GATEKEEPER

This is a major step forward in financial services operations. The new Gatekeeper module provides an easy, low-cost way to manage the opening of new customer relationships and any accounts or loans associated with an existing customer.

The Benefits

- Significantly reduces operating costs
- Eliminates large volumes of record and paper storage
- Improves access to information. All documents are available online to authorized staff at any branch
- Improves security through the integrated 'risk checking' delivered by World-Check*
- Enhances compliance by selectively determining documentary requirements. A configurable 'expert system' will tell your staff which documents are required in each circumstance
- **Reduces risk**. It **increases productivity and control** by routing high risk clients to a Compliance Queue
- **Easy account opening,** no manual transcribing and re-keying into the system

Creating a new customer

The Module provides a way to gather information on a prospective customer, link images of the documents that the new customer provides and to print any forms that require signing. Optionally, those signed forms can be scanned back in and then become available to authorized staff.

How it works

Instead of maintaining large stocks of forms and filing them manually, the Gatekeeper module provides the power to gather the information electronically. That information can then be stored for retrieval at any time, from any location and used to print the documents on demand via user defined formats.

There's more that this. Any documentation e.g. identification provided by the customer, can be scanned and linked to either the customer record or the account record. Gatekeeper is also integrated with an interface to World-Check*, to help automate due diligence and risk intelligence database checking during the critical customer account opening process.

All of this functionality is available to all authorized staff at any branch.

Call Highgate and let us show you how to improve compliance and save time and money!

*An account with World-Check is required.