

**Uganda Martyrs University**

**School of Arts and Social Sciences**

Department of Governance, Peace and International Studies

**B. Public Administration and Management-Nkozi & Lubaga**

**Year One: 2018/2019**

**PAM 1101: INTRODUCTION TO PUBLIC ADMINISTRATION**

**End of Semester One Examination**

**Date: Tuesday 11<sup>th</sup> December 2018**

**Time: 9:30pm-12:30pm**

**Instructions**

- Please read the instructions carefully before answering the questions.
- **Answer any four questions.**
- Start your answer to each question on a fresh page.
- Do not write anything on the question paper.

1. a) Distinguish between public administration and private administration? **(6 marks)**  
b) Discuss the nature and scope of public administration **(9 marks)**  
c) As a student of Public Administration, elaborate on how it is important to have a course of Public Administration in Universities. **(10 marks)**
2. a) What do you understand by the term "Bureaucracy"? **(5 marks)**  
b) Discuss Weber's theories and principles of bureaucracy. **(10 marks)**  
c) What were the problems with the traditional model of Public Administration. **(10 marks)**
3. a) Distinguish between Leadership and Management. **(6 marks)**  
b) What are the various theoretical bases of Management? **(9 marks)**  
c) Discuss various criticisms of Managerialism **(10 marks)**
5. a) Elaborate on the concept "E-Government" **(5 marks)**  
b) Explain the impact of technological change on bureaucracy **(10 marks)**  
c) Discuss various problems of "E-Government" **(10 marks)**
- 6 a).With concrete examples; discuss the differences between Vertical and Horizontal Intergovernmental Relations. **(10 marks)**

b) Compare and contrast the following paradigms; the Traditional Administrative Model and New Public Management (NPM). **(15 marks)**

7. a) What do you understand by the term "Financial Management" **(5 marks)**

b) Elaborate on some of the criticisms of Financial and Performance Management **(10 marks)**

c) Uganda government relies heavily on Foreign Aid and External support to finance its budget; As a pearl of Africa endowed with a lot of natural resources and minerals. What could be the problem? **(10 marks)**

8. a) Identify and explain the importance of ethics and accountability in Public Organizations **(12 marks)**

b) As a public manager, elaborate on how you can manage Human Resources within an organization or public enterprise to boost efficiency and effectiveness to achieve organizational objectives/goals. **(13 marks)**