

DESCRIPTION

This solution includes Agent Procedures and a PowerShell script to support both the installation and uninstallation of Microsoft Teams.

The "**Uninstall MS Teams Per User**" procedure is specifically designed to remove per-user installations of Microsoft Teams, including any MSIX-based packages, across all user profiles on a device.

It leverages a PowerShell script that:

- Retrieves all user profiles on the system.
- Identifies users with interactive sessions (console or RDP).
- Detects user profiles where Microsoft Teams is installed.
- Creates a *scheduled task* to uninstall Teams for each affected user.

The behavior of the uninstall task depends on the user's login status:

- If the user is *currently logged in*, the task runs *1 minute later*.
- If the user is *not logged in*, the task is scheduled to run *at the next user's login*.

This approach ensures Teams is uninstalled in the user's context, allowing for complete removal without disrupting the system or requiring manual login.

Important: If Microsoft Teams is detected in a profile where the user is **not logged in**, the uninstall task will be **deferred** until that user next logs in. As a result, the **uninstallation cannot be considered complete** until all scheduled tasks have run successfully under each affected user's session.

The "**Install MS Teams Per System**" procedure downloads the *latest version of Microsoft Teams* from the official Microsoft site and installs it *per system* (i.e., available to all users).

The "**Uninstall MS Teams Per System**" procedure detects and removes any Microsoft Teams installation that was deployed *per system*.

INSTALL & USING INSTRUCTIONS

1. *Extract* the files from the attached zip file
2. *Create* a **MSTeams** folder under the Shared Files directory inside Managed Files, and upload the *Remove-MSTeams.ps1* script to that folder:
<https://helpdesk.kaseya.com/hc/en-gb/articles/360017878358>.
3. *Import* the XML into the Agent Procedures module:
<https://helpdesk.kaseya.com/hc/en-gb/articles/229012068>.
4. *Execute* the desired procedure on the target machine(s).
5. *Review* the procedure logs for confirmation or troubleshooting.