HIGHGATE ANNOUNCES THE RELEASE
OF
HIGHGATE BANKING 2.37

Highgate is excited to announce the release of Highgate Banking 2.37. Release 2.37 contains enhancements and fixes to existing functionality, plus 'NEW' Modules and 'NEW' Services!

Enhancements

Since our last release in 2014, we have made some substantial changes to our core solution Highgate Banking. This document will provide you with a list some of those enhancements.

So let's take a look as some of the 'key' enhancements that we've made over the past couple of years…

- Pcapture is one of the key functionalities within your day-to-day processes. It is your batch posting interface for; salary files, GL postings, loan payments, and more. The following changes have been applied to Pcapture;
    - Payroll Portal – secured website for uploading payroll files
    - Count of; debits and credits in the log once the file has been uploaded

- Gatekeeper (account opening) has been modified to include FATCA
    - FATCA processing
    - FATCA non-productive processing

- Desktop has received some enhancements as well. Such as to our reporting; security, standing orders and more;
    - Consolidated Customer Statement now contains;
        - Loan history
        - SDDA history

- SDDA Standby Fee Calculation on Overdrafts
    - SDDA Balance History, Overdraft interest on 'expired' OD accounts (OD Register)

Real-time Solutions for Success

HIGHGATE SYSTEMS INC. | 416.620.6683 | WWW.HIGHGATESYSTEMS.COM
5025 Orbitor Drive, Building 6, Suite 200, Mississauga, ON L4W 4Y5

Fixes

In Release 2.37 we have made a number of fixes to our core solution as well. Here are a few of those fixes that we think are important to you…

- Pcapture has been modified to;
  - o Ensure that the 'loan tender type' is posted
  - o Control Security Access to Web Portal request on Pcapture
  - o Authorization Work Station ID Vs Teller ID displayed
  - o Account balances updated when a Pcapture files is posted

- Customer Master Reporting
  - o "Failed to export the report"

- Goal Accounts;
  - o 'NEW' accounts – redemption value entered + F5, no longer 'Saves'
  - o Penalty – Goal contract set to 'PREMATURE BATCH' negative values
  - o Penalty Method – early redemption 'Method 5' calculation
  - o Contracts set to 'Premature Redemption' appearing on Goal Redemption Register
  - o Annuity Schedule – member name displayed on Desktop and Crystal Report

Your Account Manager will be issuing you a complete list of Issue Requests (IR) that have been addressed in Release 2.37. He/she will also ensure to clearly identify all IRs that are strictly applicable to your institution.

So watch your Inbox for more information on Release 2.37!

Real-time Solutions for Success

HIGHGATE SYSTEMS INC. | 416.620.6683 | WWW.HIGHGATESYSTEMS.COM
5025 Orbitor Drive, Building 6, Suite 200, Mississauga, ON L4W 4Y5

'NEW' Modules & Services

Over the past two years Highgate has been keeping a watchful eye on our industry and has identified functionality that will enhance both your customer's experience with you and yours with Highgate. The following 'NEW' Modules have been designed specifically for Release 2.37 and with you and your customers specifically in mind.

Let's take a look at your customer's experience first!

Card Swipe at the Teller

PIN Verification Service (PVS) or Card Swipe at the Teller speeds has been designed to speed up the processing of teller transactions through a fast customer identification process. The customer simply 'swipes' his/her ATM card through a small reader at the wicket and enters their PIN number. He/she has now been properly (and securely) identified and his/her account information immediately 'pops' on the teller screen to begin processing. All of this happens in a single step.

It's important for your institution to reduce the risk of fraud, but it's equally important to ensure your security measures don't obstruct service delivery. Card Swipe at the Teller assists your staff in completing customer transactions quickly and accurately, while ensuring that your internal security standards are met and exceeded.

Now let's take a look at your experience!

Gatekeeper

This Module provides a way to gather information on a prospective customer, link images of the documents that the new customer provides and to print any forms that may require signing. Optionally, those signed forms can be scanned back in and then become available to any authorized staff.

Gatekeeper is also integrated with an interface to World-check, to help automate due diligence and risk intelligence database checking during the critical customer account opening process.
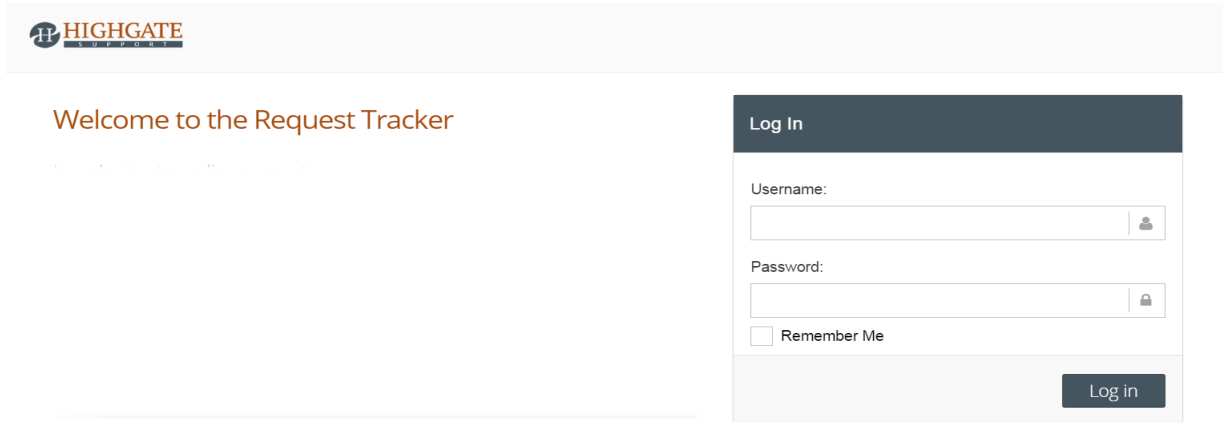
NOTE: Highgate does not have a commercial relationship with World-check.

For more information on any of our 'NEW' Modules or Services visit our website or
call your Account Manager today!

'NEW' Services

Request Tracker provides a means for communication between Highgate and its Clients to identify and track requests for system enhancement, training, support questions, defect identification and resolution. Users will be able to easily find and follow the progress of requests from initiation to completion.

HIGHGATE

Welcome to the Request Tracker

Log In

Username:

Password:

☐ Remember Me

Log in

It's easy to get started; call your Account Manager to register. Once registered, simply click on the following URL: https://www.highgatesystems.com/rt to gain access to the Log In screen. A User Guide will be provided to you at time of registration.

Call your Account Manager today to register for your User ID and password!

Real-time Solutions for Success