

ABDALLA MOHYELDIN



About Me

I am a highly passionate IT professional with a proven work in designing websites, solving problems, technical solutions and exceptional communication skills. I have strong technical skills plus an excellent interpersonal skills, making me fit to interact with a wide range of clients in different industries.



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abdallahkashta0@gmail.com



www.abdallamohyeldin.site

LANGUAGE

- Arabic (Native)
- English (fluent)
- Tagalog (intermediate)

EXPERTISE

- Management Skills
- Creativity
- Digital Marketing
- Negotiation
- Critical Thinking
- Tech Troubleshooting

EXPERIENCE

Multimedia artist Freelance - Upwork 2021 - 2022

24 months of dedication, which gave me a huge improvements in the various aspects in the multimedia industry, bringing all the video editing skills, graphic design skills, content creation and UI, UX design skills as well. my website is linked for reference.

CSR (Health insurance) - BPO industry Makati - OAMPI 2024 - 2025

Achieved exceptional client satisfaction in health insurance by delivering the perfect solutions, implying the descent processes, and ensuring the coverage for each client over the past year.

IT Technical support (Financial account) - BPO industry USA - Remote Job Freelance 2023 - 2024

Since client satisfaction is the top priority for me, I was able to successfully support by resolving issues efficiently, ensuring client's compliance, and delivering excellent customer service as I should, leading to smooth operations in my overall performance and company expectations.

Bilingual Customer Support Officer (Forex) - BPO industry 2025 - Outchain Solutions

Delivered highly rated support to forex clients by solving their technical problems, enhancing overall company productivity and client satisfaction through my expertise.

EDUCATION

National University - Manila (2020 - 2024)

Bachelor of science in information technology in specialization in multimedia arts and animation

SKILLS SUMMARY

Multimedia arts	<div><div></div></div> 81%
Project Management	<div><div></div></div> 74%
Web Development	<div><div></div></div> 66%
Capabilities to learn and improve	<div><div></div></div> 99.9%

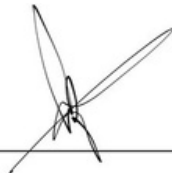
CUSTOMER SERVICE SPECIALIST CERTIFICATE

Presented to

Abdalla Mohyeldin

Given on May 2023 for successfully completing the
Customer Service Test provided by Mangtas.

THANK YOU FOR YOUR STELLAR PERFORMANCE!



Wouter Delbaere
CEO OF MANGTAS



REFERENCENO: 3161101

CERTIFICATE OF COMPLETION

THIS CERTIFIES THAT

Abdalla M. Ahmed Mohyeldin

has completed the training program for New Real Estate Salespersons on

REAL ESTATE BROKERAGE: RESA/IRR	3.0	credit units
CODE OF ETHICS	2.0	credit units
TAXATION (TRAIN LAW RA 8424)	2.5	credit units
REAL PROPERTY TAXATION	2.5	credit units
DOCUMENTATION AND TITLING PROCESS	2.0	credit units

Credit hours: **12 units**

Date of conduct: **July 14-16, 2023**

Course completed on:

July 16, 2023

Program Accreditation No.:

Control No.:

BL TMDC CX2T U5E5 7RRQ

2023-029-1439

**TRAINING VENUE:
ONLINE PLATFORM**

**REAL ESTATE CENTRE BLDG.
10 NARRA ST. GEV, PASIG CITY**



MARIA TERESITA CANLAS

PRESIDENT



CERTIFICATE OF
PARTICIPATION

This certificate is awarded to

Abdallah Kashta

For being an active participant in

**#GENERATION
HIRED**

CONNECTING EDUCATION TO EMPLOYMENT

this November 23, 2023 in partnership with
National University

Given this 5th of December, 2023

A stylized, handwritten signature in black ink, appearing to read 'Erica'.

Erica Pascual
Marketing & Growth Supervisor






CERTIFICATE OF COMPLETION

To whom it may concern:

This is to certify that **MR. ABDALLAH MOHAMED KASHTA**, a Bachelor of Science in Information Technology student of National University has completed **400 hours of On-the Job Training/Internship** in the **Public Information Office**, City Government of Taguig between February 22, 2024 to May 7, 2024.

This certification is being issued upon the request of Mr. Kashta for whatever legal purposes it may serve him.

Issued this 20th day of May, 2024 in Taguig City.


† **JEANETTE C. CLEMENTE**
City Government Department Head II
City Human Resource Management Office (CHRMO)





**NATIONAL
UNIVERSITY**

awards this

Certificate of Recognition

to

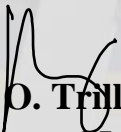
Kashta, Abdallah Mohammed

**Bachelor of Science in Information Technology
with Specialization in Multimedia Arts & Animation**

Dean's Second Honor List, 3.38 GWA

1st Term, AY 2021-2022

Given this 6th day of December 2021 at National University, Manila.


Arlene O. Trillanes

Dean, College of Computing and Information Technologies


Marc Rey D. Galido

Director, Student Development & Activities Office



**NATIONAL
UNIVERSITY**

awards this

Certificate of Recognition

to

KASHTA, ABDALLAH MOHAMMED

**Bachelor of Science in Information Technology
with Specialization in Multimedia Arts and Animation**

**Dean's Second Honor List, 3.30 GWA
1st Term, AY 2020-2021**

Given this 11th day of January 2021 at National University, Manila.


Arlene O. Trillanes

Dean, College of Computing and Information Technologies


Marc Rey D. Galido

Director, Student Affairs Office