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	<p><b>Objectives</b></p> <p>I'm a hardworking, committed, enthusiastic and energetic team player who is seeking to find a part time and/or seasonal position within a dynamic company while completing my educational goals, and growing professionally and personally.</p> <p><b>Core Competencies:</b></p> <ul style="list-style-type: none"> <li>• <b>Fluent in English (speaking and reading)</b></li> <li>• Extensive customer service skills.</li> <li>• Productive worker, fast learner and honest person.</li> <li>• Eagerness to meet challenges and responsibilities.</li> <li>• Ability to work under pressure and in a fast-paced environment.</li> <li>• Ability to motivate a group of people towards a common goal.</li> <li>• Work well independently or in a team setting.</li> <li>• Technical proficiencies; Microsoft Word, PowerPoint, Internet.</li> </ul> <p><b>Education:</b></p> <ul style="list-style-type: none"> <li>• Columbia International College (Hamilton, ON)</li> <li>•</li> <li>• <b>Postsecondary Studies</b></li> <li>•</li> <li>• York University (Toronto, ON)</li> <li>•</li> </ul> <p><b>Experience:</b></p> <p><b>McDonald's –Bramalea City Centre</b> (February 2017– June 2017)</p> <ul style="list-style-type: none"> <li>• Cashier</li> </ul>
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	<ul style="list-style-type: none"><li>• Used strong communication and problem-solving skills to handle certain situations with the customers.</li><li>• Portrayed positivity and always welcoming.</li></ul> <p><b>Island Caribbean, York University</b> (October 2017 - November 2017)</p> <ul style="list-style-type: none"><li>• Collected Cash, Debit and School meal card payments to process transactions.</li><li>• Arranged catering services, serving as many customers available by documenting items ordered.</li><li>• Replenished supplies behind counter, at tables and in customer stations to keep team efficient and customers satisfied.</li></ul> <p><b>Shoppers DrugMart</b> (May 2018 – July 2018)</p> <ul style="list-style-type: none"><li>• Cashier</li><li>• Inbound and outbound calls</li><li>• Used my computer skills to respond to escalated emails</li></ul> <p><b>Big Sky Call Centers Inc</b> (December 2018)</p> <ul style="list-style-type: none"><li>• Call representative</li><li>• Used strong communication and problem solving skills to handle escalated calls</li><li>• Delivered quality customer support to daily inbound and outbound calls</li><li>• Proved multi-tasking and prioritizing abilities by completing tasks in a timely manner</li></ul> <p><b>Tim Hortons - Yorkgate Mall</b> (July 2019- October 2019)</p> <ul style="list-style-type: none"><li>• Cashier</li><li>• Used strong communication and problem-solving skills to handle certain situations with the customers.</li><li>• Portrayed positivity and always welcoming.</li></ul> <p><b>Skills &amp; Abilities</b></p> <ul style="list-style-type: none"><li>• Standard computer knowledge (Microsoft programs, Internet Explorer, Paint Shop etc.)</li><li>• Analytical (ability to analyze any given situation)</li><li>• Punctual</li><li>• </li><li>• <b>Extra-curricular activities and interests</b></li><li>• </li></ul>
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	<ul style="list-style-type: none"><li>• Swimming</li><li>• Reading books</li><li>• I play soccer</li><li>• <b>Available whenever and flexible work hours if asked to change.</b></li><li>• <b>References available upon request</b></li></ul>