

DESCRIPTION

These Agent Procedures facilitate the secure creation and management of local administrator accounts on Windows clients, ensuring that credentials are handled safely.

The **Create Local Admin to CF** Agent Procedure requires Windows Management Framework version 5.1 or higher. It generates a new local administrator user account and securely stores the credentials in Custom Fields, named by default *LocalAdminUsername* and *LocalAdminPassword*.

You can specify custom field names by modifying the corresponding variables in the procedure.

The password is encrypted using Base64 encoding for added security. If the *LocalAdminUsername* field already contains details indicating an existing account, the procedure will update the existing user's password instead of creating a new account and update the *LocalAdminPassword* field.

The **Save Local Admin credentials to ITGlue** Agent Procedure transfers Local Administrator credentials stored in VSA Custom Fields to ITGlue's <u>%ComputerName%</u> - Local Administrator Account password record.

To configure the **Create Local Admin to CF procedure**, set the VSAUserName variable with a valid VSA Username and the VSAUserPAT variable with the VSA user's Personal Access Token.

For the Save Local Admin credentials to ITGlue procedure, configure the APIEndpoint variable with a valid ITGlue REST API endpoint and the APIKey variable with the user's API REST API Key.

Adjust other variables, such as PasswordLength and UsernameLength, to meet your specific requirements.

INSTALL INSTRUCTIONS

- 1. Upload the New-LocalAdminCF.ps1 and Save-LocalAdminToITGlue.ps1 files to the **Shared Files** directory of the **Managed Files** folder: https://helpdesk.kaseya.com/hc/en-gb/articles/360017878358.
- 2. Import the Agent Procedure XML into the agent procedure module: https://helpdesk.kaseya.com/hc/engb/articles/229012068.
- 3. Assign desired values to the procedures' variables.
- 4. Execute the desired procedure on the target machine.
- 5. Review the procedure logs for any relevant information.