

SRS for Hotel Management System

Problem Statement: To design system that automates hotel operation such as reservation, billing, housekeeping and improving customer experience.

1. (1) Introduction -

- Purpose of document

It is to outline the requirements and specifications for development of hotel management system. It will provide clear understanding of project objectives, scope and deliverables.

- Scope of document

This document defines the overall working and main objectives of Hotel Management System. It includes description of development cost and time req. for the project.

- Overview

The Hotel Management system is a software solution designed to streamline hotel operations including reservation management, guest check-in/check-out, room assignment, billing & reporting.

- (2) General Description - The hotel Management System will cater to the needs of hotel staff and management, providing features such as room booking, guest profiles and financial reporting. It will be accessible to users with varying level of technical exposure.

(3) Functional requirements -

- Reservation management: allow users to reserve room online or through desk and generate reservation confirmation and send notification to guests.

- Room management - assign rooms to guests based on availability and preferences and track room status in real time.
- Guest management - Maintain guest profiles with personal info, preferences & booking history & facilitate guest check-in and check-out.
- Billing & Invoicing - Generates accurate bills for room charges, additional services & taxes & Accepting various payment methods & generate invoices.

(4) Interface Requirement -

- User interface - intuitive and user friendly interface for hotel staff and guests & accessible with browsers, mobile devices & desktop applications.
- Integration Interface - Integration with payment gateways for seamless transaction. Integration with third party booking platforms for seamless reservation management.

(5) Performance Requirement -

- Response time - The system should respond to user actions within 2 sec.
- Scalability - Handle a minimum of 1000 concurrent users during peak hours.
- Data integrity - ensure data consistency and accuracy across all modules.

(6) Design constraints -

- Hardware limitation - The system should be compatible with computers, printers, POS terminals.
- Software dependency - utilize a relational database management system for data storage.

(7) Non functional attributes

- Security - implement robust authentication and authorization mechanism to protect sensitive data.
- Reliability - ensure high availability and fault tolerance to minimize system downtime.
- Scalability - Design the system to accommodate future growth and expansion.
- Portability - support multiple platform and device for user accessibility.
- Usability - The system shall have a user friendly interface with clear navigation.

(8) Preliminary schedule and Budget. The development of Hotel Management System is estimated to take 6 months with a budget of \$100,000. This includes project planning, development, testing and deployment phases.

Timeline Chart H/MS

Week:	1	2	3	4	5	6	7	8	9	10	11	12	13
Req	_____												
Design		_____	_____										
DBS				_____									
Frontend					_____	_____							
Backend					_____	_____	_____						
Integration								_____	_____				
Testing										_____	_____		
Deploy												_____	_____
Maintaining													_____

Effort Estimation & cost calculation

Total LOC $\approx 10,300$

Productivity Rate $\approx 2500 \text{ LOC/person-month}$
 Effort = $\text{LOC} / \text{Productivity} = 10300 / 2500 = 4.12 \sim 5 \text{ person-month}$

Total cost = Effort \times cost per person
 $= 5 \times 75,000 = 3,75,000$

SRS for credit card processing system (CCPS)

1) Introduction -

- Purpose - to outline the requirements & specification for development of credit card processing system
- Scope - It defines the overall working and main objectives of CCPS. It includes cost & time required for project
- Overview - The CCPS is a secure software solution for transactions, authorization, clearing, settlement & reporting.

2) General description -

The system will serve merchants and provide features such as card validation, authorization, routing, batch settlement & fraud check & financial reporting.

