**Togetherly Knowledge Base**

**Introduction**

Welcome to the Togetherly Knowledge Base! Togetherly is a platform designed to connect professionals, job seekers, and recruiters, similar to LinkedIn but with unique features tailored for enhanced networking and collaboration.

**Getting Started**

**1. Creating an Account**

* Visit [Togetherly](https://connectiverse-togetherly.lovable.app/)
* Click on the **Sign Up** button.
* Provide your email, password, and basic profile details.
* Verify your email and log in to start using Togetherly.

**2. Setting Up Your Profile**

* Add a professional profile picture.
* Write a compelling bio highlighting your skills and experiences.
* Include links to your portfolio or social media profiles.
* Mention your education, work experience, and key achievements.

**3. Exploring the Dashboard**

* **Home Feed**: View posts from connections and industry leaders.
* **Connections**: Send and accept connection requests.
* **Jobs Section**: Browse and apply for job opportunities.
* **Messages**: Communicate with professionals via direct messaging.

**Key Features**

**1. Networking & Connections**

* Search and connect with professionals in your field.
* Engage with posts, share insights, and build a professional network.

**2. Job Opportunities**

* Browse jobs based on your skills and preferences.
* Apply for jobs directly through the platform.
* Receive job recommendations based on your profile.

**3. AI-Powered Chatbot Support**

* Get instant responses to queries related to Togetherly.
* Ask about features, troubleshooting, or general platform guidance.

**4. Content Sharing & Engagement**

* Create posts to share insights, career updates, or job openings.
* Comment, like, and share posts within your professional network.

**5. Profile Optimization**

* Use AI suggestions to improve your profile visibility.
* Highlight skills, certifications, and endorsements.

**Frequently Asked Questions (FAQs)**

**1. How do I reset my password?**

* Click on **Forgot Password** on the login page.
* Enter your registered email and follow the instructions sent to your inbox.

**2. Can I change my email address?**

* Yes, go to **Settings > Account Info** and update your email.
* A verification link will be sent to the new email.

**3. How can I delete my account?**

* Visit **Settings > Account Settings** and click **Delete Account**.
* Confirm the deletion process. Note that this action is irreversible.

**4. How do I report inappropriate content or users?**

* Click the **Report** button on the user's profile or post.
* Select the reason and submit your report for review.

**Troubleshooting**

**1. I can’t log in to my account.**

* Ensure your email and password are correct.
* Try resetting your password if you've forgotten it.
* If issues persist, contact support.

**2. Messages are not being sent.**

* Check your internet connection.
* Ensure the recipient hasn’t blocked you.
* Refresh the page and try again.

**3. I’m not receiving job recommendations.**

* Update your profile with relevant skills and experiences.
* Adjust your job preferences in **Settings > Job Preferences**.

**Community Guidelines**

To maintain a professional and respectful community, follow these guidelines:

* **Be Respectful**: No hate speech, harassment, or offensive content.
* **Stay Professional**: Keep interactions and posts career-focused.
* **Report Violations**: Help maintain a safe environment by reporting inappropriate behavior.
* **No Spamming**: Avoid excessive self-promotion or irrelevant content.

**Support & Contact**

If you need further assistance, reach out to our support team:

* **Email:** [support@togetherly.com](mailto:support@togetherly.com)
* **Live Chat:** Available on our website during business hours.
* **Help Center:** Visit [Togetherly Help Center](https://connectiverse-togetherly.lovable.app/help)

Thank you for being a part of Togetherly! 🚀