

Sierra Moser

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PROFESSIONAL **SUMMARY**

Motivated retail sales professional seeking a position to utilize strong sales and product communication skills while maintaining high customer service satisfaction. Proven track record in dynamic, high-performance environments; Unique personality and skill set align perfectly with available position. Thank you for considering my application.

SKILLS

- Critical Thinking & Problem Solving: Experience in managing complex tasks and making informed decisions under pressure.
- Trustworthiness & Ethical Conduct: Demonstrated integrity in handling financial transactions and sensitive information in various employment settings.
- Stewardship: Managed accounts and expenditures, ensuring efficient use of resources in garden management and retail operations.

- Teamwork & Collaboration: Effective communicator and collaborator in diverse team settings, including volunteer work and professional environments.
- Customer Service & Interpersonal Skills: Skilled in customer interaction and conflict resolution. ensuring customer satisfaction and fostering positive relationships.

WORK HISTORY

VIDEOGRAPHER

09/2023 to 05/2024

Whitworth University | Spokane, WA

Operated cameras, filmed sporting events, and set up events.

PRODUCE SELLER

03/2015 to 09/2023

K & S Garden | Oroville, WA

- Oversaw planting, maintenance, and sales of farm-to-market crops
- Managed bookkeeping, illustrating strong numerical aptitude and accountability.

SALES ASSOCIATE

06/2023 to 08/2023

Sweet Deals | Oroville, WA

Solely managed store operations including sales, inventory management, store arrangement, and customer service.

HOUSEMAN 08/2022 to 09/2022

Veranda Beach Resort | Oroville, WA

 Welcomed customers by delivering bags to cottages and showing guests around the resort.

- Disposed of trash and recyclables each day to avoid waste buildup.
- Delivered exceptional customer service through friendly interactions with quests while addressing their needs or concerns promptly.
- Directly interacted with customers to deliver mail, packages, and ordered goods.

) STORE CLERK

05/2021 to 09/2022

Veranda Beach Resort | Oroville

 Handled diverse roles from cashier to inventory control, demonstrating flexibility and commitment to operational excellence.

CUSTODIAN

03/2017 to 05/2018

Oroville Laundromat | Oroville, WA

 Ensured cleanliness and maintenance of the facility, providing a safe and welcoming environment for customers.

EDUCATION

Bachelor of Arts | Graphic Design And Front End Design Development

EXPECTED IN 05/2027

Whitworth University, Spokane, WA

CERTIFICATIONS

Washington State Food Worker Card

VOLUNTEER EXPERIENCE

- Winter Special Olympics (2017): Supported event logistics and participant coordination.
- Community Service: Active in local community efforts, including sandbagging during floods and setting up for benefit auctions.
- Youth Mentorship: Served as a camp counselor and basketball camp instructor, fostering development and teamwork among youth.