3) Functional requirements -

- Authorization & validation - validate card number exp. expiry and CVV
- Clearing and settlement - capture authorized transaction and batch them for settlement
- Refund & charge back - Initiate partial/full refunds
- Fraud management - Apply rules-based and velocity checks trigger alerts & hold/deny transaction
- Reporting & statements - provide merchant statement fees & summary

4) Interface requirements -

- User interface - intuitive and user-friendly web-console for merchants and operators
- Integration interface - integration with payment networks for transaction processing

5) Performance requirements -

- Response time - The system should respond to authorization requests within 2 secs
- Scalability - Handle min of 1000 concurrent transactions during peak hours
- Data integrity - Ensure consistency & accuracy

6) Design constraints -

- Hardware - compatible with standard hardware and OS
- Software dependency - utilize and an RDBMS

7) Non-functional requirements -

- Security - strong authentication, authorization and encryption of cardholder data
- Reliability - High availability & fault tolerance
- Scalability - designed for horizontal scaling
- Portability - support multiple platforms & devices
- Usability - clean navigation

8) Preliminary schedule & Budget -

approx 6 months, \$120,000 includes project planning, development, verification & deployment

Credit Card Processing system

Timeline chart

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
Req																				
Design																				
DBS																				
Security																				
Transaction																				
Transaction																				
Merchant API																				
Integration																				
Testing																				
Deploy																				
Training																				

Effort Estimation

Total LOC = 15,200

Productivity = 1000 LOC

$$Effort = LOC / Productivity = 15200 / 1000 = 15.2 \approx 16 \text{ person-months}$$

$$Cost = Effort \times Cost$$

$$= 16 \times 75,000 = \$12,00,000$$

Problem statement We are developing a system that is automated to securely process credit card payment, verify transaction, detect fraud and maintain accurate records in real time. It'll handle authorization, authentication, billing fraud detection, refund, reporting, fast, secure, smooth free transaction for customers & merchants.

SRS for Library Management System

(1) Introduction -

- Purpose - to outline the requirements and specifications for development of LMS scope and deliverables.

- Scope - defines the overall working and main objectives of LMS including cost and time estimate.

- Overview - The LMS streamlines cataloging member management circulation fines & reporting.

(2) General description - The system will support librarians, members and admin with features such as catalog search, membership, holds, overdue processing & analysis. It will be usable by non technical staff.

(3) Functional requirement

- Catalog & Search - Maintain bibliographic records, availability status.
- Membership management - Register members and manage profiles, validity & categories.
- Circulation - Issue/return and renewal with due date calculation.
- Fines & Payment - Calculate fine for overdue & renewal payments.

(4) Interface requirements

(1) User Interface - Interaction with UI for librarians and members friendly for self service.

(2) Integration Interface - Support import/export via MARK/CSV.

(5) Performance requirements

- Response time - Typical search and circulation action should respond within 2 sec.
- Scalability - Support at least 1000 concurrent users during peak campus hours.
- Integrity - Enforce integrity for items, members & transactions.

(6) Design constraints

- Hardware limitations - work with standard PCs, barcode, printer & scanner.
- Software dependencies - RDBMS for data storage, web stack.

(7) Non functional attributes

- Security - Role based access control.
- Reliability - Backup/restore and minimal downtime during maintenance.
- Portability - Multiple form browser support.
- Usability - User navigation.
- Reusability - Modularisation of circulation, catalog.

(8) Preliminary schedule and budget - estimated duration 4 months, budget \$70,000.

Library Management System

Milestone Chart

Week :	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19
Req	—	—																	
Design			—	—	—														
DBS						—	—												
Catalog								—	—										
Policy										—	—								
Search										—	—								
Acquisition										—	—								
Integration												—	—						
Testing														—	—				
Display																—	—		

Effort Estimation

$$\text{Total LOC} = 10600$$

$$\text{Productivity} = 1000 \text{ LOC}$$

$$\text{Effort} = \text{LOC} / \text{Productivity} = 10.6 \approx 11$$

$$\text{Cost} = \text{Effort} \times \text{Cost per person}$$

$$= 11 \times 75000$$

$$= 825000$$

Problem Statement :

Develop a system to manage cataloging, membership, registration, lending / returns, membership fees, digital resources.

