

Date: 30 Apr 2021

**Reimbursement claim request under your ManipalCigna\_ProHealth Insurance Plus\_Floater policy number PROHLT110002072\_2020**

Dear Mr/Ms Ashok Bhake,

We have carefully evaluated the documents submitted with reference to the Reimbursement claim under the aforesaid policy number, and wish to confirm that we would need additional information for further processing of the request.

**What are the claim registration details?**

1. Claim Number:	24301747
2. Patient Name:	Ashok Bhake
3. Insurer Claim No:	
4. Insurer Member Id:	1000066318

**The additional documents that you need to submit are:**

- Clarification for Discrepancy required - As per final bill, charged for ICU and as per available documents patient was admitted in private room. Kindly provide a clarification from hospital/treating doctor regarding the same.
- Please provide hospital room rent tariff. Require letter from hospital stating the charges for various room categories like single private room, general ward, deluxe room, suite, ICU with hospital room tariff.

You will need to submit the additional documents at the earliest, preferably within 10 days of receipt of this letter.

The documents need to be submitted at the nearest ManipalCigna office.

In case of any clarifications, please call our helpline at 1800 419 1159 or write to us at [Cigna@mediassistindia.com](mailto:Cigna@mediassistindia.com)

Assuring you of our best services at all times.

Yours sincerely,

ManipalCigna Health Insurance Company Limited

\*\*\*\*\* This is a system generated certificate which requires no signature \*\*\*\*\*



For any assistance contact:



1800-102-4462



[customer care@manipalcigna.com](mailto:customer care@manipalcigna.com)



[www.manipalcigna.com](http://www.manipalcigna.com)

**ManipalCigna Health Insurance Company Limited**

(Formerly known as CignaTTK Health Insurance Company Limited). CIN U66000MH2012PLC227948. IRDAI Reg. No. 151.

Reg. Office: 401/402, 4th Floor, Raheja Titanium, off Western Express Highway, Goregaon (East), Mumbai- 400 063.

Toll free number: 1800-102-4462, Website address: [www.manipalcigna.com](http://www.manipalcigna.com)

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