

ABDALLA MOHYELDIN



About Me

I am a highly competent IT professional with a proven track record in designing websites, and managing databases. I have strong technical skills as well as excellent interpersonal skills, enabling me to interact with a wide range of clients. I am eager to be challenged in order to grow and further improve my IT skills. My greatest passion in life is using my technical know-how to benefit other people and organizations.



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abdallahkashta0@gmail.com



www.abdallamohyeldin.site

LANGUAGE

- Arabic (Native)
- English (fluent)
- Tagalog (intermediate)

EXPERTISE

- Management Skills
- Creativity
- Digital Marketing
- Negotiation
- Critical Thinking
- Adoption

EXPERIENCE

Multimedia artist Freelance - Upwork 2021 - 2022

2 years of dedication of studying, practicing, and improvements in the various aspects in the multimedia, gaining a video editing skills, graphic design skills, content creation and UI, UX design skills. check my website to have a look at my work

CSR (Health insurance) - BPO industry Makati - OAMPI 2024 - 2025

Achieved exceptional clientsatisfaction in health insurance by delivering tailored solutions, streamlining processes, and ensuring comprehensive coverage over the past year.

Technical support (Financial account) - BPO industry USA - Remote Job Freelance 2023 - 2024

Successfully supported the technical side of financial services by resolving issues efficiently, ensuring compliance, and delivering excellent customer service, leading to smooth operations and client satisfaction.

Customer Support Officer (Forex) - BPO industry 2025 - Outchain Solutions

Delivered highly rated support to forex clients by solving their technical problems, enhancing overall company productivity and client satisfaction through my expertise.

EDUCATION

National University - Manila (2020 - 2024)

Bachelor of science in information technology in specialization in multimedia arts and animation

SKILLS SUMMARY

Multimedia arts	<div><div></div></div> 81%
Project Management	<div><div></div></div> 74%
Web Development	<div><div></div></div> 66%
Capabilities to learn and improve	<div><div></div></div> 99.9%

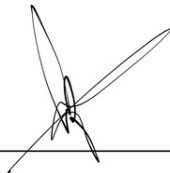
CUSTOMER SERVICE SPECIALIST CERTIFICATE

Presented to

Abdalla Mohyeldin

Given on May 2023 for successfully completing the
Customer Service Test provided by Mangtas.

THANK YOU FOR YOUR STELLAR PERFORMANCE!



Wouter Delbaere
CEO OF MANGTAS



REFERENCENO: 3161101

CERTIFICATE OF COMPLETION

THIS CERTIFIES THAT

Abdalla M. Ahmed Mohyeldin

has completed the training program for New Real Estate Salespersons on

REAL ESTATE BROKERAGE: RESA/IRR	3.0	credit units
CODE OF ETHICS	2.0	credit units
TAXATION (TRAIN LAW RA 8424)	2.5	credit units
REAL PROPERTY TAXATION	2.5	credit units
DOCUMENTATION AND TITLING PROCESS	2.0	credit units

Credit hours: **12 units**

Course completed on:

July 16, 2023

Program Accreditation No.:

Date of conduct:

July 14-16, 2023

Control No.:

BL TMDC CX2T U5E5 7RRQ

2023-029-1439

**TRAINING VENUE:
ONLINE PLATFORM**

**REAL ESTATE CENTRE BLDG.
10 NARRA ST. GEV, PASIG CITY**



MARIA TERESITA CANLAS

PRESIDENT



CERTIFICATE OF
PARTICIPATION

This certificate is awarded to

Abdallah Kashta

For being an active participant in

**#GENERATION
HIRED**

CONNECTING EDUCATION TO EMPLOYMENT

this November 23, 2023 in partnership with
National University

Given this 5th of December, 2023

A stylized, handwritten signature in black ink, likely belonging to Erica Pascual.

Erica Pascual
Marketing & Growth Supervisor





NATIONAL
UNIVERSITY

awards this

Certificate of Recognition

to

Kashta, Abdallah Mohammed

Bachelor of Science in Information Technology
with Specialization in Multimedia Arts & Animation

Dean's Second Honor List, 3.38 GWA

1st Term, AY 2021-2022

Given this 1th day of December 2021 at National University, Manila.


Arlene O. Trillanes

Dean, College of Computing and Information Technologies


Marc Rey D. Galido

Director, Student Development & Activities Office



CERTIFICATE OF COMPLETION

To whom it may concern:

This is to certify that **MR. ABDALLAH MOHAMED KASHTA**, a Bachelor of Science in Information Technology student of National University has completed **400 hours of On-the Job Training/Internship** in the **Public Information Office**, City Government of Taguig between February 22, 2024 to May 7, 2024.

This certification is being issued upon the request of Mr. Kashta for whatever legal purposes it may serve him.

Issued this 20th day of May, 2024 in Taguig City.


† **JEANETTE C. CLEMENTE**
City Government Department Head II
City Human Resource Management Office (CHRMO)





NATIONAL
UNIVERSITY

awards this

Certificate of Recognition

to

KASHTA, ABDALLAH MOHAMMED

Bachelor of Science in Information Technology
with Specialization in Multimedia Arts and Animation

Dean's Second Honor List, 3.30 GWA

1st Term, AY 2020-2021

Given this 11th day of January 2021 at National University, Manila.


Arlene O. Trillanes

Dean, College of Computing and Information Technologies


Marc Rey D. Galido

Director, Student Affairs Office