### **Kashish Arora**

Assistant Professor Operations Management Indian School of Business (ISB)

kashisharora.info

#### Education

# Cornell University, Johnson School Of Management Ph.D. in Management Masters in Management 2022 2021

Thesis Committee: Vishal Gaur (Chair), Fanyin Zheng, Nagesh Gavirneni, Shane Henderson

INSEAD Fontainebleau, France M.Sc. in Management (Technology and Operations Management) 2017

Indian Institute of Technology

Bachelors of Technology, Industrial and Production Engineering

New Delhi, India
2013

#### **Academic Positions**

### Indian School of Business (ISB)Hyderabad, IndiaAssistant Professor, Operations Management2022-

#### **Research and Teaching Interests**

**Research**: Empirical Operations Management—Supply Chains & Marketplaces, Applied Econometrics, Structural Estimation, Machine Learning

**Teaching**: Core Operations Management, Business Analytics, Empirical Methods (Ph.D.), Applied Statistics, Retail Operations

#### Research

#### 1. A Data-driven model of a Firm's Operations with Application to Cash Flow Forecasting Kashish Arora and Vishal Gaur Under Review at Management Science, https://ssrn.com/abstract=3870888 Accepted at the Wharton Workshop for Empirical Research, 2021

## 2. Private Vs. Pooled Transportation: Customer Preference, Environmental Effect and Congestion Management

Kashish Arora, Fanyin Zheng and Karan Girotra

Under 2nd round review at Management Science, https://ssrn.com/abstract=3701056
Honorable Mention, POMS College of Sustainable Operations Best Paper Award, 2021
1st Place, INFORMS Conference on Service Science Best Student Paper award, 2020
Accepted at the Wharton Workshop for Empirical Research, 2020
Accepted at the Marketplace Innovation Workshop, 2021
Invited for Presentation at Stanford GSB I.O. Seminar, 2021

#### 3. An Unsupervised Learning Framework for Improving Sales Forecasts

Kashish Arora and Vishal Gaur Work in Progress

#### 4. Matching Electrical Supply with Demand: The Case of Smart Meters

Kashish Arora

Preliminary draft available on request

#### 5. Estimating the impact of climate change on Airline Delays

Kashish Arora, Ariel Ortiz Bobea, and Nagesh Gavirneni Preliminary results available on request

#### **Selected Awards and Grants**

Byron E. Grote MS'77 PhD'81 Johnson Professional Scholarship	2021
Honorable Mention, POMS College of Sustainable Operations Best Paper Award	2021
1st Place, INFORMS Service Science Conference Best Student Paper award	2021
Business of Food Grant, Cornell (USD 8,000)	2021
Bartholomew Family Charitable Fund PhD Scholarship, Cornell University	2019
Selected for Colman Leadership Program, Cornell University	2019
Cornell University Doctoral Fellowship	2018-2021
INSEAD Best Tutor award for excellence in MBA teaching	2016 and 2017
National Talent Search Exam Scholarship	2007-2013

#### **Teaching Experience**

Cornell University	Ithaca, New York
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#### Introduction to SQL and Tableau (MBA Elective Course)

Classroom Instructor for MBA elective course ( $14 \times 1.15$  hr zoom sessions) Fall 2020

Evaluation: 4.25/5.00, 4.19/5.00

#### **Managing Operations (EMBA Core Course)**

Classroom Instructor for tutorials (4  $\times$  1.5 hr sessions) Fall 2018

INSEAD Fontainebleau, France

#### **Production and Operations Management (MBA Core Course)**

Classroom Instructor for core course tutorials ( $4 \times 2 \times 1.5$  hr sessions)

Evaluation: 4.80/5 (responses 81/300), Awarded best tutor
Evaluation: 4.57/5 (responses 75/300), Awarded best tutor
Fall 2017

#### **Presentations**

Stanford GSB I.O. Seminar, Chicago Booth, MIT Sloan (Co-Author)	2021
Wharton Workshop for Empirical Research	2020, 2021
Marketplace Innovation Workshop	2021
OTIM Seminar, Cornell	2019, 2021
OTIM Ph.D. Forum, Cornell	2020, 2021
INFORMS Annual Conference	2017-2021
MSOM Annual Conference	2019, 2021
Revenue Management and Pricing Conference	2019, 2021
INSEAD Wharton Consortium, Singapore	2016

#### **Professional Affiliations and Service**

#### Member

Econometric Society, Institute for Operations Research and Management Sciences (INFORMS), Production and Operations Management Society (POMS), Revenue Management and Pricing Society (RMP) Manufacturing and Service Operations Management Society (M&SOM)

#### **Refereeing Service**

Ad-Hoc reviewer for Management Science and Manufacturing & Service Operations Management

#### **Professional Experience**

#### Pilota, Technical Advisor

2018-2021

Pilota was a Cornell Tech incubated start-up that predicted delays for flights. I helped develop their delay prediction IP. Total raised capital - \$400K, now acquired by Hopper.

#### Credit-Suisse, Investment Analyst

2013-2015, Mumbai

As an analyst at the flow trading desk, I helped optimize the securities lending process.

#### IBM Research Lab, Research Intern

2012, New Delhi

Implemented a manpower staffing strategy for the IBM call center in the QED queuing regime.

#### References

#### Prof. Vishal Gaur

Emerson Professor of Manufacturing Management Operations, Technology & Information Management S.C. Johnson Graduate School of Management Cornell University Ithaca, New York 

☑ vg77@cornell.edu

**a** +1 917 715 3038

#### Prof. Nagesh Gavirneni

Professor
Operations, Technology & Information Management
Cornell Johnson School of Management & Cornell ORIE
Cornell University
Ithaca, New York

⋈ nagesh@cornell.edu
☎ +1 607 379 0695

#### Prof. Fanyin Zheng

Assistant Professor
Decision, Risk and Operations
Columbia Business School
Columbia University
New York City, New York

☑ fz2225@gsb.columbia.edu

**☎** +1 609 712 6998

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