(R) for stock Maintenance system (IMS)

- (1) Introduction -
 - Purpose - to outline requirements and specifications for a IMS detailing objectives, scope & deliverables
 - Scope - define the overall working and main objectives of inventory control
 - Overview - The IMS manages stock levels, item masters, suppliers, goods receipts & consumption / sales tracking
- (2) General description - The system supports storekeeper purchasing staff and managers with features such as purchase orders, batch / lot tracking, valuation reports & supplier performance
- (3) Functional Requirements
 - Item & warehouse management - maintain item master categories, units and locations, track & measure & available quantities
 - Procurement - create purchase requisition & purchase orders, record goods receipts with supplier batch entry and cost
 - Stock movement - issues / transfer / adjust stock, record & measure & approvals
 - Alerts & Replenishment - reorder point calculation & low stock alerts
 - Reporting - Stock valuation, aging / consumption alerts

- (4) Interface requirements -
 - User interface - interactive dashboards for stock status & alerts & accessible in a browser mobile device
 - Integration Interface - Integration with barcode scanner / POS system
- (5) Performance requirements -
 - Response time - stock lookup and transaction posts should respond within 2 seconds
 - Scalability - supports at least 1000 concurrent users
 - Data integrity - enforce transaction integrity
- (6) Design constraints
 - Hardware limitations - compatibility with standards, desktop, laptop, printers, barcode devices
 - Software dependency - RDBMS
- (7) Non functional attributes -
 - Security - authentication / authorization & least privilege access to stock areas
 - Reliability - night availability
 - Scalability - scale across multiple warehouses / branches
 - Portability - Multi platform browser support
 - Usability - Role-specific views
 - Reusability - Modular components for items - procurement and reporting
- (8) Preliminary, schedule & Budget - Estimated duration 5 months, estimated budget \$ 85,000

	Stock Management System										Timeline Chart				
Weeks	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Req															
Design															
DBS															
cataloging															
Registration															
Borrow															
files															
report															
integration															
display															

Effort estimation.

Total LA

Productivity

$$\text{Effort} = \text{LOC} / \text{productivity}$$

$$\text{Cost} = \text{Effort} \times \text{cost per person-month}$$

Problem statement: Develop a system to track stock, monitor sales, prevent shortage, avoid ^{overstock} ~~stocking~~, ^{over} ~~integrated~~ with billing system allows multiple users, real time updating.

SRS for Passport Automation System (PAS)

(1) Introduction -

- Purpose - To outline the requirements and specifications for a passport automation system.
- Scope - Define overall workflow and main functionalities for end to end passport app, verification, status tracking including cat & schedule.
- Overview - The PAS is a secure solution holding multi applications documents uploads, appointment schedule biometric capture.

(2) General Description - The system will be used by applicants, verification officers & administration supports note based processing document verification for payments & dispatch tracking.

(3) Functional Requirements

- (1) Applicant services - user registration, profile management & application form submission, Doc upload with validation.
- (2) Verification & processing - officer work queue for document review and application scrutiny, monitor home verification status and messages.
- (3) Biometric & photo handling - capturing & store biometric, upload ID's quality check, & secure transfer to external system.
- (4) Notification & Tracking - Real time status updates via email forms.

(4) Interface requirements

- User Interface - user friendly, portals for applicants & back office console for officers.
- Integration Interface - integrate with payment gateways for secure transaction.

(5) Performance requirements

- Response time - portal actions should respond within 2s.
- Scalability - Handle a min of 1000 concurrent users.
- Data integrity - Ensure consistency across application verification & issuance modules.

(6) Design constraints

- Hardware limitation - compatible with standard office hardware & biometric capture.
- Software dependency - RDBMS.

