KASSANDRA MORENO

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Aspiring Cybersecurity Professional and Air Force Veteran pursuing a degree in Computer Information Systems. Possess excellent community skills with experience developing reports, briefing security information, and presenting data to Air Force leadership and colleagues. Utilizes past customer service experience to collaborate effectively with diverse teams and develop innovative solutions to complex problems. Possess a background in security and a passion for cybersecurity.

- Python (Programming)
- Javascript (Programming)
- HTML
- CSS
- Identity Access Management
- Team Collaboration
- Written | Oral Communication
- Detail Oriented
- Tech Problem Solving

EDUCATION

DeVry University | Virtual Learning   **2021 – Present**
In Pursuit | Bachelor of Science, Computer Information Systems | Cybersecurity Programming Concentration
Relevant Coursework:
- Introduction to Programming | Explored variables, expressions, conditionals, and functions used to create applications.
- Introduction to Operating Systems | Learned more about Windows, Linux, mobile and virtual based systems, system architectures and devices, and basic scripting.
- Introduction to Technology & Information Systems | Explored the basics of the Internet of Things (IoT), networking, computing, electronic devices, and problem-solving.

Specialized Projects:
- Querying Database with SQL | Acquired skills in database management and wrote SQL to pull desired data.
- Arduino Home Automation Security System | Learned how to use Arduino and the basics of programming by building a home security system.
- Website Creation | Utilized Wix and GitHub to develop a website with information including education, experience, projects, and technical skills.
- Querying and Manipulating Data with SQL and Python | Developed a Python code to retrieve data. Retrieved and converted data into CSV format and charted data from the database.

PROFESSIONAL EXPERIENCE

United States Air Force | Various Locations   **2014 – Present**
Security Forces Specialist | Supervisor
- Supervised a team of 3 Security Force Specialists ensuring 100% training qualifications
- Organized a new system through Microsoft Excel to track equipment resulting in a 5% increase in efficiency
- Communicated security-related issues to senior leadership including alarm activations to protect assets valued at more than $2M
- Collaborated with cross-functional teams to triage security issues decreasing response time by 7%
- Drafted 7 detailed reports weekly containing sensitive security information using Microsoft Office Suite

Cracker Barrel | Charlotte, NC   **2012 – 2014**
Host
- Provided stellar customer service skills to over 100 customers daily increasing customer service scores by 10 points
  - Awarded Employee of the Month twice

TECHNICAL COMPETENCIES
Programming Languages: Python, Javascript | **Operating Systems:** Windows, Linux
Microsoft Office 365: Outlook, Word, Excel, PowerPoint
Google Workspace: Gmail, Calendar, Contacts, Meet & Chat
Google Drive: Docs, Sheets, Slides | **Other:** Arduino, Tinkercad

ACTIVE SECRET SECURITY CLEARANCE