UGANDA MARTYRS UNIVERSITY NKOZI

INSTITUTE OF LANGUAGE & COMMUNICATION STUDIES

DEPARTMENT OF LANGUAGES AND LITERATURE

END OF SEMESTER ONE, YEAR TWO EXAMS DECEMBER, 2022

ORAL LANGUAGE SKILLS: LISTENING AND SPEAKING

DATE 16TH DECEMBER, 2022

DURATION: 3 HOURS

TIME: 2:00-5:00PM

INSTRUCTIONS

Attempt question ONE and any other two questions.

- 1. a) What is communication?(4 Marks)
- b) Discuss in detail the communication process. (10 Marks)
- c) Discuss the various types of communication and the barriers to effective communication. (20 Marks)
- 2. In what ways does listening differ from hearing? In your opinion, and citing relevant examples, discuss the barriers to effective listening. (33 Marks)
- 3. Write a sample of the following;
- i) Vote of thanks
- ii) Acceptance speech
- iii) Persuasive speech

(33 Marks)

- 4. Prepare an application letter and a corresponding detailed curriculum vitae for a teaching job advertised in the media. (33 marks)
- 5. Enumerate the various ways through which a speaker can avoid nervousness during speech delivery. (33marks)

END