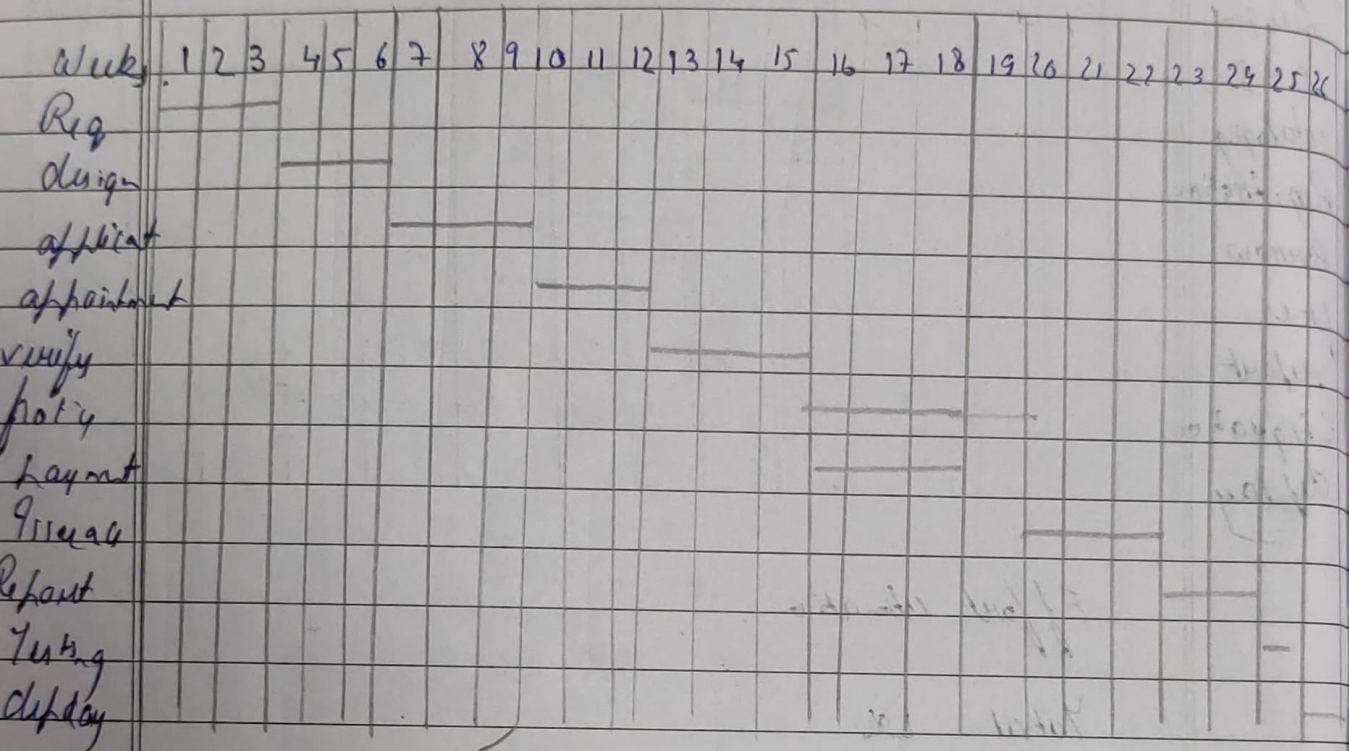
(7) Non-functional attributes

- Security - Robust authentication/authorization.
- Reliability - High availability & disaster recovery.
- Scalability - architecture to accommodate growing applicant volume & new centers.
- Portability - ~~Multiplatform~~ browser support for broad accessibility.
- Usability - User navigation, progress indicator, form validation.

(8) Preliminary schedule & Budget - Estimated duration - 6 months Budget: \$ 110,000

RajPant Automation System

Timeline Chart



Effort estimation and cost calculation

Total LOC =

Productivity =

Effort = $\text{LOC} / \text{Productivity}$

Cost = Effort * Cost per person-month

~~25/10~~
50

Problem statement: Develop a system that'll digitize and to end operations user registration, application filling, document upload, appointment, biometric for payment receipt verification, division, printing & dispatch tracking & gateway with security availability.