

UGANDA MARTYRS UNIVERSITY

FACULTY OF BUSINESS ADMINISTRATION AND MANAGEMENT

DEPARTMENT OF MANAGEMENT SCIENCE

PRINCIPLES OF MANAGEMENT: MGT 1101

NKOZI, LUBAGA, MASAKA, MBALE, NGETTA AND KABALE CAMPUS

BAM, BSC ACC & FIN, BIBM, BPSCM, BREM, BA MF

Date 28th/02/2022

Duration: Three (3) hours

9:00 AM-12:00 PM

Instructions

- ***Question One* (compulsory)**
 - **Answer 4 questions ONLY**
 - **Don't write on this question paper**
 - **Use of examples earn you marks**
 - **Telephones and other electronic materials are not allowed in the exam room**
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Question one (COMPULSORY)

(a) Identify a multinational company of your choice and develop its;

- (i) Vision,
- (ii) Mission
- (iii) Objectives

(10 marks)

(b) Using the same Organisation, to draw the company's organizational structure (10 marks)

(c) Use examples to explain why organisations need to have organisational structures. (5 marks)

Question two

(a) Explain the contributions of the following to the management of organisations today,

- (i) Adman Smith (ii) Frederick Taylor and (iii) Henri Fayol (15 marks)

(b) Discuss five characteristics of bureaucratic organisations according to Max Weber (10 marks)

Question three

(a) Environmental pollution is one of the global issues impacting on the management practice. As a student of management, outline five measures you would advise the managers of manufacturing firms to take in order to minimize the vice. (10 marks)

(b) As a student of management, how would you advise the businesses and organisations to become more responsive when carryout their business? (15 marks)

Question four

Using an organization of your choice, as a student of management,

(a) Show how you would manage the change process using Kurt Lewin's model (10 marks)

(b) With illustrations, elaborate on the tactics you would use to implement change. (15 marks)

Question five

(a) Use examples to explain any five types of decision making. (15 marks)

(b) Describe the steps that should be followed when making a decision in an organization (10 marks)

Question six

Use examples to write short notes on the following as used in principles of management

- (a) Organizational effectiveness and efficiency
- (b) Corporate Social responsibility
- (c) Strategic planning
- (d) Conceptual skills and technical skills
- (e) Authoritarian leadership style

5 marks@