

DESCRIPTION

This solution includes Agent Procedures and a PowerShell script to support both the installation and uninstallation of Microsoft Teams.

The "Uninstall MS Teams Per User" procedure is specifically designed to remove per-user installations of Microsoft Teams, including any MSIX-based packages, across all user profiles on a device. It leverages a PowerShell script that:

- · Retrieves all user profiles on the system.
- Identifies users with interactive sessions (console or RDP).
- Detects user profiles where Microsoft Teams is installed.
- Creates a scheduled task to uninstall Teams for each affected user.

The behavior of the uninstall task depends on the user's login status:

- If the user is *currently logged in*, the task runs 1 *minute later*.
- If the user is not logged in, the task is scheduled to run at the next user's login.

This approach ensures Teams is uninstalled in the user's context, allowing for complete removal without disrupting the system or requiring manual login.

The "Install MS Teams Per System" procedure downloads the *latest version of Microsoft Teams* from the official Microsoft site and installs it *per system* (i.e., available to all users).

The "Uninstall MS Teams Per System" procedure detects and removes any Microsoft Teams installation that was deployed *per system*.

INSTALL & USING INSTRUCTIONS

- 1. Extract the files from the attached zip file
- 2. Create a MSTeams folder under the Shared Files directory inside Managed Files, and upload the Remove-MSTeams.ps1 script to that folder:
 - https://helpdesk.kaseya.com/hc/en-gb/articles/360017878358.
- Import the XML into the Agent Procedures module: https://helpdesk.kaseya.com/hc/en-gb/articles/229012068.
- 4. Execute the desired procedure on the target machine(s).
- 5. Review the procedure logs for confirmation or troubleshooting.