

TASK 02:**User Guide: Tecno Camon 20**

Table of Contents

1. Introduction
2. Product Overview
3. Setting Up Your Tecno Camon 20
4. Basic Functions and Features
 - Calls and Messages
 - Internet and Applications
5. Customizing Your Tecno Camon 20
 - Personalizing Settings
 - Wallpaper and Themes
6. Troubleshooting Common Issues
7. Safety and Maintenance
8. Warranty Information

1. Introduction

Welcome to the Tecno Family, your next-generation smartphone designed for speed, reliability, and advanced features. This guide will help you set up, customize, and use your phone effectively, providing all the information you need to get the most out of your device.

2. Product Overview

The Tecno Camon 20 is equipped with the following features:

- **6.7-inch Super AMOLED Display**
- **RGBW Camera Technology**
- **5000mAh Battery** with 33W fast charging.
- **256GB Storage**, expandable up to 512GB via microSD

- **Face Recognition and Fingerprint Sensor**
- **4G Connectivity and Wi-Fi 5.3**

3. Setting Up Your Tecno Camon 20

1. Unbox the Device:

- Inside the box, you will find the Tecno Camon 20, charging adapter, USB-C cable, and SIM Ejector pin.

2. Insert SIM Card:

- Use the SIM tool to eject the SIM tray. Place the SIM card into the tray and slide it back into the phone.

3. Power On the Phone:

- Press and hold the power button located on the right side of the phone until the screen lights up.

4. Initial Setup:

- Follow the on-screen instructions to select your language, connect to Wi-Fi, and sign in to your HiOS account.

4. Basic Functions and Features

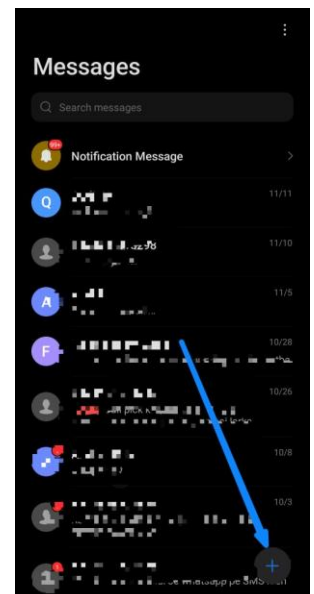
Making Calls and Sending Messages:

• To Make a Call:

- Open the Phone app and dial the number or select a contact from your saved contacts list.

• To Send a Message:

- Open the Messages app, click the "+" icon, and type the phone number or select a contact. Type your message and click send.



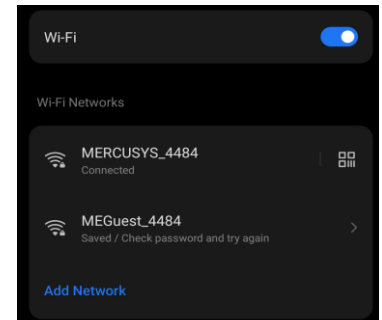
Internet Browsing and Applications:

- **Connecting to Wi-Fi:**

- Go to **Settings** > **Wi-Fi** and toggle the switch to enable Wi-Fi. Select your network and enter the password.

- **Downloading Apps:**

- Open the **PlayStore**, search for your desired app, and tap **Install**. Apps will automatically install on your home screen.

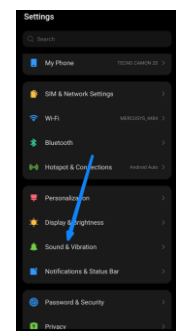


5. Customizing Your Tecno Camon 20

Personalizing Settings:

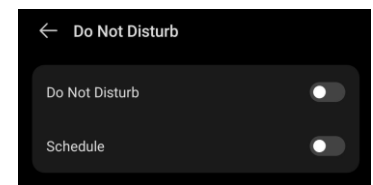
- **Change Ringtone:**

- Go to **Settings** > **Sound & Vibration** > **Ringtone** to select from default ringtones or upload your own.



- **Manage Notifications:**

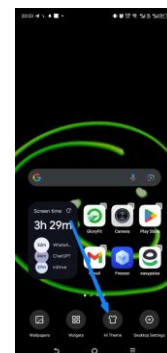
- Go to **Settings** > **Notifications** to customize which apps can send alerts or turn on Do Not Disturb mode.



Wallpaper and Themes:

- **To Change Wallpaper and Apply Themes:**

- To change **Wallpaper**, long press on home screen to open **Theme Store** to change icons, fonts, and the overall appearance of the interface and choose from the pre-installed options or use your photos.



6. Troubleshooting Common Issues

Phone Not Turning On:

- Ensure the battery is charged by plugging the phone into a power outlet. If it doesn't turn on, try holding the power button for 10 seconds to perform a hard reset.

Slow Performance:

- Clear your app cache by going to **Settings > Storage > Cache Data** and tap **Clear**. You may also want to uninstall unused apps.

Battery Draining Quickly

- If you notice unusually fast battery drain, check for power-hungry apps in Settings > Battery. Enable power-saving mode for extended battery life. Also, ensure your Tecno Camon 20 is running the latest software update, as these often include power optimization improvements

7. Safety and Maintenance

Proper care and maintenance of your Tecno Camon 20 will ensure its longevity and optimal performance. While the device is designed to be durable, it's important to handle it with care and follow these guidelines:

- **Avoid Water Damage:**
 - The Tecno Camon 20 is splash-resistant, but it's not waterproof. Keep the phone away from submersion in water.
- **Cleaning the Device:**
 - Use a microfiber cloth to clean the screen and avoid using harsh chemicals.
- **Battery Care:**
 - Charge your phone with the official X-Phone adapter to ensure battery health.

8. Warranty Information

- The Tecno Camon 20 comes with a **1-year manufacturer's warranty** covering hardware defects. Accidental damage such as drops, spills, or screen cracks is not covered under the standard warranty.

9. Flow Chart

