KATERYNA ANNIENKOVA

Frontend Developer

DETAILS

ADDRESS
Dubno
Ukraine

PHONE
+380951672619

EMAIL
katherineviegh@gmail.com

LINKS

LinkedIn

SKILLS

Ability to quickly grasp internal tools mechanisms

Ability to Work in a Team

Git

TypeScript

ReactJS

JavaScript

NodeJS

Velo

PROFILE

Creative and result-driven Front End Developer with strong JavaScript and React skills, as well as years of Velo development practice.

Particularly enjoy working on socially-beneficial and interesting projects along with the equally passionate team. Eager to obtain and utilize new skills, which might exceed Front End Development scope. Open to adjacent spheres of employment, e.g design, QA or analytics.

EMPLOYMENT HISTORY

Front End Developer, Wix.com   Kyiv

Oct 2022 — Present

- Developing new features to perfect the product capabilities and expose more functionality for our users;
- Support the product by fixing existing issues;
- Writing tests (TDD approach) to cover the functionality;
- Communicating with the different teams to achieve common goals (Design, Product Operations, teams from adjacent products);
- Monitoring the product using internal tools;
- Releasing and production configuration;
- Code review (self and team) and improvement suggestions;

Velo Product Support Specialist, Wix.com   Kyiv

Dec 2020 — Oct 2022

- Supporting internal product - Velo API, used at Wix.com, by replying to our users' questions and concerns via offline channels (emails), threads and video calls (Zoom, Slack);
- Constantly monitoring the product stability and report issues to the developers' team;
- Creating and supporting Jira tickets, replying to developers' requests and clarifying/investigating/helping them to recreate the described issues;
- Analyzing the questions/concerns of our users and developing a strategy for product improvement based on the accumulated data;
- Creating new features using Velo;

- Fixing issues, connected with the Velo and JavaScript code, for our users
- Monitoring the requests using internal tools;
- QA the existing product features;
- Suggest new APIs based on the users' demands;

Customer Care Representative , Wix.com   Kyiv

Jun 2020 — Dec 2020

- Taking care of our users by replying to their questions and concerns via online channels (chats and phone calls) and emails;
- Consistently testing our internal tools UX and pinpointing the weak and strong points of the product;
- Reporting issues with the product to the relevant teams;
- Communicating the product improvement options with managers and developers, based on the communication with users;
- Educating newcomers about the product details

Customer Care Representative trainee, Snov.io   Chernihiv

Mar 2020 — Jun 2020

- Taking care of our users by replying to their messages of concerns and questions via live channels (chats, phone calls) and emails;
- Supporting admin software tools for easier requests management;
- Analyzing users' statistics and determining the weak and strong points of the software;
- Supporting internal API system

EDUCATION

Bachelor degree in English and Foreign Literature, Chernihiv National Pedagocial University   Chernihiv

Sep 2013 — Aug 2017

Graduated with High Honor

COURSES

Front End for Beginners, Code Academy (online)

Dec 2020 — Feb 2021