

# Summary Report

## 1. Problem Statement and Objective:

- Improve lead conversion rate from 30% to the CEO's target of 80%.
- Build a model to assign lead scores, prioritizing leads with higher conversion chances.

## 2. Data Cleaning:

- Drop columns with more than 40% null values.
- Impute categorical data using appropriate methods.
- Treat outliers, fix invalid data, group low-frequency values, and map binary categorical values.

## 3. Exploratory Data Analysis (EDA):

- Check data imbalance.
- Perform univariate and bivariate analysis for categorical and numerical variables.
- Identify variables with a significant effect on the target variable.

## 4. Data Preparation:

- Create dummy features for categorical variables.
- Split data into train and test sets.
- Standardize features and drop highly correlated columns.

## 5. Model Building:

- Reduce the number of variables using recursive feature elimination (RFE) and manual feature reduction.
- Build three models before arriving at the final model (logm4).
- Ensure stability with p-values  $< 0.05$  and no multicollinearity ( $VIF < 5$ ).

## 6. Model Evaluation:

- Create a confusion matrix.
- Select a cut-off point of 0.345 based on accuracy, sensitivity, and specificity plot.
- Assign lead scores to train data using the chosen cut-off.

## **7. Top Features and Recommendations:**

- Top three features in the final model: Lead Source\_Welingak Website, Lead Source\_Reference, and Current\_occupation\_Working Professional.

- Recommendations include allocating more budget to Welingak Website advertising, providing incentives for reference leads, and targeting working professionals aggressively.

## **8. Conclusion:**

- Hands-on experience gained in various aspects of the data science process.
- Importance of selecting appropriate evaluation metrics based on the business problem.
- Understanding trade-offs between different metrics.
- Insights into factors affecting lead conversion rates and recommended strategies for improvement.

This comprehensive summary provides a clear overview of the project's objectives, methodologies, findings, and recommendations.