAR I ACADEMIC YEAR 2023/24 EXAMINATIONS DECEMBER 2023

PROGRAMME: BACHELOR OF BUSINESS ADMINISTRATION AND MANAGEMENT

COURSE NAME: PRINCIPLES OF MANAGEMENT

COURSE CODE: BBAM, DBAM 1104

DATE: 8TH DECEMBER, 2023

TIME: 2:00PM-5:00PM

INSTRUCTIONS:

Answer any FOUR questions

All questions carry equal marks

mobile phones are not allowed in examination rooms

other electronic gadgets are strictly prohibited except where specified

QUESTION ONE:

Management is a distinct process consisting of planning, organizing, actuating and controlling performance to determine and accomplish the objectives by the use of people and resources

a) As a manager explain to year one students of Uganda Martyrs University Fort Portal (10 Marks) Campus the different objectives of management?

b) With an aid of diagram clarify in details the content and nature of the different levels of (15 Marks) management in any organization of your choice?

OUESTION TWO:

Planning is the primary function of management; it precedes other management functions!

a) What are the different types of planning you know as manager?

(10 Marks)

b) Explain in details the different steps involved in planning for any organization?

(15 Marks)

QUESTION THREE:

Management is defined as a continuous social process involving the coordination of human and material resources in order to accomplish desired objectives. It involves both the determination and the accomplishment of organizational goals.

a) As a consultant explain to the management team of Uganda Martyrs University Fort Portal Campus the concept of management as group? (10 Marks)

b) What is the nature and characteristics of management?

(15 Marks)

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QUESTION FOUR:

Control is checking performance against predetermined standards contained in the plans with a view to ensuring adequate progress and satisfactory performance.

a) As a manager explain to the management team of Uganda Martyrs University Fort Portal (15 Marks) Campus the different requirements of a control system?

(10 Marks) b) Secondly, some of the draw backs of any control systems?

QUESTION FIVE:

Decision making is a process of identifying and choosing alternative course of action in a manner appropriate to the demand of the situation.

a) Explain some of the conditions that influence decision making in an organization as a (10 Marks)

b) What could be some of the possible challenges you could face as a manager in making (15 Marks) decisions?

QUESTION SIX:

Change is a fact of life! If you don't change, change will change you (15 Marks) What are the internal and external factors that necessitate change? (10 Marks) Explain the features about the nature of change

END